A very warm welcome to you from La Trobe University, Australia. For 50 years we have welcomed students from across the globe and today we host over 8,000 international students. We’re proud to have been named among the world’s top 200 most international universities in the 2016 Times Higher Education World University Rankings (based on the proportion of our staff, students and research paper authors from another country).

Studying overseas is a life-changing experience. This guide provides you with important information to help you prepare for this new and exciting time.

We understand that studying in Australia is about more than just the course you choose. Here at La Trobe, we’re proud to offer you a wide range of opportunities to develop your global networks by engaging in leadership development, participating in volunteering programs and becoming a member of the many clubs and societies that are a core part of life at all seven of our vibrant campus locations.

Our graduates are renowned for their employability, for their deep understanding of the most pressing challenges facing the global community, and for their ability to address those challenges intelligently and decisively.

I look forward to seeing you at one of our beautiful campuses here in Australia and wish you well with your final stages of preparation.

Thank you for choosing La Trobe University.

Kelly Smith
Pro Vice-Chancellor (International)
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Congratulations on choosing La Trobe

By choosing La Trobe, you’re choosing to study with people who are pushing the boundaries of knowledge. Our graduates transform lives, professions and communities.

You matter

From day one, we make sure you have a broad support network to help you get the most out of university. We’ll help you settle into life in Australia, make new friends, succeed in your studies and prepare for life after university. You’ll have access to a dedicated team of support staff members, a 24-hour student helpline, learning support, and networking and volunteering opportunities. We can also help you plan your career and find a job, either back home or in Australia.

Student life

There is a lot more to experience at La Trobe than just going to class and working on assignments. We offer a wide range of clubs, sporting teams and social events to make your experience a memorable one. At the 2013 Victorian International Education Awards, we were recognised for providing an outstanding student experience.

Victoria

The state of Victoria is a vibrant, multicultural destination offering stunning natural beauty, exciting cities with lively arts and cultural scenes, and a world-class student experience. The capital city Melbourne was named Australia’s best city for international students and in the top five in the world in the 2017 QS Best Student Cities index.

Living in Melbourne

In the 2017 QS Best Student Cities index, Melbourne received a perfect score for student mix, which looks at the city’s student population, levels of social inclusion and tolerance.

New South Wales

Rich in natural beauty and home to world-famous beaches and national parks, more than a third of Australians live in New South Wales. With an economy larger than Singapore, Malaysia or even Hong Kong, the state is home to around half of Australia’s top 500 companies. The state capital Sydney is one of the world’s most multicultural cities, with almost 40% of the population born overseas.

Living in Sydney

An important hub in the Asia-Pacific region, Sydney is the business and financial capital of Australia. Sydney is also one of the world’s safest cities and provides one of the best environments to study, work and live.

See you soon

This Pre-departure Guide will help you with all the necessary preparations before you leave home. We look forward to welcoming you to one of our beautiful campuses and encourage you to get involved and have the experience of a lifetime!
## Your offer and acceptance

### Who to contact

<table>
<thead>
<tr>
<th>Campus</th>
<th>Email</th>
<th>Telephone</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Melbourne, City</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Admissions and enrolments</td>
<td><a href="mailto:intapplication@latrobe.edu.au">intapplication@latrobe.edu.au</a></td>
<td>+61 3 9479 1199</td>
</tr>
<tr>
<td>Orientation</td>
<td><a href="mailto:studentsupport@latrobe.edu.au">studentsupport@latrobe.edu.au</a></td>
<td>+61 3 9479 1199</td>
</tr>
<tr>
<td>Airport reception and accommodation</td>
<td><a href="mailto:internationalarrival@latrobe.edu.au">internationalarrival@latrobe.edu.au</a></td>
<td>+61 3 9479 1199</td>
</tr>
<tr>
<td>Study Abroad and Exchange program</td>
<td><a href="mailto:studyabroad@latrobe.edu.au">studyabroad@latrobe.edu.au</a></td>
<td>+61 3 9479 2112</td>
</tr>
<tr>
<td><strong>Bendigo, Shepparton</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Admissions and enrolments</td>
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<td>+61 3 9479 1199</td>
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<tr>
<td>Orientation</td>
<td><a href="mailto:campussupport@latrobe.edu.au">campussupport@latrobe.edu.au</a></td>
<td>+61 3 5444 7286</td>
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<tr>
<td>Airport reception and accommodation</td>
<td><a href="mailto:campussupport@latrobe.edu.au">campussupport@latrobe.edu.au</a></td>
<td>+61 3 5444 7286</td>
</tr>
<tr>
<td>Study Abroad and Exchange program</td>
<td><a href="mailto:studyabroad@latrobe.edu.au">studyabroad@latrobe.edu.au</a></td>
<td>+61 3 9479 2112</td>
</tr>
<tr>
<td><strong>Albury-Wodonga</strong></td>
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<tr>
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<td><a href="mailto:intapplication@latrobe.edu.au">intapplication@latrobe.edu.au</a></td>
<td>+61 3 9479 1199</td>
</tr>
<tr>
<td>Orientation</td>
<td><a href="mailto:iso.aw@latrobe.edu.au">iso.aw@latrobe.edu.au</a></td>
<td>+61 2 6024 9847</td>
</tr>
<tr>
<td>Airport reception and accommodation</td>
<td><a href="mailto:iso.aw@latrobe.edu.au">iso.aw@latrobe.edu.au</a></td>
<td>+61 2 6024 9847</td>
</tr>
<tr>
<td>Study Abroad and Exchange Program</td>
<td><a href="mailto:studyabroad@latrobe.edu.au">studyabroad@latrobe.edu.au</a></td>
<td>+61 3 9479 2112</td>
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<td><strong>Mildura</strong></td>
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<tr>
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<td>+61 3 9479 1199</td>
</tr>
<tr>
<td>Orientation</td>
<td><a href="mailto:studentsupport@latrobe.edu.au">studentsupport@latrobe.edu.au</a></td>
<td>+61 3 9479 1199</td>
</tr>
<tr>
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<tr>
<td>Study Abroad and Exchange Program</td>
<td><a href="mailto:studyabroad@latrobe.edu.au">studyabroad@latrobe.edu.au</a></td>
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<td><strong>Sydney</strong></td>
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<td>Admissions and enrolments</td>
<td><a href="mailto:sydney-admission@latrobe.edu.au">sydney-admission@latrobe.edu.au</a></td>
<td>+61 2 9397 7600</td>
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<tr>
<td>Orientation</td>
<td><a href="mailto:studentservices-sydney@latrobe.edu.au">studentservices-sydney@latrobe.edu.au</a></td>
<td>+61 2 9397 7600</td>
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<tr>
<td>Study Abroad and Exchange Program</td>
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<td>+61 3 9479 2112</td>
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<tr>
<td><strong>Other contact information</strong></td>
<td></td>
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<tr>
<td>English language, Foundation studies and Diploma programs at Melbourne Campus</td>
<td><a href="mailto:study@latrobemelbourne.edu.au">study@latrobemelbourne.edu.au</a></td>
<td>+61 3 9479 2417</td>
</tr>
</tbody>
</table>
Understanding your Letter of Offer

This section includes explanations and definitions of terms to help you understand your Letter of Offer.

Conditional offers

If you have received a conditional offer, note that this is not a full offer. You must fulfil the condition(s) stated in your Letter of Offer before it can be changed to a full offer. Examples of conditions may be: certified documents, evidence of English test results, evidence of relevant work experience, translated transcripts, and more.

English language conditions

If English language conditions apply to your offer, once you have met these conditions you need to send your results to the relevant La Trobe International (LTI) office (see the ‘who to contact’ section on page 4). Results that show you have met this condition need to be received before, or at the time, you accept your offer.

English language requirements may be satisfied by showing us evidence of: IELTS, TOEFL, Pearson Test of English (PTE) (Academic), Cambridge Certificate of Advanced English (CAE), Cambridge Certificate of Proficiency in English (CPE), GCE A’ Levels, International Baccalaureate, Australian Year 12, TAFE, English for Further Studies at our pathway college to La Trobe or having had English as the language of instruction in secondary and/or tertiary studies, as well as other tests.

For information on standard English language requirements, visit: latrobe.edu.au/international/how-to-apply/english-and-academic-requirements/english-language-requirements

If the course you have been offered a place in has non-standard English language requirements, these will be outlined in your Letter of Offer.

If you plan to meet the English language requirements by studying at our on-campus college, you must complete a separate Application for Enrolment Form and submit this directly by email:

T +61 3 9479 2417
E study@latrobe melbourne.edu.au
latrobe melbourne.edu.au

Advanced Standing (credit)

If Advanced Standing (credit) for your previous studies has been approved, you will receive a letter from the University in addition to your Letter of Offer. The course duration shown on your Letter of Offer will reflect the amount of Advanced Standing received.

If this Advanced Standing is conditional, you must provide evidence that you have satisfactorily met the condition(s) before or at the time you accept your offer.

If you did not request assessment for Advanced Standing when you submitted your application to study, you can still apply for credit for previous studies or work experience at the time of enrolment. Please note that Advanced Standing usually needs to be finalised within two weeks of commencing the relevant subject.

Courses with quotas

Some courses have a very limited number of places available each year. If the course you have been offered has a quota, this will be indicated in your Letter of Offer.

It is important that you accept your offer as soon as possible to secure a place in the course. Your Letter of Offer will only remain valid until all places have been filled. Once a course is full, you will be notified by email and asked if you would like to be considered for an alternative course or change the commencement date of the course.

Deferring your offer

You might be permitted to defer the commencement of your course for a maximum of two semesters, or up to one year. You must make this request in writing – preferably by email, however, mail is also acceptable. This process does not apply to study abroad and exchange students.

Provide the following information to LTI:

- Your full name.
- La Trobe University (LTU) Ref. ID No. (located on your Letter of Offer).
- The name of the course that you have been offered.
- The original course commencement date.
- Details of your intention to defer. You must submit a personal statement and any additional academic documentation, if applicable, to advise of studies or activities you plan to undertake during the time you are deferring. A revised Letter of Offer will then be issued stating your new commencement date.
- The new commencement date requested.

Forward your request to: intapplication@latrobe.edu.au

No administration fee is required if you are deferring for the first time.

If you are studying at our Sydney Campus, you must email your request to defer your offer to: sydney-admission@latrobe.edu.au

English test results must be no more than two years old at the course commencement date.
A fee of A$80 will be charged for each subsequent request for deferral.

If you have received an offer but not accepted it, you will receive a new, deferred offer upon contacting LTI.

If you have accepted your offer but have not yet been granted your student visa, you will receive a new, deferred offer and CoE upon contacting LTI. When we defer the commencement of your course we will also cancel your existing CoE, so you must lodge your new CoE with DIBP.

If you have accepted your offer and your student visa has been granted, deferring your course may affect your visa. You must provide the information listed above, as well as evidence of compassionate or compelling circumstances that are preventing you from enrolling in your course on time.

Acceptable circumstances include:
- serious illness or injury (medical certificate required)
- bereavement of close family members such as parents or grandparents (documentation required)
- major political upheaval or natural disaster in your home country requiring emergency travel (evidence this has impacted your ability to study is required)
- a traumatic experience, including: involvement in or witnessing of a serious accident (police or psychologist report required) or witnessing or being the victim of a serious crime that has impacted on you (police or psychologist report required)
- La Trobe University was unable to offer a prerequisite subject (unit)
- failure to meet one or more of the conditions on your Letter of Offer
- delay in the grant of your student visa (dated documentation required).

If your visa has been granted but your reason for deferring is not considered a compassionate or compelling reason, La Trobe University must report your status to DIBP as a ‘non-commencement’ (i.e. did not start studies). You will need to contact DIBP for information on how this will affect your student visa. If your application for deferral is approved, you will be issued with a new deferred offer and CoE.

Research students
Research students wishing to defer should email ltresearch@latrobe.edu.au including the same information noted in the previous paragraphs. Deferral may affect the availability of academic supervision and must be approved by the college and the Higher Degree Committee.

Accepting your offer
This section provides important information on accepting your offer to study at La Trobe University.

Your Letter of Offer contains important information, including:
- course duration
- recommended date of arrival in Australia in time for registration and Orientation
- indicative annual tuition fee in Australian dollars
- confirmation of whether you have been awarded any advanced standing (or credit) from prior learning or work experience
- any conditions associated with your offer, such as English language capacity.

You should also have been sent an Offer Acceptance Form. Please complete all sections carefully and return to your agent or LTI. Please ensure you include:
- certified evidence of meeting any conditions specified in your Letter of Offer, where applicable
- a Financial Guarantee Letter from your sponsoring organisation (if you are a sponsored student).

You may also be required to submit a completed and signed Applicant Financial Declaration Form to demonstrate that you have sufficient funds to cover the costs associated with your studies. Refer to the conditions on your Offer Acceptance Form carefully.

