

**Mailing address**

La Trobe University  
Victoria 3086 Australia

T + 61 3 9479 1199

F + 61 3 9479 3660

E [internationalarrival@latrobe.edu.au](mailto:internationalarrival@latrobe.edu.au)  
[latrobe.edu.au/international](http://latrobe.edu.au/international)

**MELBOURNE CAMPUSES**

Bundoora  
Collins Street CBD  
Franklin Street CBD

**REGIONAL CAMPUSES**

Bendigo  
Albury-Wodonga  
Mildura  
Shepparton

**LA TROBE UNIVERSITY AIRPORT ARRIVAL INSTRUCTION**

# HOW TO MEET YOUR DRIVER

PLEASE PRINT AND BRING THIS WITH YOU IN YOUR HAND LUGGAGE.

TOGOTO Australia is the official airport reception provider for La Trobe University. This is a 24-hours a day, 7-days a week service. You need to have pre-booked this airport reception service and have received our confirmation email. The driver will be waiting for you at Melbourne International Airport.

1. Look for your driver holding a green and yellow sign like this.



2. In case your flight arrives early, please wait for the driver. If you cannot find the driver, ask at the information desk or call the driver's mobile number:

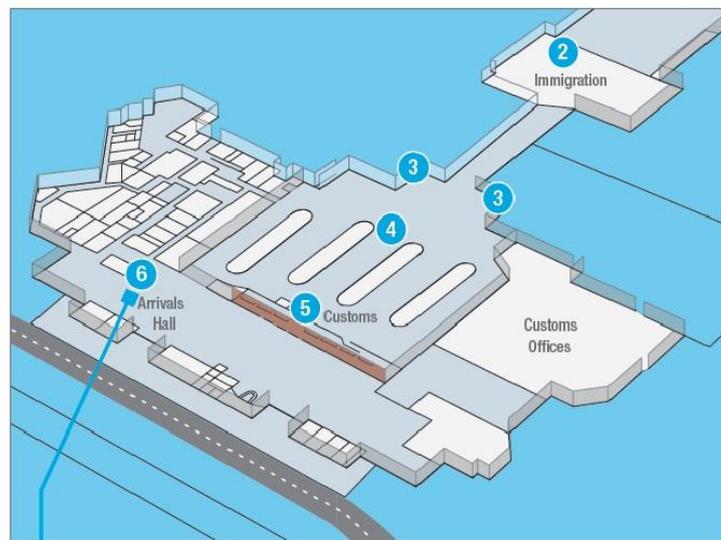
**Ellen - 0409 503 646**

3. **Arriving on an international flight:** As you exit the customs area (see map) of Melbourne airport, TURN TO YOUR RIGHT and walk down to the Arrivals Hall towards the Groups and Tours desk – just past the Travelex Money Exchange booth and opposite the public telephones. The driver will wait for approximately two hours after flight arrival time. Please do not go to buy a SIM card before locating the driver.

**Melbourne Airport International Arrivals Map**



1. Arrival by plane
2. Immigration
3. Quarantine Bins
4. Baggage Collection
5. Customs
6. Reception by TOGOTO or Bendigo campus driver



**You meet the driver here!**

4. **Arriving on a domestic flight:** You will find the driver at the luggage carousel, where you collect your bags. The driver will wait until the luggage carousel is empty (not two hours).
5. DO NOT leave the airport with anybody unless they are a nominated La Trobe University representative with suitable identification.
6. The driver is authorised to only deliver students to the address entered in booking form.