LA TROBE
UNIVERSITY

Where to get help

ALBURY-WODONGA CAMPUS

ASK LA TROBE

Online FAQs
T 02 6024 9700
T 1300 LATROBE (1300 528 7623)
latrobe-current.custhelp.com/app/home

ACADEMIC (STUDY) HELP

The Learning Hub
Student Learning/Peer Learning Advisers, located in The David Mann Library
E AWLearningHub@latrobe.edu.au
T 02 6024 9722

latrobe.edu.au/students/study-resources/learninghub/in-semester-study-support

latrobe.edu.au/students/study-resources/learninghub

Student help drop-in support, and Maths Hub
latrobe.edu.au/students/learning/drop-in-learning-support

Achieve@Uni Study Support
latrobe.edu.au/students/study-resources/learning/achieve

ACCOMMODATION SERVICES

T 02 6024 9847
E living@latrobe.edu.au
latrobe.edu.au/accommodation

CAREER READY

Build your capabilities and prepare for your career

E careers.aw@latrobe.edu.au
T 02 6024 9696
latrobe.edu.au/career-ready

COUNSELLING SERVICE

Psychological, social, and emotional support

E counsellor.aw@latrobe.edu.au
T 02 6024 9627

After Hours Phone Counselling Service

T 1300 687 327
latrobe.edu.au/counselling

EQUITY AND DIVERSITY

Support for disability and medical conditions, refugee support

E equityaw@latrobe.edu.au
T 02 6024 9628
latrobe.edu.au/wellbeing
latrobe.edu.au/disability

EXCHANGE AND OVERSEAS STUDIES

E studyabroad@latrobe.edu.au
T 03 5444 7269
latrobe.edu.au/students/opportunities/exchange

FAITH AND SPIRITUALITY

Spiritual support and pastoral care
latrobe.edu.au/faith

FINANCIAL SUPPORT FOR STUDENTS

E finaid@latrobe.edu.au
T 03 5444 7955
latrobe.edu.au/students/admin/fees-and-money/assistance

GRADUATE RESEARCH SCHOOL

Central support for doctoral and masters by research candidates
E grs@latrobe.edu.au **T** 03 9479 3640
latrobe.edu.au/researchers/grs

INDIGENOUS STUDENT SERVICES

Woddha Gki-Lya Indigenous Education Unit
Room 4234, Building 4
T 02 6024 9796
latrobe.edu.au/indigenous/student-services

INTERNATIONAL STUDENT SERVICES

Advice and support for international students. Room 4237, Building 4, Level 2.
T 02 6024 9847
T 1800 758 360 (after hours assistance)
latrobe.edu.au/students/international

IT SUPPORT

Assistance with issues when using
La Trobe University systems
T 1300 LATROBE (1300 528 7623)
latrobe.edu.au/students/support/it

LGBTIQA+ SUPPORT

LGBTIQA+ peer support groups, counselling
E counselling@latrobe.edu.au
T 02 6024 9627
latrobe.edu.au/lgbtiq

LIBRARY INFORMATION AND ASSISTANCE

David Mann Library
latrobe.libguides.com/ask-for-help/home

Academic referencing tool
latrobe.edu.au/library/referencing

Assignment calculator
latrobe.edu.au/library/assignment-thesis-support/assignment-calculator
E library.aw@latrobe.edu.au **T** 02 6024 9746

MEDICAL ATTENTION

Nurse-On-Call
T 1300 60 6024
Albury After Hours Clinic (fee based)
T 02 6021 0188
In an emergency, telephone 000

SPEAK UP

Report any unacceptable
or concerning behaviour
E speakup@latrobe.edu.au
T 03 9479 8988
latrobe.edu.au/speak-up

SPECIAL CONSIDERATION

Check your eligibility to apply
for special consideration
latrobe.edu.au/students/admin/forms/special-consideration

STUDENT ADMINISTRATION

Admission, ID cards, student loans,
enrolment, examinations
Ground Floor, Building 4
E stud-admin.aw@latrobe.edu.au
T 02 6024 9700
latrobe.edu.au/aw/study/student-support

STUDENT COMPLAINTS

Lodge a complaint
E studentcomplaints@latrobe.edu.au
T 03 9479 5308
latrobe.edu.au/students/support/complaints

STUDENT CONNECTION PROJECT

E r.pegg@latrobe.edu.au **T** 0408 189 057

TRANSPORT

Transport Central: Public transport, car parking, maps

latrobe.edu.au/transport-central

UNIVERSITY OMBUDSMAN

Assistance with academic rights and appeals

E ombudsman@latrobe.edu.au

T 03 9479 1897

WODONGA STUDENT ASSOCIATION

Student advocacy and free food pantry

The Hangar Building

E wsa@wsawodonga.com.au

T 02 6024 9709

wsa.wsawodonga.com.au

EMERGENCY NUMBERS

Police, Fire and Ambulance

T 000 (Triple Zero)

La Trobe Emergency

T 03 9479 2222

Campus Security General Enquiries

T 03 9479 2012

ICON 11679 CRICOS Provider 00115M

STAY CONNECTED

Facebook
@latrobeaw

Instagram
@latrobeuniaw

latrobe.edu.au/students

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LA TROBE UNIVERSITY

ANDROID APP ON Google play

Download on the App Store