Making payment
You are also required to pay the tuition fee deposit and Overseas Student Health Cover (OSHC) fees as specified in the Letter of Offer. Information on how to pay the deposit may be found on page 9 of the Acceptance Form. The easiest method of payment is via the University’s secure payment portal: latrobe.onestopsecure.com/OneStopWeb/LTInt/menu

Please ensure you use your unique Student ID in any transaction or communication with the University.

Tuition fees do not include the cost of textbooks, health insurance or living expenses such as food, accommodation, transport or medical costs.

Studying at our Sydney Campus?
Refer to the payment methods listed in your Acceptance Agreement or on our website: latrobe.edu.au/sydney/apply/fees

If you received a Letter of Offer for the Study Abroad program, you will have your tuition fee per semester specified only.

For full details on La Trobe University’s Refund Policy and Privacy Statement for international students, visit: latrobe.edu.au/international/fees-and-scholarships

Need more information about your course?
At La Trobe University, your degree program (e.g. Bachelor of Accounting) is usually referred to as a ‘course’ and the subjects you enrol in within the course are referred to as ‘subjects’. We recommend you read further information on your course, including its structure and what subjects you will need to complete in order to qualify for your degree by visiting: latrobe.edu.au/courses
Inbound Study Abroad and Exchange

As Study Abroad and Exchange programs involve the study of subjects over one or two semesters, a full list of pre-approved subjects will be provided in your Letter of Offer. You must submit a copy of your completed Learning Agreement when accepting your La Trobe offer.

If you wish to add new subjects that you have not received approval for, you may seek approval during enrolment. To enable any changes, please make sure you bring a copy of your most recent academic transcript as well as your Letter of Offer on the day of enrolment.

Exchange opportunities for international students

La Trobe students from all study areas have the opportunity to study overseas on exchange at one of more than 160 partner universities. Students on outbound exchange can receive mobility grants from the University and can participate in a variety of programs, ranging from six weeks to one year. Students can also apply for funding to go overseas on clinical placements and practicums. To find out more about La Trobe's exchange opportunities, visit: latrobe.edu.au/students/exchange

Overseas Student Health Cover

It is a requirement of your student visa that you have Overseas Student Health Cover (OSHC) from the date of your arrival and continuing for the duration of your studies until your visa expires. La Trobe University's preferred OSHC provider is Allianz Global Assistance: allianzassistancehealth.com.au

If you obtain cover from another approved provider, you are advised to contact that provider directly to confirm when your cover commences and show evidence to La Trobe University.

For more information on approved OSHC to study in Australia, visit: www.border.gov.au/Trav/Stud/More/Health-Insurance-for-Students

Students requiring Family OSHC cover

You must indicate this requirement on your Offer Acceptance Form, and include the applicable Family OSHC premium in your deposit. Once you have arrived in Australia, you must make an appointment to see your OSHC by Allianz Global Assistance representative to have your family's details added to your OSHC membership.

If you have a child born after your arrival in Australia, and you only have a single OSHC policy, you must change to a Dual or Multi Family policy. If family members join you after your arrival in Australia, they will have to prove they have an OSHC policy for the duration of their visa.

Norwegian, Swedish and Belgian students

Belgian students do not require OSHC. Norwegian students who are covered by the Norwegian National Insurance Scheme do not require OSHC. Swedish students, whose insurance is provided by CSN International (or Kammkollegiet), also do not need OSHC cover. However, Swedish students not covered by the Swedish National Board of Student Aid must purchase OSHC by Allianz Global Assistance to meet their student visa requirements.

Exchange opportunities for international students

La Trobe students from all study areas have the opportunity to study overseas on exchange at one of more than 160 partner universities. Students on outbound exchange can receive mobility grants from the University and can participate in a variety of programs, ranging from six weeks to one year. Students can also apply for funding to go overseas on clinical placements and practicums. To find out more about La Trobe's exchange opportunities, visit: latrobe.edu.au/students/exchange

Confirmation of Enrolment (CoE)

After you have accepted your offer, you will receive a Confirmation of Enrolment (CoE) which you will need in order to apply for a student visa at your nearest Australian Diplomatic Mission (Embassy) or online.

Holders of visas other than student visas

You need to organise Overseas Visitor Health Cover (OSVC) if you are not a student visa holder. To find out more, visit: ovhcallianzassistance.com.au/our-health-insurance/levels-cover
Applying for a student visa

Apply for your student visa online at border.gov.au. You will need your Letter of Offer, CoE and health insurance, and may also need further supporting documentation such as evidence of your financial capacity. Your student visa is issued for the duration of your studies as outlined in your CoE, plus a few extra months.

Assistance with visa applications is available from La Trobe University’s representatives: latrobe.edu.au/international/international

Key requirements for the student visa (subclass 500)

Genuine Temporary Entrant (GTE)
The GTE requirement applies to all student visa applicants and considers whether the individual circumstances of the student indicate that their intention is for a temporary stay in Australia.

Financial capacity
All international students are required to have sufficient funds to cover their course fees and living costs in Australia. Under the simplified student visa framework (SSVF), all student visa applicants must have sufficient funds available for the duration of their stay in Australia.

Students associated with higher immigration risk, based on their country and education provider immigration risk outcomes, will generally need to provide documentary evidence of financial capacity with their visa application.

English language proficiency
You will need to meet the English language requirement to apply for a student visa. Some student visa applicants may need to provide the results of an English language test with their visa application. You can find out if you are likely to need to provide this evidence by using the Document Checklist Tool at: border.gov.au

Please note: the Department of Immigration and Border Protection (DIBP) uses the online Document Checklist Tool that indicates the documentary evidence of financial capacity required. You need to attach these documents to your visa application prior to lodgement. Failure to do so might result in visa refusal. Find out more about the financial capacity requirement at: www.border.gov.au/Trav/Stud/More/Student-Visa-Living-Costs-and-Evidence-of-Funds
If in the two years before applying for the student visa you have successfully completed the Senior Secondary Certificate of Education or studies at the Certificate IV or higher level, in Australia and in the English language, you are exempt from providing evidence of your English language proficiency with your visa application.

Health and character
International students are required to be of good character and will generally need to undertake a health examination as part of their student visa application. Students must also obtain Overseas Student Health Cover (OSHC) before a student visa can be granted.

Packaged courses
Genuine students will be able to package two or more courses on the one student visa where there is progression from one course to another. The final course that you will undertake as part of your package of courses is your main (or principal) course of study. Your main course of study will be used to determine your financial and English language evidentiary requirements.

To be granted a visa for the full duration of the packaged courses, you must provide confirmation that you are enrolled in all of the courses.

Extend your student visa
If you are already studying in Australia and would like to enrol in a new course after the completion of your studies, you should apply for a new student visa before your current visa expires. If your student visa contains the 8534 or 8535 (‘No Further Stay’) condition, you will not be able to renew your student visa in Australia unless there are exceptional circumstances.

If you are returning home temporarily and would like to renew your visa offshore (not in Australia), you must indicate this on your Offer Acceptance (new students) or CoE Application (continuing students) form to ensure your CoE is issued correctly.

Family members visas
From 1 July 2016, family members of existing student visa holders will need to apply for a Subclass 500 visa if they do not currently hold a student visa and want to join the student in Australia.

Family unit members must be declared on the initial student visa application, regardless of whether or not they intend to join the student in Australia at a later stage. Those not declared will not be eligible for a visa at a later stage. An exception applies to those who became a family member after the primary applicant (student) was granted a visa.

From 1 July 2016, there will be no restrictions on the duration of particular courses that the primary applicant (student) must study to be accompanied by family members, including subsequent dependants.

Generally, the same level of evidentiary requirements of financial capacity applied to the primary applicant (student) would apply to their family members, including subsequent dependants.

In all circumstances, our officers have discretion to ask for evidence of funds, if required.

Student visa conditions
Your visa is subject to a number of conditions that you must comply with. Different visa conditions apply to you and your family members. Breaching a visa condition may result in the cancellation of your visa. Examples of visa conditions include:

- Work rights – 8105 – you cannot start paid work until you have commenced your course in Australia. You cannot work more than 40 hours per fortnight (other than work that has been registered as a part of your course) when your course is in session. A fortnight means any period of 14 days commencing on a Monday up to the end of the second following Sunday. Some volunteer and unpaid work is also included in the 40 hours per fortnight limit. No work limits apply during vacation periods. No work limits apply if you are studying a Master’s by research or Doctorate course in Australia.

- Enrolment – 8202 – You must remain enrolled in a registered course (unless you are a Foreign Affairs or Defence sponsored student or secondary exchange student, in which case you must maintain full-time enrolment in your course of study or training).

- Change of address – 8533 – You must advise the University within seven days of your arrival in Australia of your current residential address and of any changes of address within seven days of each change. You must notify your education provider if you have changed universities or education providers within seven days of receiving your CoE or evidence of enrolment.

- Health insurance – 8501 – you must maintain adequate arrangements for health insurance cover during your entire stay in Australia.

- Course matching visa – 8516 – You must continue to satisfy the requirements on the basis of which your visa was granted. This means, for example, that you continue to have sufficient financial capacity to support your study and stay in Australia.

For more information on student visas and their conditions, visit: www.border.gov.au/Trav/Stud/More/Visa-conditions/visa-conditions-students

Students with school-aged children
If you have school-aged dependants accompanying you to Australia, it is a visa requirement that you enrol them in primary or secondary school. See the ‘students with families’ section of this guide on page 38 for more information.

Students under 18 years of age
If you are under 18 years of age at the commencement of your course, you are required by the DIBP to have appropriate welfare and accommodation arrangements in Australia. You need to provide evidence that you will be living with either a DIBP-approved parent, legal custodian or an eligible relative in Australia, or have arranged welfare and accommodation that satisfies La Trobe University’s requirements. Contact your admissions officer for more information (refer to key contacts on page 4).
Preparing for departure

Preparing yourself

Before you arrive in Australia you may be feeling excited and a little anxious. It may be hard to leave friends and family behind. You may be worried about whether you will adjust to Australian life and how you will settle in. This is perfectly normal, but keep in mind the following suggestions:

- Find someone to talk to about how you are feeling. You may want to discuss your concerns with friends and family, particularly those who have also travelled abroad.
- Participate in an online pre-departure briefing along with other new students. The scheduled sessions for 2018 are listed to the right.
- Make sure you arrive in time to register, enrol and participate in the university Orientation. This will help you adjust to living in Australia and studying at La Trobe, and will assist you academically. You will learn important information, meet staff and other students, and make new friends.
- Read about Australian culture (see page 18).
- Sign up for La Trobe Times, our international online newspaper: latrobetimes.blogs.latrobe.edu.au
- Bring some of your favourite things with you, including photos of family and friends, and learn to cook some of your favourite dishes.
- Study abroad and exchange students must have their timetables planned using our online university timetable and bring along an official transcript for any new subjects: latrobe.edu.au/students/your-course/timetables/view-timetables

Online pre-departure briefings

You will receive an invitation email to join an online pre-departure briefing approximately one week before the dates that are set out on the right-hand side of this page. All commencing students and their families can join in.

The webinars are designed to help you prepare for study and life in Australia. During the briefing you can ask questions and receive quick answers from our International Student Services team, as well as Accommodation Services staff. Topics covered will include: preparing for departure, accommodation, living in Australia, and arrival and settling in.

Make sure you join the webinar 30 minutes earlier than the time specified to ensure you gain access in time.

Prepare for La Trobe with e-friends

You are invited to enjoy a social network group on Facebook or Weibo before you start your studies. You can ask questions and receive information from e-friends, who are experienced La Trobe students and International Student Services staff members. It’s a great way to make new friends, meet students studying a similar discipline, and prepare for a successful transition to life at La Trobe.

Semester 1 – the group opens Monday 15 January 2018 and closes Friday 23 March 2018.

Semester 2 – the group opens Monday 12 June 2018 and closes Friday 17 August 2018.

Summer intake – the group opens Monday 17 September 2018 and closes Friday 23 November 2018.

You can join the Facebook group by searching ‘Transition @ La Trobe – International Welcome group’ on Facebook.

Join La Trobe’s Weibo group by visiting weibo.com/latrobeuniaus.

Online pre-departure briefings 2018 schedule

<table>
<thead>
<tr>
<th>Semester</th>
<th>Session Type</th>
<th>Date</th>
<th>Time</th>
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<tbody>
<tr>
<td>Semester 1</td>
<td>First session</td>
<td>Wednesday</td>
<td>24 January 2018</td>
<td>10 am – 11 am (AEDT)</td>
</tr>
<tr>
<td></td>
<td>Second session</td>
<td>Tuesday</td>
<td>30 January 2018</td>
<td>3 pm – 4 pm (AEDT)</td>
</tr>
<tr>
<td></td>
<td>Third session</td>
<td>Wednesday</td>
<td>31 January 2018</td>
<td>3 pm – 4 pm (AEDT)</td>
</tr>
<tr>
<td></td>
<td>(accommodation only)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Semester 2</td>
<td>First session</td>
<td>Wednesday</td>
<td>20 June 2018</td>
<td>10 am – 11 am (AEST)</td>
</tr>
<tr>
<td></td>
<td>Second session</td>
<td>Tuesday</td>
<td>26 June 2018</td>
<td>3 pm – 4 pm (AEST)</td>
</tr>
<tr>
<td></td>
<td>Third session</td>
<td>Wednesday</td>
<td>27 June 2018</td>
<td>3 pm – 4 pm (AEST)</td>
</tr>
<tr>
<td></td>
<td>(accommodation only)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Summer intake</td>
<td>First session</td>
<td>Tuesday</td>
<td>2 October 2018</td>
<td>3 pm – 4 pm (AEST)</td>
</tr>
<tr>
<td></td>
<td>Second session</td>
<td>Wednesday</td>
<td>3 October 2018</td>
<td>3 pm – 4 pm (AEST)</td>
</tr>
</tbody>
</table>

AEDT Australian Eastern Daylight Time

AEST Australian Eastern Standard Time
Pre-departure Guide 2018

The La Trobe University academic year is divided into two main semesters, with additional Summer and Winter semesters. The Sydney Campus operates on a trimester basis and may have different commencement dates to our Victorian campuses. Some courses may have different commencement dates or non-standard start dates. Please refer to your Letter of Offer for your exact start date when booking flights or making holiday arrangements.

The dates for international registration, enrolment and Orientation are subject to change. Regularly check our website, and correspondence from La Trobe University for confirmation of dates.

It is important that international students arrive in time to attend Orientation, which takes place before each semester begins. Orientation provides new commencing students with valuable information about campus services and facilities, course and subject guides and an opportunity to meet other students in your course, make friends and have fun. The International Student Services team has found that students who do not attend Orientation miss lots of important information, which can lead to academic problems.

Sydney Campus

New students must attend Orientation Day where you will officially register and enrol into your course. For details about Orientation and enrolment at the Sydney Campus, please visit: latrobe.edu.au/students/new-students/enrol/campus/sydney-campus

La Trobe University Academic Calendar 2018

<table>
<thead>
<tr>
<th>Standard semester or term¹</th>
<th>Commencing</th>
<th>Ending</th>
</tr>
</thead>
<tbody>
<tr>
<td>Semester 1</td>
<td>5 March 2018</td>
<td>1 June 2018</td>
</tr>
<tr>
<td>Orientation</td>
<td>26 February</td>
<td>2 March 2018</td>
</tr>
<tr>
<td>Mid-semester vacation</td>
<td>4 April 2018</td>
<td>6 April 2018</td>
</tr>
<tr>
<td>Study vacation</td>
<td>4 June 2018</td>
<td>7 June 2018</td>
</tr>
<tr>
<td>Examinations</td>
<td>8 June 2018</td>
<td>28 June 2018</td>
</tr>
<tr>
<td>Semester 2</td>
<td>30 July 2018</td>
<td>26 October 18</td>
</tr>
<tr>
<td>Orientation</td>
<td>23 July 2018</td>
<td>27 July 2018</td>
</tr>
<tr>
<td>Mid-semester vacation</td>
<td>24 September</td>
<td>28 September</td>
</tr>
<tr>
<td>Study vacation</td>
<td>29 October 18</td>
<td>1 November 18</td>
</tr>
<tr>
<td>Examinations</td>
<td>2 November 18</td>
<td>22 November 18</td>
</tr>
<tr>
<td>Summer Semester</td>
<td>5 November 18</td>
<td>15 February 19</td>
</tr>
</tbody>
</table>

The La Trobe University academic year is divided into two standard semesters, plus summer and winter non-standard semesters.

Note: The La Trobe University Sydney Campus operates on three standard trimesters a year and has a slightly different academic calendar. Please refer to the Sydney Campus website for further information: latrobe.edu.au/sydney/study/academic-calendar

¹ Dates listed are only the study periods where new students commence their courses. For the full academic calendar, please visit latrobe.edu.au/calendar/academic-calendar
Public holidays 2018
The University will close for the Christmas / New Year break from 22 December 2017 and will re-open on 2 January 2018. The University remains open on the Victorian public holidays of Labour Day (12 March 2018) and Melbourne Cup Day (6 November 2018). The University is also closed on the public holidays listed in the table below.

Our Sydney Campus will be closed during all New South Wales (NSW) public holidays. For a list of public holidays visit: nsw.gov.au/about-new-south-wales/public-holidays

Non-standard teaching periods 2018
The University also delivers a number of non-standard teaching periods through external providers or to meet special course requirements.

The University publishes a comprehensive list of all teaching periods and associated subject census dates at: latrobe.edu.au/calendar/all-students/census-dates

Non-standard teaching periods appear in the form WXXX, for example W0622.

These indicate the whole weeks of the teaching period, and run from the first Monday to the last Sunday.

University Orientation
Success in your studies can depend on how well you adjust to studying and living in Australia.

The Orientation program has been specifically designed to help you make a smooth transition to life and study at La Trobe. Orientation is compulsory for all new international students and provides important information and social activities specific to your needs. The program is designed for all students at La Trobe University and will enable you to make important connections with your peers, different networks and the campus community.

You can prepare for university life and study by checking out the Ready4Uni website, where you will find out about Orientation, campus services and how to make the most of your first few weeks.

latrobe.edu.au/students/new-students/ready4uni

To give yourself the best chance at succeeding in your studies, make sure you attend as many Orientation sessions as possible. The presenters of each session are experienced in their field and are the best people to talk to and to ask questions.

Attending Orientation is your chance to get the best information – all in one convenient place! It’s also an invaluable chance to make friends. Don’t underestimate the importance of attendance, as when classes start and students are busy, you might find it harder to make connections among your classmates. Having people who know you from the beginning can make all the difference to settling in. Students who attend Orientation sessions usually have an advantage and are more likely to succeed.

Check the Orientation website for details of compulsory sessions and additional activities at your campus: latrobe.edu.au/students/new-students/orientation

You can also use the online planner to design your personalised Orientation schedule.

If you are studying in Victoria, it is essential that you check in with La Trobe University upon arrival. You will be welcomed by student volunteers and La Trobe staff members. Make sure you book flights in time for your check-in. To find out your check-in dates, times, and location, please visit: latrobe.edu.au/international/when-you-arrive/registration
Our locations

La Trobe is the largest provider of university education in regional Victoria. Our seven campuses are located in Victoria and New South Wales, in the heart of Melbourne and Sydney, and in picturesque bushland settings.

Studying in Melbourne

If you want to study in a vibrant, cosmopolitan city, then Melbourne is the place to be. It has been ranked the World’s Most Liveable City seven years in a row by the Economist Global Liveability Ranking. Melbourne residents speak more than 100 languages, and the city was ranked the fifth best for students in the world in 2017 (according to the 2017 QS Best Student Cities Ranking). Whether you’re looking for a bustling city scene or a quiet suburban feel, Melbourne has a perfect mix of both.

Melbourne Campus

Nestled among 267 hectares of beautiful parkland and waterways, La Trobe’s Melbourne Campus is one of the largest metropolitan campuses in Australia. Set in Melbourne’s north, just 14 kilometres from the city centre, students from across the world choose to study here to take advantage of world-class facilities and resources.

These include our state-of-the-art science laboratories, media studios, multi-level library, huge Wildlife Sanctuary and more. Within the Campus is a vibrant community bustling with cafes, restaurants, banks, and our very own post office.

301 shuttle bus

Getting to and from Melbourne Campus is now quicker and easier, with the 301 shuttle bus running between the University and Reservoir station every 10 minutes.

Average temperatures

<table>
<thead>
<tr>
<th>Destination</th>
<th>Distance (km)</th>
<th>Distance (mi)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Macleod Railway Station</td>
<td>1.3</td>
<td>0.8</td>
</tr>
<tr>
<td>Heidelberg Railway Station</td>
<td>4.6</td>
<td>2.85</td>
</tr>
<tr>
<td>Reservoir Railway Station</td>
<td>3.8</td>
<td>2.35</td>
</tr>
<tr>
<td>Bundoora Park</td>
<td>1.3</td>
<td>0.8</td>
</tr>
<tr>
<td>CBD</td>
<td>14.0</td>
<td>8.7</td>
</tr>
<tr>
<td>Melbourne Airport</td>
<td>18.4</td>
<td>11.4</td>
</tr>
<tr>
<td>Northland Shopping Centre</td>
<td>2.8</td>
<td>1.7</td>
</tr>
</tbody>
</table>

*Modes of transport listed refer to travel within that city only.

** Melbourne weather data collected at the La Trobe Bundoora weather station. Australian Bureau of Meteorology, 2016.
La Trobe University

Positioned in the heart of Melbourne, our City Campus combines study with all the excitement and culture that Melbourne has to offer. A suite of Master’s programs is offered at the City Campus, and students benefit from an intimate, service-focused experience along with modern facilities and resources.

Bendigo Campus
Our Bendigo Campus is an integral part of one of Victoria’s fastest-growing regional cities and is undergoing a A$50 million upgrade to offer world-class library, technology and engineering facilities. The Campus offers a wide range of study disciplines, including dentistry and health sciences. The clinical teaching building is in the centre of the city’s new hospital precinct, while the main campus is just three kilometres from the heart of the city. Bendigo is a cultural hub with a vibrant nightlife and welcoming community. The Campus enjoys great connections to local businesses, festivals, galleries, sporting teams and the city council. As a student, you’ll reap the rewards of those connections.

Bendigo

Albury-Wodonga Campus
Albury-Wodonga is Australia’s largest inland regional centre, combining a rich cultural history with amazing natural landmarks. Our Albury-Wodonga Campus is just three kilometres from Wodonga city and boasts an award-winning library, laboratories, international-standard soccer pitch, cafes and student accommodation. The Campus is also home to the John Richards Initiative (researching ageing and aged care in regional communities) and the Murray-Darling Freshwater Research Centre.

Albury-Wodonga

Mildura Campus
Our Mildura Campus is strongly connected to the surrounding community and offers students a more personalised and intimate study experience. Students enjoy opportunities both on campus and in the community through our strategic partnerships and a number of Work Integrated Learning (WIL) opportunities. A major fruit and vegetable growing district, Mildura is a great place to live, study and work. The Campus is also home to the Murray-Darling Freshwater Research Centre.

Mildura

Shepparton Campus
A lively city about 180 kilometres from Melbourne, Shepparton has a lot to offer. Our Shepparton Campus is positioned within the city centre and is equipped with excellent teaching, study and communal meeting spaces — including a clinical learning unit with advanced teaching technologies. An ever-increasing range of study options are available to students, including courses in business, health science and education.

Shepparton

Sydney Campus
Our Sydney Campus is located in the heart of the international business community, close to public transport as well as work and internship opportunities. A world-famous city and home to Australian icons like the Opera House and the Sydney Harbour Bridge, Sydney is an exceptional place to study.

Sydney
At La Trobe University, we’re ambitious global thinkers. Since we opened our doors in 1967, we have equipped more than 190,000 graduates with the skills and experience to build successful careers.
Australian culture

Australia is home to some of the world's oldest living cultures, with Aboriginal communities established nearly 60,000 years before European settlement. Australia is one of the world's most multicultural countries, rich in Indigenous and immigrant cultures. Our society is made up of people from over 210 different nationalities, so it is difficult to define what is 'typical' in Australian culture or social customs.

There are, however, some values most Australians consider important. Most Australians strongly value our society's tolerance of different religions and cultures, plus our freedom of speech and democratic rights. Australians also consider it important that people will be given a 'fair go'; that is, you will be treated equitably.

Australia is often described as an 'egalitarian' society. This means that class divisions are not so entrenched in Australia as in some other countries.

In comparison to many other countries, Australia, and especially Melbourne, is notable for its diversity and multiculturalism. You can maintain your own customs within the community and most Australians will understand your reasons for not adopting certain local customs if they are different from your own.

To do some background reading on Australia, visit: dfat.gov.au/about-australia

About Australia

Melbourne, Victoria's capital city, boasts festivals, events, shopping, plenty of restaurants and cafes, and a flourishing arts scene.
Climate

Victoria is located in the south-east corner of Australia and enjoys a temperate climate with four distinct seasons:

Spring – September to November
Summer – December to February
Autumn – March to May
Winter – June to August

The hottest months are January and February, and the coolest months are usually July and August. In summer, temperatures can reach over 40°C, while in winter, around Victoria, temperatures range from around 2°C to 15°C.

The northern and central regions of Victoria (including Bendigo, Shepparton, Mildura and Albury-Wodonga) are usually warmer and drier than the south, with lower rainfall and higher temperatures in summer and cooler temperatures in winter.

Victoria, and in particular Melbourne, is known for its rapidly-changing weather and variations of temperature, especially due to climate change. It is a good idea to be prepared for ‘four seasons in one day’. If you arrive from summer in the Northern Hemisphere, which would be for a Semester 2 (July) commencement, we recommend you have a jacket or coat in your hand or carry-on luggage for when you arrive. See average seasonal temperatures for all of our campus locations on page 14.

With more than 230 sunny days per year, Sydney enjoys a more Mediterranean-style climate with warm to hot summers, mild winters and rainfall spread fairly evenly throughout the year.

Great Ocean Road

Travel the Great Ocean Road and experience one of the world’s most scenic coastal drives. See the towering Twelve Apostles, iconic surf breaks, misty waterfalls, native wildlife and seaside villages. A perfect weekend getaway!

Grampians National Park

Enjoy the spectacular natural beauty of this national park. Explore stunning landscapes, abundant wildlife, majestic waterfalls and sublime local produce in your semester break or over the weekend.
Living costs

Understanding the likely costs incurred while studying at La Trobe University is an important part of your planning process.

You need to consider a range of costs in addition to your tuition fees, including but not limited to, accommodation fees, food, telephone and internet, travel and of course discretionary spending expenses.

The below guide will provide you with an estimate of the costs associated with your studies, so that you can start planning.

Did you know?
Based on advice from the Department of Immigration and Border Protection (DIBP), from 1 July 2016, you should allow approximately A$19,830 per year for living costs, excluding tuition fees.


Under a new State Government and La Trobe University trial, international students in an undergraduate or Diploma program will be eligible for a 50% per cent discount on annual public transport fares (excludes Sydney students):


Average living costs for one student (A$) – indicative only

<table>
<thead>
<tr>
<th>TYPE OF ACCOMMODATION</th>
<th>MELBOURNE</th>
<th>BENDIGO</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Homestay fully catered all meals</td>
<td>Homestay fully catered all meals</td>
</tr>
<tr>
<td>Bond</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Rent in advance</td>
<td>1180</td>
<td>1180</td>
</tr>
<tr>
<td>Telephone, internet and utilities connection</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Establishment costs (household items, furniture)</td>
<td>280</td>
<td>280</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>1460</td>
<td>1460</td>
</tr>
<tr>
<td><strong>Annual Costs</strong></td>
<td>650</td>
<td>650</td>
</tr>
<tr>
<td>Books, stationery, etc.</td>
<td>650</td>
<td>650</td>
</tr>
<tr>
<td>Weekly Costs</td>
<td>295</td>
<td>295</td>
</tr>
<tr>
<td>Weekly rent/board</td>
<td>295</td>
<td>295</td>
</tr>
<tr>
<td>Food/groceries</td>
<td>295</td>
<td>295</td>
</tr>
<tr>
<td>Personal items/health/clothing</td>
<td>309</td>
<td>309</td>
</tr>
<tr>
<td>Utilities (gas, electricity, mobile phone, internet)</td>
<td>10</td>
<td>10</td>
</tr>
<tr>
<td>Travel (public transport/fuel)</td>
<td>40</td>
<td>40</td>
</tr>
<tr>
<td>Spending money</td>
<td>80</td>
<td>80</td>
</tr>
<tr>
<td>Average weekly costs</td>
<td>478</td>
<td>478</td>
</tr>
<tr>
<td><strong>Total estimate</strong> (one academic year = 36 weeks)</td>
<td>19318</td>
<td>19046</td>
</tr>
</tbody>
</table>

1 Assumes shared with two others. 2 Bond is usually refunded at the end of your stay provided no money is due, you have given the required period of notice, and that you have caused no damage to the property. Note that some private student accommodation providers will deduct a cleaning charge at the end of your stay. 3 Transport for education and work purposes. 4 Placement fee for homestay service. 5 Includes non-refundable costs of social and transition programs and other miscellaneous fees. This cost may be less for students who are in residence for only one semester or who commence at Semester 2 (July). 6 Limited on-campus accommodation available at Shepparton Campus.
Students with spouse and/or children

Based on advice from the Department of Immigration and Border Protection (DIBP), if you have a family, you should allow at least A$6,940 per year for your spouse and A$2,970 for your first child. These amounts exclude tuition fees.

For more information, visit: latrobe.edu.au/experience/living/costs
latrobe.edu.au/students/international/support/publications

City Campus

Students at the City Campus should refer to the Melbourne Campus information. However, generally the closer you live to the CBD the more expensive your rental costs will be.

<table>
<thead>
<tr>
<th></th>
<th>ALBURY-WODONGA</th>
<th>MILDURA</th>
<th>SHEPPARTON</th>
<th>SYDNEY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Renting shared house</td>
<td>608</td>
<td>608</td>
<td>607</td>
<td>652</td>
</tr>
<tr>
<td>One bedroom flat</td>
<td>695</td>
<td>695</td>
<td>650</td>
<td>739</td>
</tr>
<tr>
<td>Homestay fully catered</td>
<td>550</td>
<td>550</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Campus non-catered</td>
<td>652</td>
<td>652</td>
<td>550</td>
<td>0</td>
</tr>
<tr>
<td>One bedroom flat</td>
<td>739</td>
<td>739</td>
<td>1180</td>
<td>715</td>
</tr>
<tr>
<td>Homestay shared</td>
<td>750</td>
<td>750</td>
<td>1180</td>
<td>715</td>
</tr>
<tr>
<td>room no meals</td>
<td>608</td>
<td>608</td>
<td>608</td>
<td>608</td>
</tr>
<tr>
<td>Renting shared house</td>
<td>763</td>
<td>763</td>
<td>1,871</td>
<td>1,871</td>
</tr>
<tr>
<td>One bedroom flat</td>
<td>1,264</td>
<td>1,264</td>
<td>2,507</td>
<td>2,507</td>
</tr>
<tr>
<td>Homestay fully catered</td>
<td>1,230</td>
<td>1,230</td>
<td>1,610</td>
<td>1,610</td>
</tr>
<tr>
<td>house or flat</td>
<td>2,204</td>
<td>2,204</td>
<td>2,315</td>
<td>2,315</td>
</tr>
<tr>
<td>One bedroom flat</td>
<td>3,155</td>
<td>3,155</td>
<td>2,507</td>
<td>2,507</td>
</tr>
<tr>
<td>Homestay shared</td>
<td>1,460</td>
<td>1,460</td>
<td>2,054</td>
<td>2,054</td>
</tr>
<tr>
<td>room no meals</td>
<td>2,184</td>
<td>2,184</td>
<td>3,419</td>
<td>3,419</td>
</tr>
<tr>
<td>Renting shared house</td>
<td>2,357</td>
<td>2,357</td>
<td>3,068</td>
<td>3,068</td>
</tr>
<tr>
<td>One bedroom flat</td>
<td>1230</td>
<td>1230</td>
<td>1,780</td>
<td>1,780</td>
</tr>
<tr>
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<td>1,781</td>
<td>1,781</td>
<td>2,644</td>
<td>2,644</td>
</tr>
<tr>
<td>room no meals</td>
<td>2,557</td>
<td>2,557</td>
<td>3,219</td>
<td>3,219</td>
</tr>
<tr>
<td>Renting shared house</td>
<td>1780</td>
<td>1780</td>
<td>1,871</td>
<td>1,871</td>
</tr>
<tr>
<td>One bedroom flat</td>
<td>2467</td>
<td>2467</td>
<td>2,644</td>
<td>2,644</td>
</tr>
<tr>
<td>Homestay shared</td>
<td>1,871</td>
<td>1,871</td>
<td>3,219</td>
<td>3,219</td>
</tr>
<tr>
<td>room no meals</td>
<td>2,557</td>
<td>2,557</td>
<td>3,219</td>
<td>3,219</td>
</tr>
<tr>
<td>Renting shared house</td>
<td>2,464</td>
<td>2,464</td>
<td>3,219</td>
<td>3,219</td>
</tr>
<tr>
<td>One bedroom flat</td>
<td>2,644</td>
<td>2,644</td>
<td>3,219</td>
<td>3,219</td>
</tr>
<tr>
<td>Homestay shared</td>
<td>2,644</td>
<td>2,644</td>
<td>3,219</td>
<td>3,219</td>
</tr>
<tr>
<td>room no meals</td>
<td>3,219</td>
<td>3,219</td>
<td>3,219</td>
<td>3,219</td>
</tr>
<tr>
<td>Total estimate</td>
<td>18,331</td>
<td>18,331</td>
<td>21,650</td>
<td>21,650</td>
</tr>
</tbody>
</table>

[7] Tenants are legally liable to pay rent for 52 weeks when signing a lease for one year. [8] This includes facilities, services and internet connection and usage. [9] Different catering plans and casual dining options are available at all on-campus accommodation in Bendigo. [10] Multiple accommodation options are available at Bendigo. In addition to The Units, there are the new Hillside Apartments, Orde House and The Terraces. [11] Costs will vary depending on your lifestyle.
Currency and banking

Australia’s unit of currency is the Australian dollar (A$), which is divided into 100 cents. Coins have values of 5, 10, 20 and 50 cents, and A$1 and A$2; notes have values of A$5, A$10, A$20, A$50 and A$100.

You must declare amounts of A$10 000 or more in foreign or Australian currency that you bring into Australia.

Major credit and debit cards – Visa and MasterCard – are accepted throughout Australia. Automatic Teller Machines (ATMs, or cash points), with 24-hour access seven days a week, are available in many locations such as shopping centres, petrol stations, convenience stores, banks, along main shopping strips, in malls or plazas, and on campus.

Savings or cheque account access cards – connected to the Maestro or Cirrus electronic networks – can be used in ATMs around Australia. If your card does not have the Maestro or Cirrus logo on it, we recommend that before you leave home you confirm with your financial institution that you can use your card in Australia. Check all terms and conditions and how you can access your funds while in Australia to ensure that you are aware of the fees associated with your choices.

A number of personal identification documents are required to open bank accounts in Australia, which can include items that identify you as living in Australia. It is recommended that you open a bank account within six weeks of arrival in Australia as most banking institutions will accept just your passport to withdraw funds when you arrive in Australia rather than carrying around large amounts of cash, which is unsafe. Once you open a bank account, you can transfer funds from overseas to be ready for you when you arrive.

When opening a bank account, ask about student accounts that may attract lower or no account-keeping fees.

Handy hint

We recommend you bring a small amount of Australian dollars in cash with you to get you through the first few days on arrival, especially if you arrive on a weekend or public holiday when banks are closed.

Money can be withdrawn from ATMs 24 hours a day, and there is usually a daily withdrawal limit of around A$800 – A$1 000. We advise you to only carry as much cash as necessary for a few days at a time and always hide from view (cover the area with your hand) when entering your Personal Identification Number (PIN).

Before you leave home, you can open a bank account with:

- Pulse Credit Union
  pulsecredit.com.au
- Commonwealth Bank of Australia
  commbank.com.au/movingtoaustralia
- Westpac Bank

These banking institutions have offices at La Trobe University’s Melbourne Campus. The Pulse Credit Union also has facilities at the Albury-Wodonga and Bendigo campuses. It is recommended you open an account before leaving home (as you will only need your passport to withdraw funds when you arrive in Australia) rather than carrying around large amounts of cash, which is unsafe. Once you open a bank account, you can transfer funds from overseas to be ready for you when you arrive.

Voltage/electricity

Domestic electricity in Australia is 240V/50Hz. The Australian three-pin outlet is different from most other countries, so you may need to purchase an adaptor plug for any electrical appliances (such as a laptop computer) that you bring with you. Transformers and adaptors are easily obtained from electrical appliance stores or travel goods stores in Australia, and also from the bookshop in the Agora at the Melbourne Campus.

Internet

Internet and wireless access is available at all campuses. Most on-campus accommodation and some off-campus accommodation will already have arrangements in place to enable internet access for students, although these may incur a charge. Please check with your accommodation provider. You can compare internet service providers at: broadbandguide.com.au

Mobile phones and laptops

If you plan on bringing your mobile phone with you to Australia, check that your mobile phone is compatible (supports GSM) and not blocked for international use or locked to the phone network you use in your home country. Students sometimes bring their own laptops with internal modems only to discover they are unable to use their modem in Australia. Find out more at: mobilenetworkguide.com.au

If you are bringing a mobile phone, laptop or any communication device, we suggest that you visit the Australian Communications and Media Authority website to find out what kind of service agreements are most suitable for you: acma.gov.au

Join the transition group on Facebook or Weibo (see page 10 for how to join), and get tips on the best phone company and network to use from experienced La Trobe students. Some phone companies will not supply services to people who are temporary residents in Australia, but you can always use a pre-paid phone system. This also ensures that you will avoid an unexpectedly high mobile phone bill. Make sure you read all the clauses and terms and conditions before signing a phone contract. Pre-paid mobile phone cards may be purchased at a number of retail outlets.

Compare mobile phone providers at: finder.com.au/mobile-plan
Choosing where to live in a new country is a big decision and there are many factors to consider. Before you start looking for accommodation, take some time to research your options to find out what fits with your lifestyle and living needs.

**On-campus accommodation**

All on-campus accommodation is mixed gender. Each of the seven residences offer different lifestyles, facilities and services depending on your preferences. There is no on-campus accommodation at the City Campus – refer to Melbourne Campus information if you will be studying at the City Campus.

For more information about living on campus at La Trobe and who to contact, visit: [latrobe.edu.au/accommodation/on-campus](http://latrobe.edu.au/accommodation/on-campus)

For a full list of fees for accommodation facilities, visit: [latrobe.edu.au/accommodation/on-campus/locations/fees-and-charges](http://latrobe.edu.au/accommodation/on-campus/locations/fees-and-charges)

**Living on campus at Melbourne**

**Undergraduate residential colleges**

The three residential colleges – Glenn, Chisholm and Menzies – are located in the heart of the Melbourne Campus. They provide single furnished study-bedrooms, a shared kitchen, bathroom and laundry facilities, and communal recreational and study areas.

All utilities, including water, electricity and internet are included in the residential fees.

These Colleges are popular with undergraduate students, as they run regular social, sporting and cultural events and provide academic and emotional support. Glenn College is catered (breakfast and dinner), while Chisholm and Menzies colleges are not.

The Colleges provide data connections to each room, with centralised computer rooms.

**Postgraduate residences**

These residences offer a quieter, more independent lifestyle than the three colleges. Both are self-catered and offer single and shared rooms. Although limited, there are rooms for couples with double beds. Each residence has shared lounge areas, fully equipped kitchens, self-service laundries and recreational facilities.

**The University Lodge**

The University Lodge is housed in magnificent 1920s-style Edwardian buildings. Within walking distance is the Macleod train station (with regular train services to the city) and a small local shopping centre.
Graduate House
Graduate House is a friendly collegial-style residence located in a residential area on the northern edge of the Campus. It specialises in accommodation for mature-age and postgraduate students, whether single or a couple. No children are permitted.

Waterdale Apartments
Waterdale Apartments offer lower-cost, apartment-style accommodation. Located on the edge of the Campus, each unit contains three single bedrooms, a living area, bathroom and kitchen for self-catering. The cost of utilities such as electricity and gas are not included in the residential fees.

Barnes Way Apartments
With the exception of five single-bed studio apartments, these flats are leased as whole properties (not on a room-by-room basis) to students who apply as one group. The cost of utilities such as electricity and gas are not included in the residential fees.

Living on campus at Bendigo
The Units
Nine units, each with 12 furnished study-bedrooms, a semi-equipped kitchen, two bathrooms and a mezzanine lounge area. The Units are self-catered.

The Terraces
Twenty-one furnished units, each with eight study-bedroom, twin bathrooms, laundry facilities, kitchen and lounge areas. The Terraces are self-catered.

Hillside Apartments
These apartments, which opened in 2012, provide modern, spacious single rooms, shared kitchen and bathroom facilities plus heating and cooling. There are six three-storey buildings, and each floor has 12 bedrooms.

The Villas
Twenty-eight modern small houses (villas) each with four study-bedrooms, a comfortable lounge area, small kitchen, separate laundry and bathroom. The villas are considered ideal for postgraduate or mature-age students.

Orde House
Located in a quieter, more peaceful setting, Orde House is very popular for mature age and international students. With 24 private rooms, self-catering, shared bathrooms and laundry, communal living and kitchen, Orde House is located a two-minute walk from the centre of the Campus.

Living on campus at Albury-Wodonga
McFarlane’s Hill Residence
Boasting a modern and spacious design, this 28-bed residence is divided into two separate, two-storey buildings with seven beds on each floor. This includes fully-furnished shared kitchens, lounge/dining and laundry facilities. Bedrooms are spacious and have their own heating and cooling. Accommodation options are also available for students with a disability.

East End Residence (shared with Wodonga TAFE)
Twelve fully-furnished, self-contained units are available, each with six bedrooms (with study area), shared lounge or dining and kitchen areas, two bathrooms and a laundry. Residences are mixed gender and are shared with students from the Wodonga Institute of TAFE.

On-campus accommodation numbers are limited, so applications should be made as early as possible.

Living on campus at Mildura
On-campus accommodation is available at SunrTAFE Student Residences, which offer self-contained single or twin-share study bedrooms with communal kitchens and common areas. The residences are about a 30 minute walk or a five minute drive from Mildura’s city centre. For more advice about this accommodation, contact:

T +61 3 5022 3721
E residences@suntafe.edu.au

Options at Shepparton
There is no on-campus accommodation available at Shepparton. However there are three university-owned houses located off the Campus, each with four bedrooms. For information on availability or to find other accommodation, contact Shepparton Student Services:

T +61 3 5820 8600
E shepparton@latrobe.edu.au
Homestay can be one of the most convenient ways to begin your stay in Australia. In a homestay arrangement, you live with a family or individual in your own furnished room and have some meals provided.

La Trobe University has a preferred homestay provider - the Australian Homestay Network (AHN). AHN coordinates a specialised homestay database and placement system to manage homestay placements throughout Australia. Students are matched with a suitable Australian host according to their specific needs and campus location. AHN has temporary accommodation available at all of our campuses.

During a homestay, students have access to a fully-furnished room and amenities. Most initial placements are for four weeks unless a longer period is requested. Students are welcome to extend their initial placement and can choose from a range of additional homestay and meal options, such as:

- traditional full-meals homestay
- dinner-only homestay
- no meals homestay.

Benefits of short-term homestay accommodation include:

- settling into a new culture and community with the help of fully-trained AHN hosts
- assistance with everyday conversational skills
- support from AHN hosts who can help you with public transport, the location of local shops and banking information, the internet, mobile phones and safety tips
- access to AHN 24/7 (24 hours a day, seven days a week) professional phone support
- AHN contents insurance for students as per the AHN insurance policy.

The placement fee is A$280 and the weekly homestay rate is A$300. This includes two meals during weekdays, three meals on weekends, a furnished room and electricity costs.

For further information, visit homestaynetwork.org/latrobe-students
Click on ‘join as a student’.
T 1300 697 829 (inside Australia)
T +61 2 8905 0321 (overseas)

**Temporary accommodation**

There are a number of temporary accommodation options when you first arrive that can assist you while you settle in and look for longer-term accommodation.

**Other temporary options**

There are also short term listings available on the La Trobe Off-Campus Accommodation Database at: latrobe.studystays.com.au

Results of an Australasian Survey of Student Engagement (AUSSE, 2009) show that ‘students living in residence are equally, and in many instances, more engaged than others, particularly in terms of participation in active learning and enriching experiences, their interactions with staff, and their perceptions of support’.
Bendigo

All Seasons Hotel
T +61 3 5821 5666
allseasons@bigpond.com.au

La Trobe International (LTI) also has an off-campus accommodation guide for Bendigo available on request:
E campussupport@latrobe.edu.au

Albury-Wodonga

Quest Wodonga
T +61 3 9645 8357

Mildura

7th Street Motel Mildura
T + 61 3 5021 1888
E 7streetmotel@aapt.net.au
7thstreetmotelmildura.com.au

Shepparton

Big Valley Motor Inn
T +61 3 5821 3666
E info@bigvalley.com.au
www.bigvalleymotorinn.com

Sydney

Sydney Central YHA
T +61 2 9218 9000
E sydneycentral@yha.com.au

The Pod Sydney
T +61 2 8956 1293
E thepodsydney@gmail.com
thepodsydney.com.au

Wake Up!
T +61 2 9288 7888
E askup@wakeup.com.au
www.wakeup.com.au

Off-campus accommodation

If you have not lived independently before, if you have not studied at university, or if you are from a country where the academic culture is very different to that in Australia, we strongly recommend that you consider living on campus, or with a host through an AHN homestay. These options enable you to live in a supportive environment while you make the transition to studying and living in Australia.

The private rental market is competitive and real estate agents or landlords often receive multiple applications for the one property. If you plan to rent privately, we recommend that you arrive at least two weeks before your registration and university Orientation date. This will give you time to conduct your own research and make an informed decision on suitable accommodation. Make sure you bring referee reports and documentation of any rental history with you.

Location

If you choose to rent privately, it is helpful to firstly think about suburb location and nearby facilities. Suburbs located on train lines nearest to the Melbourne Campus include Reservoir, Bundoora, Preston, Thomastown, Greensborough, Macleod, Watsonia and Heidelberg. You might also like to consider living closer to the CBD or city, along the 250 bus route, or along the number 86 tram route. Suburbs along this route include: Northcote, Thornbury, Clifton Hill, Carlton, North Carlton, Collingwood, North Fitzroy and Fitzroy. Generally, the closer you live to the city the more expensive accommodation is.

We strongly recommend that you search for accommodation in the suburbs close to your campus, as well as consider the travel time by public transport or car to your campus.

Refer to:
- ptv.vic.gov.au
  (public transport in Victoria)
- tp.transportnsw.info
  (public transport in New South Wales)
- whereis.com
  (Australian maps).

Furniture

If you are renting a house or apartment, most of these private rental properties are unfurnished. However, if you are renting a room or boarding in an established house there may be some furniture provided. Setup costs should be factored into your budget, as your initial outlay can be expensive.

Furniture prices can vary widely and many students reduce the cost of furnishing their homes by buying second-hand furniture available at garage sales, community markets, second-hand shops, opportunity shops (op shops) run by large charities such as the Salvation Army, St Vincent de Paul Society and the Brotherhood of St Laurence.

Garage sales and second-hand goods are listed in local newspapers such as The Border Mail (Albury-Wodonga), The Bendigo Advertiser (Bendigo) and the Domain section of The Age newspaper (Victoria) on Saturdays. The Trading Post also advertises second-hand goods. Visit: tradingpost.com.au

Freecycle is a good way to get free used furniture and household items. There are Freecycle groups in Melbourne, Bendigo, Albury-Wodonga, Shepparton and Mildura: freecycle.org

Buying furniture from students returning home is another cheap option and advertisements are usually posted around campus. Also check out our Cheap and Free Guide for Melbourne: latrobe.edu.au/students/international/support/supportservices/publications

At the Melbourne Campus, the University’s furniture shed gives away unwanted university furniture for free on the first Friday of every month. You can register for email updates: latrobe.edu.au/sustainability/practices/recycling

The Darebin Resource Recovery Centre also sells recycled, used and cheap furniture, bikes, household goods and much more. They are located at the end of Kurnai Avenue, Reservoir:
T +61 3 9460 7241
outlookvic.org.au

You can also find many furniture and household items online at Gumtree or eBay:
- gumtree.com.au
- ebay.com.au

Beds and mattresses, as well as electrical items including fridges and washing machines, are not widely available second-hand. Low-cost new mattresses can be purchased at department or chain stores such as IKEA or Kmart. Fridges and washing machines can be purchased at large electrical stores such as ‘The Good Guys’ or online warehouses such as: appliancesonline.com.au

Studying at our Sydney Campus?

Our preferred homestay supplier in Sydney is Auzzie Families. See our website for more Sydney Campus accommodation options: latrobe.edu.au/sydney/student-life/accommodation
Other Important things to consider

Will you rely on public transport?
If so, consider living either on campus or close to a major bus, tram or train service to the University and to the city. Travel is easy between Melbourne’s central business district (CBD) and the Melbourne Campus, which is located in the suburb of Bundoora. It takes about 30 minutes by car, 40 minutes by bus, and about 50 minutes by tram. Note that while the CBD of Melbourne is compact, the suburban sprawl of Melbourne is very large and spans more than 85 km from one edge of the metropolitan fringe to the other. Below are some examples of distances between Bundoora and other Melbourne suburbs:
- Bundoora to Dandenong – 42 km
- Bundoora to Clayton – 31 km
- Bundoora to Footscray – 37 km
- Bundoora to St Kilda – 26 km.

Living and studying in our regional centres Bendigo, Albury-Wodonga, Shepparton and Mildura mean smaller cities and living nearer to campus.

For further information about suburban distances please visit:
- latrobe.edu.au/about/maps
- maps.google.com.au
- whereis.com

Travelling to our Sydney Campus is easy, with bus stops and Museum Train Station located opposite our campus. Our CBD location and close proximity to major transport hubs makes commuting to campus from suburbs across Sydney simple and stress-free.

Will you be looking for part-time work?
If so, consider where you will look for work, your work hours and how you will get to your workplace.

Are you part of a group of students?
If so, whole vacant properties off campus or the University apartments at Barnes Way or Waterdale Road (at the Melbourne Campus) may be suitable (see page 25 for more information).

If you choose to live in off-campus accommodation, you should familiarise yourself with tenancy information that is available from the Tenants Union of Victoria (from the South West Tenants Advice Service if you are living in Albury or Sydney).

Do you want your own room?

When enquiring about sharing, consider factors such as food, cleaning, cooking, utility bills, smoking, parties and noise, pets, small children, and visits from family, friends or partners before you decide whether the house is right for you.

Rental rights and responsibilities in off-campus accommodation

Before you start a tenancy (sign a lease or pay a bond), it is advisable to know your legal rights and responsibilities as a tenant, and those of the agent or landlord.

If you want to share with others, we recommend that all tenants are listed on utility bills (e.g. electricity, phone, gas, water). If your name is on a utility bill, you are legally responsible for its payment, so it is best to ensure that all other tenants are listed.

In share accommodation you generally move into an established house, flat or unit. Connection fees are already paid and the rest of the house is usually furnished, but you may have to furnish your own bedroom.

Make sure you understand all the conditions of any contract you sign, as well as payment and bond conditions and procedures. Do not sign any contract or document if you are unsure of what you are agreeing to.

More advice on choosing accommodation and suitable roommates is available at: latrobe.edu.au/accommodation/off-campus/rental-resources

We recommend you read the following documents for tenants provided by the Tenants Union of Victoria, (available to download free of charge from their website in 12 different languages other than English):
- Assignment and subletting
- Applying for a private rental property fact sheet
- Property inspection checklist.
T +61 3 9416 2577
tuv.org.au/advice

Consumer Affairs Victoria
Offers advice and information for consumers including tenants.
T 1300 558 181
customer.vic.gov.au

Important note:
There are differences between the New South Wales (NSW) and Victorian Residential Tenancy acts. This is important because Albury and Wodonga are in two different states of Australia and laws differ between states. Do not assume that the information you are given in one state will apply across the state border.

Make sure you understand all the conditions of any contract you sign, as well as the payment and bond conditions and procedures. Contact one of the following services for further information:

Wodonga
Consumer and Tenancy Advice Service
Upper Murray Family Care
T +61 2 6022 8000
umfc.com.au

Albury
South West Tenants Advice Service
T 1800 642 609
E tenancy@verto.org.au

Sydney
Fact sheets and other resources for renting in Sydney, can be found on the Tenants Union of NSW website: tenants.org.au/resources/all
NSW Fair Trading
Offers advice and information for consumers including tenants.
T 13 32 20
fairtrading.nsw.gov.au
Are you willing to share a bathroom and kitchen facilities?
If not, a private apartment might be a better option. In some privately-run student accommodation, you have your own bathroom but you share a kitchen.

Do you want meals provided?
If so, do you have any special dietary requirements, such as vegetarian, halal or kosher food?

Will you need furniture?
All on-campus rooms are furnished, but most off-campus rooms are unfurnished. If you don’t want to organise furniture, then full-board (such as homestay or privately run student accommodation) is your best option. In an established share household, you may only need to furnish your own bedroom.

Which utilities (electricity, gas, etc.) will you need?
If you rent a whole vacant property off campus you will need to connect gas, electricity, water, internet service, and a landline telephone if you need one. You will also have these costs in some university apartments on campus.

How long do you require accommodation?
If it is for less than six months you may have difficulty getting a lease on a private rental property and you will need to discuss whether this is a possibility with the landlord. The standard length of a lease for off-campus accommodation in Victoria is 12 months.

We strongly advise you not to accept or pay in advance for any long-term off-campus accommodation without first inspecting it to check it is genuine and that the accommodation is suitable.

We recommend booking temporary accommodation for at least a few days so that you can make arrangements to inspect your accommodation options before making a final decision.

Links and resources
You can look for housing advertisements and share accommodation in all campus locations at:
– latrobe.studystays.com.au
– latrobe.edu.au/accommodation/off-campus
– domain.com.au
– realestate.com.au/rent
– melbourneexchange.com.au
– flatmatefinders.com.au
Rental properties are also advertised at local real estate agents, in local newspapers or online. Campus-specific resources include:

Bendigo
– The Bendigo Weekly
  bendigoweekly.com.au
– The Bendigo Advertiser
  bendigoadvertiser.com.au

Mildura
– Sunraysia Daily
  sunraysiadaily.com.au
– Mildura Weekly
  milduraweekly.com.au

Shepparton
– Shepparton News
  sheppnews.com.au

Albury-Wodonga
– The Border Mail
  bordermail.com.au
– You can also search for real estate agents and check on-campus noticeboards in Building 4.
Top 10 reasons to live on campus
<table>
<thead>
<tr>
<th></th>
<th>An incredible experience</th>
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<tbody>
<tr>
<td>Living on-campus at La Trobe University presents an incredible opportunity to experience Australia and our university in a totally unique way. You will be welcomed to our residential community which supports friendships, inclusiveness and fantastic experiences.</td>
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<th></th>
<th>Convenient location</th>
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<tr>
<td>For most on-campus residents, your class is no more than a five-minute walk away. This also means you have better access to other university support services including the library and computer labs.</td>
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<th></th>
<th>Care and support</th>
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<tr>
<td>Get the support you need from students who have done it all before. At each residence a team of student leaders is always on hand to help out those who might be struggling with homesickness or who need a helping hand.</td>
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<tr>
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<th>24-hour security and support</th>
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<tr>
<td>Students living on campus have access to a 24/7 helpline with direct access to on-site residential and security staff members. At the Melbourne Campus, there is also an after-hours security bus that can escort you to and from the number 86 tram on Plenty Road late at night.</td>
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<tr>
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<th>Academic support programs</th>
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<td>On-campus accommodation gives you access to a number of academic support programs, including the first-year mentoring program, textbook buying scheme, NET support program, and specialist subject tutors.</td>
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<tr>
<th></th>
<th>Extensive orientation programs</th>
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<tbody>
<tr>
<td>Living on campus also means that you can meet and make friends easily. The first time you will meet them is during Accommodation Services’ week-long Orientation program when you arrive.</td>
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<tr>
<th></th>
<th>Diverse activities</th>
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<tr>
<td>If you like photography, drama, sports, music and other social activities, living on campus gives you access to these kinds of activities. You will have plenty of opportunities to become the next ‘Australian Idol’ or ‘Aussie Rules’ superstar.</td>
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<th>‘No fuss’ payments</th>
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<tr>
<td>Worried about money? Living on campus means you have a simple payment system, with everything included. It also means you only pay for an academic year rental agreement of 42 weeks, instead of the 52 weeks you would pay for if you were living off campus. This can be especially helpful if you want to travel during the summer break.</td>
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<th>Subsidised overseas trips</th>
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<tr>
<td>Have you ever wanted to see the world? Accommodation Services offers students the chance to participate in two to three week community and outreach programs to places such as Cambodia, Nepal, Thailand or Vanuatu. This is your opportunity to make a difference!</td>
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<tr>
<th></th>
<th>Student leadership opportunities</th>
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<tbody>
<tr>
<td>Returning to residence means you have the chance to give back to our wonderful community by becoming a Student Leader. Get involved in our comprehensive training program, develop new skills and make the experience of new residents just as good as yours was when you first arrived.</td>
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Arrival and settling in

Australian immigration

When you first arrive in Australia you will need to make your way through Australian Immigration (follow the signs for Arriving Passengers as you leave the plane).

An immigration officer will ask to see your completed Incoming Passenger Card (given to you on the plane) along with your passport and student visa evidence. The immigration officer will check your documents and may ask you a few questions about your plans for your stay in Australia. Familiarise yourself with the expectations for travellers at: www.border.gov.au/Trav/Ente

Baggage claim

Once you have passed through the immigration checks you will move to baggage claim (follow the signs) and collect your luggage. Check that nothing is missing or damaged. If this happens, go to the Baggage Counter and advise them of your problem. Staff at the Baggage Counter will help you to find your belongings or lodge a claim for damage.

Quarantine and customs

Australia’s quarantine and border protection laws are very strict. Many foods, plant products, animal products, products made of wood, shell or feathers, and some medicines cannot be brought into Australia. You are required to declare such items on the Incoming Passenger Card that you receive on the plane before disembarking.

If you declare an item, it may be inspected by a quarantine officer and it will be returned to you only if it passes inspection. Items may need to be treated, at your cost, before being returned to you. If this does happen, the quarantine officer will outline the charge that applies to your item and if you agree, you will have to sign to accept the cost and provide a local address for the goods to be returned to you after treatment.

If you do not declare items of quarantine concern, you may be liable for an on-the-spot AU$340 fine (subject to change) or prosecution.

For further information visit: www.border.gov.au/Trav/Ente/Goin/Arrival

Australia also has strict laws in place to detect and defer the unlawful movement of goods and people into the country.

If you are bringing any medicines with you, check with your local Australian Diplomatic Mission (Embassy) to confirm that the amount and type of medicine you require is permitted in Australia. It may be useful to bring a letter from your doctor describing the medicine and its purpose. For further information contact your local Australian Diplomatic Mission (Embassy) or see the Department of Health website: tga.gov.au/entering-australia

Detector dogs

You may see a quarantine detector dog at the baggage carousel or while waiting in line to pass through customs. The dog screens luggage for food, plant material or animal products and other illegal items. If you see a detector dog walking close to you, please place your bags on the floor for inspection. These dogs are not dangerous to humans and are trained to detect odours. Sometimes a dog will sit next to your bag if it detects a target odour. Dogs may detect odours left from food you have had in the bag. A quarantine officer may ask about the contents of your bag and check whether you are carrying items that present a quarantine risk to Australia.
Airport pick up

If you arrive at Melbourne Airport, La Trobe International (LTI) is pleased to provide you with a free airport pick up service when your drop off destination is within a 6km radius of Bundoora or Melbourne city. If you choose to stay outside these zones, you will need to pay the difference in cash to the driver.

Any other family members and friends who would like to also use the pick up service have to pay the driver A$30 (cash only) each. This service is available for all new commencing students. It is not available if you are returning from holidays. If you are studying English Language, Foundation Studies and Diploma programs, different reception services will apply. Refer to our website for more information: latrobemelbourne.edu.au/contact-us

Steps to book Melbourne Campus airport pick up

Once you have accepted your offer to study at La Trobe University and have confirmed accommodation, you can book your airport reception by following the steps below:

- Log in to the online International Student Portal (ISIS) using your username and password: latrobe.edu.au/international/you-have-an-offer/airport
- Provide your accommodation details:
  - If you are staying on campus, please give the name of the college or residence where you are staying as a booking number.
  - If you are staying off campus (in a hotel/motel), you need to provide the accommodation booking confirmation number.
  - If you are staying at a private home with friends or relatives, please state ‘friends or relatives’ in the space provided for a booking number and provide the telephone number of your friend or relative.

Deadline

Airport reception bookings must be received before 12.00 pm Australian Eastern Standard Time (AEST), the day before your arrival or, if you are arriving on a Saturday, Sunday or Monday, by 12.00 pm (AEST) on the preceding Friday.

If you are arriving on Christmas Day, Boxing Day or New Year’s Eve (after 6.00 pm), you need to take a taxi. LTI will reimburse the taxi fare if you submit the receipt to our office.

Confirmation and how to meet the driver

TOGOTO Australia is the official airport reception provider for La Trobe University.

Once your booking is confirmed, you will receive an email with the map and information on how to meet the driver and what to do if your flight has been delayed or cancelled. Steps for meeting your driver include:

- If you arrive at Melbourne Airport from an international flight: clear immigration, collect your bags, clear customs, turn right out of the doors and walk down to between the Travelex Money Exchange booth and the public telephones. You will find the driver in this area holding a yellow and green sign that says ‘TOGOTO’.
- If you arrive into Melbourne Airport from a domestic flight (having cleared customs and immigration in another city such as Sydney or Brisbane): the driver will be waiting at the luggage belt/carousel where your bags arrive. Look for the driver holding a yellow and green sign that says ‘TOGOTO’.
- If you encounter any difficulties, please contact: +61 409 503 646.

Changing your booking

If you have arranged for airport reception at Melbourne Airport and there are changes in your arrival details less than 24 hours before your scheduled arrival, you should inform the reception company TOGOTO of these changes immediately (this does not apply to Bendigo students).

Contact TOGOTO staff directly on: T +61 409 503 646
Alternative transport to Melbourne Campus
If you have not booked a pick up service or do not wish to use the airport reception service, you can reach the La Trobe University Melbourne Campus from the airport by:
- taxi – approximately a half-hour trip costing A$70 (depending on travel time)
- a shuttle service such as the SkyBus from the airport to Southern Cross Railway Station: skybus.com.au

Steps to book Bendigo Campus airport pick up
LTI can arrange for you to be met on arrival at Melbourne Airport and driven to your accommodation in Bendigo. This trip will take about two hours. To use this free service, please complete the Bendigo Airport Reception Form. This form is available for online submission at: latrobe.edu.au/international/you-have-an-offer/airport

Travel to Albury-Wodonga Campus
To travel onward to Albury-Wodonga you have two options:
- Domestic flight - you can book an onward flight on a domestic carrier to Albury-Wodonga. Flight time is approximately one hour and we recommend: rex.com.au
- Train - we can arrange for you to be met by TOGOTO at Melbourne Airport and taken to Southern Cross Station for your onward journey by V/Line train to Albury-Wodonga. The train trip is approximately 3.5 hours. Please complete the Albury-Wodonga Airport Reception Form, which can be downloaded at: latrobe.edu.au/international/you-have-an-offer/airport

Upon arrival in Albury, a staff representative will pick you up and take you to your pre-arranged accommodation. For information on domestic airline services, visit:
- rex.com.au
- qantas.com.au
- virginaustralia.com

Travel to Shepparton Campus
Please use our Melbourne online booking form to arrange airport reception and transfer to Southern Cross Station for your onward journey to Shepparton. LTI can arrange for an airport reception service from Melbourne Airport and drop you off at Southern Cross Station. You can then take the V/Line train to Shepparton Station.

If your arrival details have changed, or if you have any questions about airport reception for Shepparton, please contact us at campussupport@latrobe.edu.au.

Travel to our Sydney Campus
After clearing customs at Sydney International Airport, make your way to Arrivals Hall A where friendly student volunteers at the NSW International Student Airport Welcome Desk will assist you in finding transport to your accommodation. Visit: study.sydney/english/live/welcome-to-nsw/

Now you’re here, what’s next?
Contact home! Your family and friends will want to know you have arrived safely. It is very important to make contact with someone from home as soon as possible after your arrival.

International phone calls
International calls can be made direct from all phones in Australia, including public payphones. Simply dial the international access code (0011), your country code, the area code for your city (remember not to dial the first zero) and your family’s phone number.

It is much cheaper if you buy an international phone card in one of the many shops on campus and off campus, including supermarkets, milk bars, convenience stores, petrol stations, newsagents, post offices and some pharmacies. Note that for some phone cards you still need to insert coins (usually 50 cents) into the payphone to be connected to the phone card service.

You can use your credit card to pay for phone calls at some of the payphones in the airport. If you are unsure of your home country’s code or need further information, contact: T 13 22 00 countrycode.org

Contact the International Office
At the first available opportunity please visit the International Office at your campus to register your arrival. Please bring your Letter of Offer, your passport and a copy of your visa. At registration you will be given information about Orientation and enrolment. There will also be international student hosts available to answer your questions and help you.

Student support
Throughout your studies, La Trobe International (LTI) is a place where you are always welcome to come for advice, information and support. Services provided by International Student Services at all campuses include but are not limited to:
- advice and assistance regarding health cover, tuition fees and more
- information on visas
- guidance, support and referrals regarding academic, social, financial and cultural issues
- general information regarding student exchange opportunities
- community involvement programs and volunteer work opportunities
- advice about your rights and responsibilities under the Education Services for Overseas Students (ESOS) Act and the National Code of Practice for Registration Authorities and Providers of Education and Training to Overseas Students (2007).
Getting around

**Melbourne Campus**

The Melbourne Campus is well serviced by the metropolitan public transport system, which incorporates train, tram and bus services. The number 86 tram and numbers 250 and 350 buses run directly from the CBD to the Melbourne Campus. Depending on where you join the services, the bus usually provides a quicker journey than the tram.

To use public transport you will need to pre-purchase a Myki card (a re-usable ticket) and load it with credit. For more information, visit: [mymyki.com.au](http://mymyki.com.au)

The closest direct train services between the city and the Melbourne Campus are the South Morang and Hurstbridge lines, which have stops nearby. There is a continuing campus bus service that can be accessed just outside the train stations of Reservoir (South Morang line), Macleod and Heidelberg (Hurstbridge line).

Check the transport maps at the Public Transport Victoria website to be familiar with travel in zone 1 and 2 around Melbourne. Be aware that international students (with the exception of undergraduate exchange or undergraduate Australia Awards students who have been granted a concession card) are not eligible for concession prices on public transport in Victoria. However, all undergraduate coursework students are eligible to purchase a half price yearly pass called the IUSEPass. Train and tram services generally operate between 5 am and 2 am, Monday to Saturday. On Sunday, operating hours are between 8 am and 1 am.

On Friday and Saturday nights, as part of the Night Network trial, Victoria is running all night metropolitan trains, trams, late night buses and a 2 am coach service to key regional centres.

To plan your journey, find timetable and service information and get fare details, visit the Public Transport Victoria website: [ptv.vic.gov.au](http://ptv.vic.gov.au)

You can also find more information about transport at: [latrobe.edu.au/transportcentral](http://latrobe.edu.au/transportcentral)

**Shepparton Campus**

The Campus is located on Fryers Street. The train station is located within walking distance of Fryers Street and bus services are available from a central bus terminal. Shepparton Transit operates connecting services in all directions of the town centre and connects with services to neighbouring Mooroopna. For information on transit timetables visit: [ptv.vic.gov.au](http://ptv.vic.gov.au)

**Sydney Campus**

The Sydney Campus is easily accessible by all modes of public transport. To plan your trip, visit [transportnsw.info](http://transportnsw.info). You will need to purchase a prepaid rechargeable ticket, called an Opal Card to access public transport in Sydney. These can be purchased at all train stations or nearby convenience stores.

More information about traveling to the Sydney Campus can be found on our website: [latrobe.edu.au/sydney/about/location](http://latrobe.edu.au/sydney/about/location)

Expensive fines apply if you are caught travelling on public transport without a valid ticket.
Remember, this is a foreign country, a new environment and a different culture. Be aware that even simple tasks may be done very differently to the way you would do them back home. Take the time to inform yourself of the potential risks associated with tasks you might do here for the first time (such as signing contracts, visiting beaches or travelling to new areas).

Home fire safety
It is important to note that there have been house fire incidents involving international students in Australia. Most of these fires are preventable. Please take note of the following fire safety tips:

- Under Australian law, working smoke alarms must be fitted in all homes. Do not remove them, damage them, or remove the batteries. During a fire, toxic fumes may overcome you before you wake up. Ensure that you check to see that your smoke alarm is working. Battery-operated alarms usually have a button that you can press to check. If your accommodation does not have smoke alarms installed, speak to your landlord or report it to your local council, shire or local fire station: mfb.vic.gov.au or fire.nsw.gov.au
- The standard electricity voltage in Australia is 240V/50Hz. Electric plugs have three flat pins, one of which is an earth pin. You may need to buy an adaptor or have the plugs changed by a licensed electrician when you arrive (see also page 22). Do not use other plugs in Australian power sockets. Do not make any repairs or adjustments to electrical appliances. For more information, visit: esv.vic.gov.au

Meeting people and making new friends
 Australians are often noted as friendly people and you will probably meet many people as soon as you arrive.

As with any country in the world, when you meet someone new, be cautious until you get to know the person better and feel you can trust them.

If a stranger starts talking to you, they are probably just being friendly. However, to be safe, don’t give them any of your personal details such as your full name, your phone number or your address. You could offer to take their phone number if they suggest showing you around or helping you to settle into life in Australia. Do not give somebody cash to hold or to make payments on your behalf and do not provide bank account or personal security access codes to anyone. Many international students spend time with other students and people from their own country and culture while in Australia. These people can make you feel accepted and you may be able to communicate much more easily with them than you can with locals, particularly when you have just arrived. When everything around you is new and different, it can feel like a big relief to find people from your own country and cultural background.

But remember, you need to be careful until you get to know them better, just as you should with anyone else. Even though you may feel like you have a lot in common, remain cautious until you feel you know them reasonably well and can trust them. Many crimes against international students are committed by people from their own culture.

Scams
Scams operate all over the world, through email, SMS messaging, internet social sites, and person to person. Travellers or people new to a culture or country may be particularly vulnerable to false offers of assistance and exploitation. We strongly advise you not to commit to any transaction (e.g. accommodation or money transfer) until you have arrived.

More about scams:
- A scam is an unjust scheme devised to take your money in a dishonest or deceitful way and give little or nothing in return.
- Scams generally involve organisations or individuals operating under unregistered or fraudulent names.
- Scammers are hard to find and have no compassion for their victims.
- Scams often prey on people’s vulnerability and use lies and tricks to convince you they are genuine.

We strongly recommend you approach transactions with caution before your arrival and during your stay in Australia. Visit the Consumer Affairs Victoria website for more information or seek advice from La Trobe International (LTI). consumer.vic.gov.au/resources-and-tools/scams

Carrying money
- Don’t carry large amounts of cash and don’t make it obvious you are carrying money.
- Only carry the amount necessary for your arrival and the first few days. Find out whether your financial institution at home or your family can transfer funds into your account after your arrival.
- Talk to your financial institution at home as early as possible to find out how to transfer funds and the costs of such transactions.
- Consider opening a bank account at an Australian bank before you leave home. If you do this, you’ll need to be 100 per cent sure you are coming to Australia, as you can only access these funds once you have arrived and provided adequate identification.
Theft and personal security
While Australia is considered a relatively safe country, you should always be cautious and protect your belongings and personal safety when you arrive in an unfamiliar environment. Crimes such as pickpocketing and mugging are quite rare, but may be more likely to occur late at night, if travelling alone in certain areas of the city or unpopulated streets. You should always be vigilant about your personal security and possessions in public places, and take sensible precautions, such as:
- don’t leave your bags or belongings unattended
- avoid displaying your valuables unless necessary (including visibly using mobile phones alone, in public places, late at night)
- travel with friends when you take public transport late at night.

Getting around safely
La Trobe University is committed to the safety of all students, and LTI has considerable knowledge about the experiences of international students during their time in Australia. For more information on security services, the campus bus, and the after-hours hotline for international students, visit:
- latrobe.edu.au/experience/living/safety
- latrobe.edu.au/security/access

Medical assistance
In the first few weeks after your arrival, we recommend you find a medical clinic close to your campus or accommodation. Register yourself at the clinic, and keep a note of their contact details so you can easily make an appointment when you need to do so.

We also recommend you download the My OSHC Assistant app to your smartphone to assist with making claims, finding a doctor, translating your symptoms and more: oshcallianzassistance.com.au/app

In Australia, doctors are also called General Practitioners (GPs). A doctor works in a medical centre, surgery, clinic or practice. A pharmacy (drug store) can also be called a chemist.

There is a shortage of doctors in many areas, so you may not be able to register with the doctor nearest to you. You may find it is easier to get an appointment if you are prepared to see any of the doctors in a medical centre.

Unless it is an emergency, consult a doctor or GP in a clinic, not in a hospital. You can call the OSHC emergency helpline to talk to a medical professional 24 hours a day, seven days a week. Interpreting and legal services are also available by calling this number:
T 1800 814 781

Did you know Allianz Global Assistance has a My OSHC Assistant app?
Download the My OSHC Assistant App from the App store or Google Play and have easy access to:

1. Instant e-membership card (you don’t have to order a physical card as doctors and hospitals will accept the e-card)
2. Easy access to your policy information
3. Set up your security PIN
4. Find a doctor using the GPS network on your mobile
5. Medical term translator (up to 20 languages)
6. Submit your claim from your mobile.

After-hours helpline
A special after-hours telephone hotline has been set up for international students at all La Trobe campuses. Call this number if you need help at night or on the weekend.
T 1800 758 360

Emergency
To call the emergency services, including the fire brigade, ambulance or police in Australia, phone ‘000’ (triple zero). This is a 24-hour service, and is a free call from any phone, including mobiles. The operator will ask, ‘police, fire or ambulance?’ State the service you require and be prepared to give a brief description of the emergency, the address, or name of the nearest street corner/s. If you need to explain in your native language, ask for a translator.

The operator will contact emergency services while they are taking the first vital information from you. The operator may wish to keep you on the phone with them until emergency services arrive to assist. Remain calm, speak slowly and carefully. Although you may be covered by OSHC, this only covers you for ambulance services that are considered an emergency.
Student support

Students under 18 years of age
Underage students will need to be supported by the services of La Trobe University’s approved welfare and accommodation providers. In addition, you will receive a dedicated orientation session and regular follow-ups from the International Student Services team at La Trobe.

Students with disabilities
Disability Advisers from La Trobe’s Equity and Diversity team provide information, support, and resources to students with permanent or temporary disabilities, mental health issues or medical conditions.
Prospective students who may require support and services are strongly advised to contact Equity and Diversity before accepting an offer to study at La Trobe University.
Personal information provided to Disability Advisers for the purpose of determining a need for adjustments or accommodation is confidential.
For contact details and more information, refer to the website: latrobe.edu.au/students/support/wellbeing/studying-with-a-disability

Students with families
Read this section if your spouse and/or children will be coming with you to live in Australia while you study. More detailed information is provided in our comprehensive Students with Spouse and/or Children Guide at: latrobe.edu.au/students/international/support/publications
We suggest that you consider arriving first, settling into your studies and finding appropriate accommodation and then arrange for your family to join you.
This way, you’ll have time to get used to academic life and prepare for their arrival. We also recommend you encourage your family to read about Australia and send them pictures of your accommodation. You could also speak with friends or relatives who have been to Australia. The International Student Services team at La Trobe International (LTI) can provide a range of information and support, whether your family arrives with you or not.

Accommodation
Our Barnes Way and Waterdale Apartments offer furnished, self-contained apartment living, all located about 10 minutes walk from the centre of campus (see page 26). They are ideal for couples, families with children or groups of up to six students.
latrobe.edu.au/accommodation/locations
La Trobe Accommodation Services also provide assistance for off-campus accommodation and have developed the La Trobe Off-Campus Accommodation Database: latrobe.studystays.com.au

Spouses
The International Student Services team also supports students’ spouses. We can provide information and referrals to assist spouses to adjust to life in Australia, develop their support networks, find out more about Australia and improve their English.

Work rights for family members (including de facto spouses)
Your family members can work up to 40 hours per fortnight after you have started your course of study in Australia. If you are doing a postgraduate course, such as a Master’s degree, your family members can work unlimited hours once you start your study. For more information on work conditions for student visa holders and their family members visit: www.border.gov.au/Trav/Stud/More/Work-conditions-for-Student-visa-holders

Childcare
If your children are below school age (five years old) and your spouse or partner is unable to care for your children because of their own study or work commitments, you will need to find suitable childcare for them. We strongly encourage you to start planning for childcare prior to arriving in Australia. There are many different childcare options available, including community-based childcare centres, home-based care organised by the local council, and childcare centres or individual care run by private businesses. In many cases, there are long waiting lists for vacancies and it can be expensive. Australia Awards students may be eligible to receive childcare benefits from the Australian Government.
Prior to arrival, you should familiarise yourself with the various childcare options that might be suitable for your individual circumstances and consider placing your child’s name on a waiting list for childcare services, either at one of our on-campus childcare centres (listed below) or in surrounding areas. For more information about childcare, visit: mychild.gov.au

On-campus childcare
Melbourne Campus
The Children’s Centre caters for children from six weeks to six years old.
T +61 3 9479 2122
E children@latrobe.edu.au
latrobe.edu.au/child

Albury-Wodonga Campus
Kids on Campus Childcare Centre caters for children from six weeks to six years old.
T +61 2 6055 6635
latrobe.edu.au/aw/childcarecentre
Bendigo Campus
First Grammar Bendigo is a privately-owned childcare centre located on the Bendigo Campus.
T +61 3 5442 5139
E bendigo@firstgrammar.com.au
firstgrammar.com.au/centres/childcare-bendigo

Mildura Campus
TAFE Kids Childcare Centre caters for the children of students, staff and members of the community, aged from six weeks to five years old.
T +61 3 5022 3791
E tafekids@sunitafe.edu.au
latrobe.edu.au/mildura/study/student-facilities

Immunisation
Immunisation for children is compulsory in Victoria if you want to enrol your child into a child care centre, kindergarten or school. This is known as the No Jab No Play policy. When you enrol your child into a childcare facility or kindergarten you will need to show proof that they are fully immunised. For more information visit: betterhealth.vic.gov.au/healthyliving/immunisation

Studying in Sydney?
Visit the NSW Health website for any immunisation requirements: health.nsw.gov.au/immunisation/Pages/childcare_qa.aspx

Community services for children
Local councils or shires provide many services that you may access as a resident of that municipality.

These services include kindergartens, playgroups, maternal and child health centres, toy and book libraries, playgrounds, childcare centres, family daycare, school holiday programs and more.

Victoria
knowyourcouncil.vic.gov.au/councils

New South Wales
Ignsw.org.au/about-us/council-links

School
If you have school-aged dependants accompanying you to Australia, it is a visa requirement that you enroll them in primary school (grades K–6) or secondary school (grades 7–12).
If you are the recipient of an Australian government scholarship that covers the entire cost of your tuition fees (e.g. Endeavour Postgraduate Award, Australia Awards or Defense Sector Scholarship or Postgraduate Research visa) you may not be required to pay school fees for your dependants at government schools in Victoria.
You will otherwise be required to pay school fees for your dependants whether they are enrolled at a government or non-government school. The minimum fee payable at Victorian government primary schools (if a parent is enrolled at university) in 2017 was A$8 856 for primary school and up to A$13 161 for secondary school per year.
All schools in Victoria with international students must meet strict accreditation criteria, and these accredited schools are regularly assessed and reviewed.

For details on primary schools accredited to take international students see the accredited schools list on the ‘find a school’ page at: study.vic.gov.au

The schools closest to La Trobe University’s Melbourne Campus are located in the ‘City North’ section of the site map.

For secondary school (high school) the Victorian Government has issued the Right School Right Place Guide to help international students find the right school. The guide profiles 91 accredited secondary schools (82 schools in metropolitan Melbourne and nine in regional Victoria) and contains information about their location, number of students, special programs, contact details and a brief overview of the school environment. The guide is available in English, Chinese (simplified) and Vietnamese: rightschoolrightplace.study.vic.gov.au

For further information and comparative data about schools across the country, visit: myschool.edu.au

For students going to Sydney or Albury-Wodonga, on the border between Victoria and New South Wales, you should also visit the NSW State Government website for international students: decinternational.nsw.edu.au

Need to apply for schools for your children?
Complete the ‘Dependant Application’ form and online application at: study.vic.gov.au/how-to-apply
At La Trobe University we understand that coming to a new country requires a large personal and financial commitment for most students and their parents. We would like to assure parents that once students join the University they become part of the La Trobe community and are given plenty of support to make sure they get the most out of their student experience. You can help your child during the transition process by knowing about the range of support services the University provides and encouraging your child to seek help.

If you have any questions or concerns, do not hesitate to contact La Trobe International (LTI).

Some services include:
- assistance with health insurance and information on suitable accommodation
- free airport or railway reception service
- International Student Services staff who offer advice and support with personal, financial or cultural issues, the transition to life in Australia and studying at La Trobe University
- a sponsored students team, who offer specialised support to sponsored and scholarship students
- extensive careers services, as well as assistance in obtaining graduate employment
- a 24-hour phone helpline
- a range of social activities and programs varying from campus to campus, such as day trips, a weekend break program, a student volunteer host program and a Language and Cultural Exchange (LACE) program
- excellent on-campus accommodation and facilities including computer services and a modern library with an extensive collection of printed and digital materials
- academic assistance
- lots of student clubs and societies including an International Student Association as well as sporting groups and extensive sports facilities
- our Transition @ La Trobe Facebook/Weibo program that puts your child in touch with current La Trobe University students (known as e-friends) and other new students before your child leaves home (see page 10)
- pre-departure webinars that you and your child can join online, which include the chance to interact with staff and other students (see page 10)
- on the Melbourne Campus, an extensive two-week registration and Orientation program that includes academic, cultural, practical and social sessions, to give your child the best chance to succeed
- a great range of social and professional opportunities for students through partnerships with the local community.

You can also find lots more information in our My Life at La Trobe Guide or on our website:
latrobe.edu.au/students/international/support/supportservices/publications

For more information refer to the Parent Guide online.
English language, Foundation Studies and Diploma programs

Our English language, Foundation Studies and Diploma programs are located in our on-campus pathway colleges right in the heart of our Melbourne and Sydney Campus. At Melbourne Campus, we are proud to provide a comprehensive range of student services and modern facilities to ensure students have the best possible learning experience.

These include, but are not limited to:
- an accommodation service
- an airport arrival service
- student support, including advice and support on personal or cultural issues, transition to life in Australia and study at La Trobe University, and access to the University counselling service
- career advice and a job search service
- excellent on-campus facilities including computer services, an Independent Learning Centre (ILC), a student lounge and interactive language laboratories
- access to La Trobe University’s broad range of campus facilities.

All pathway programs are packaged with your university degree, so you have one offer letter, one student visa, and one student ID for the duration of your studies. On successful completion of your course and upon meeting the conditions stated in your Letter of Offer, you will be granted direct entry to the undergraduate or postgraduate course that you have a conditional offer for (plus one year credit for diploma students into a nominated undergraduate degree). Refer to our website for more information: latroblemelbourne.edu.au
Pre-departure and arrival checklist

Use this list as a reminder, but remember more information on each of these points is located throughout this guide. You could also print these pages and tick off each item as you go.

When you accept your offer

☐ Apply for your passport. Apply for your student visa (see page 8).
☐ Arrange for immunisations, medications and any medical records from your doctor.
☐ Apply for a credit card and/or arrange for access to sufficient funds. If you open an Australian bank account while overseas, you can then transfer funds and confirm overseas access to your fund with your bank (see page 22).
☐ Book your flight to arrive at least a few days before your registration, enrolment and Orientation (see page 13). We strongly recommend you arrive at least three weeks before classes start.
☐ Arrange travel insurance.
☐ Organise childcare or schooling for your children (see page 38).

Six to eight weeks before leaving home

☐ Attend an online pre-departure briefing (see page 10).
☐ Join e-friends (see page 10) on the Transition @ La Trobe Facebook group – our online social networking program to assist you before you arrive.
☐ Arrange personal references that might assist with accommodation or employment applications.
☐ View the Orientation program for your campus (see page 13).
☐ Book your airport pick up (see page 33).
☐ Organise temporary accommodation for when you first arrive or apply for on-campus accommodation (see page 24).
☐ Read publications and websites on Australian society and culture.

Handy hint

Keep all documents in a re-sealable folder in your carry-on or hand luggage for easy access while travelling. It is wise to scan these documents and save an electronic copy, email them to yourself, or leave another set of documents with your family in case you lose the originals. Remember that if your family are coming with you, you will also need to have their documents on hand.
What to bring with you

- A valid passport and a printed copy of your current student visa.
- Your Letter of Offer from La Trobe University and a copy of your Offer Acceptance Form including Refund Policy.
- Original transcripts and/or Completion Certificates if you only have a Provisional Offer.
- Receipts for any payments already made to La Trobe University.
- Letter of award of scholarship/sponsorship (if applicable).
- Other official identification (driver’s licence, national identification (ID) card, etc.).
- Any medical records (particularly of immunisations) and any necessary medical prescriptions.
- Some Australian currency for the first few days, e.g. A$300 – A$500.
- A personal reference, if you plan on looking for rental accommodation.
- A reference from your previous employer/s and your CV, if you plan to seek part-time employment after your course has commenced.
- A copy of airport reception instructions if you have arranged a pick-up service, so that you know where to meet the driver.
- Photos of your family and friends as well as any items to make your new surroundings feel more comfortable and familiar.
- This Pre-departure Guide.

When you arrive

- If you have arranged airport pick up, follow the instructions on page 32–34 and on our website on how to meet our driver at the airport.
- Contact home – your family and friends will want to know that you have arrived safely.
- Download the My OSHC Assistant App from Google Play or the Apple Store: oshcallianzassistance.com.au/app
- Attend the international registration session with La Trobe International (LTI) (see page 35 to find LTI on your campus). Check dates, time and location of registration from our website.
- Attend your enrolment session.
- Attend the university Orientation.
- Explore and familiarise yourself with your campus.
- Get to know the area where you will live, and how to get to the campus and shops.
- Open a bank account, or if you opened one when overseas, take your passport with you to the bank so you can withdraw funds.
- Contact Accommodation Services or LTI if you are having difficulties finding long-term accommodation. Sydney students should email studentservices-sydney@latrobe.edu.au

Got a question?

- Email us at: studentsupport@latrobe.edu.au
- Chat to us live during a pre-departure webinar.
- Join e-friends on Facebook to chat to staff and current students about all your questions before you leave home.
- Find answers online at: latrobe.edu.au/international
We understand that preparing to leave home and travel overseas to study is a big decision, accompanied by excitement and trepidation. We are here to help.

Rest assured that you have made a good decision and that you are not alone. Many international students have come to La Trobe before you and have stories and experiences to share. Our friendly staff have lots of experience in providing support and advice to new students and can assist you with every aspect of settling in.

Once again we congratulate you on choosing La Trobe and look forward to welcoming you to our vibrant and engaging student and academic community. Your journey starts now!
Study at one of the most modern universities, in one of the world’s most student-friendly cities. By choosing La Trobe, you’re choosing real-world experience, a global perspective and the chance to study alongside people who are pushing the boundaries of knowledge.

For further enquiries
Telephone
+61 3 9627 4805

Free-call
1800 619 768 (within Australia)

Online enquiries
international@latrobe.edu.au

Alternatively, meet our representatives in your home country. Our authorised agents will be able to help you with advice and information on the application process. All our agents go through a thorough selection process and have signed agreements with the University. To find out more visit:

latrobe.edu.au/international/international

CRICOS Provider 00115M

latrobe.edu.au/international