

Online Offer Acceptance and Online Payment Information

Applicants who are accepting an offer to La Trobe University can complete both their acceptance and payment online via the <u>international application portal</u>. This is a secure web-based service for students to make payments via MIST, Flywire, Visa/Mastercard, National Australia Bank, CIBC and Convera.

To make the journey easier, we have prepared this helpful information to guide you through the offer acceptance and online payment process.

APPLICANTS WITH AGENTS

Accepting an offer

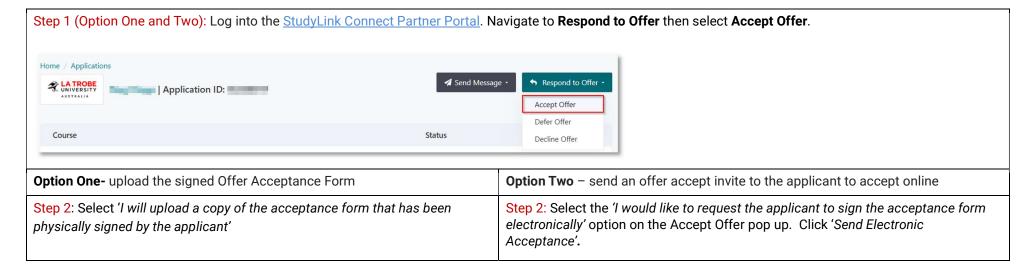
There are two ways for an agent to accept an offer online:

Option One – upload the signed Offer Acceptance Form.

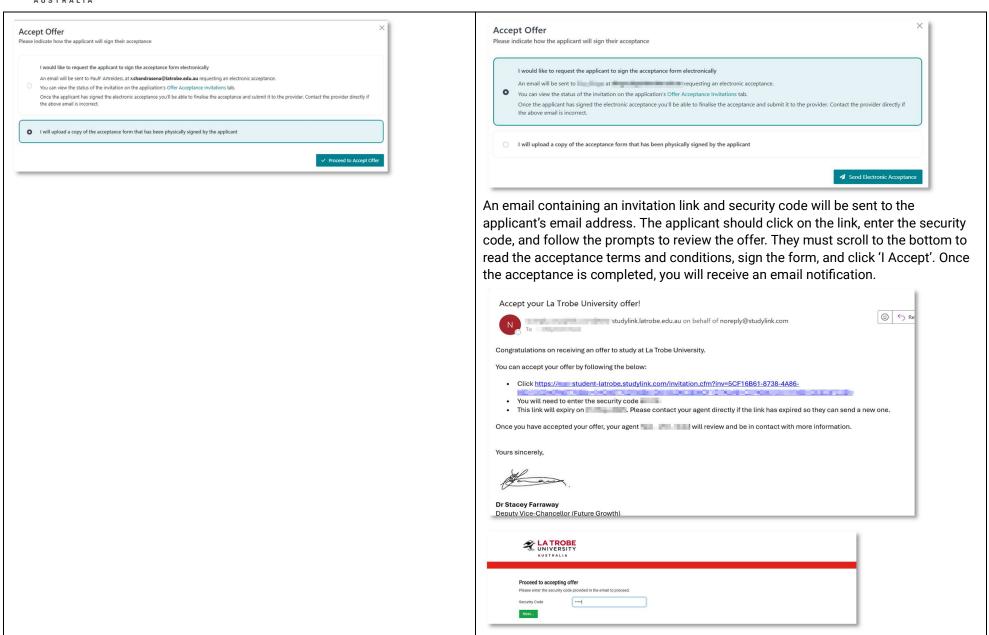
Please use this option to upload the Offer Acceptance Form for Under 18 students, Study Abroad/Exchange students, or any student who does not wish to use the online acceptance function.

Option Two - send an offer accept invite to the student to accept online.

You will not be required to upload a copy of the Offer Acceptance Form if selecting this option. Please ensure all required acceptance documents are uploaded to the student's application.









Step 3: Upload the signed Offer Acceptance Form, with any related acceptance documents in the Documents tab in the student's application.

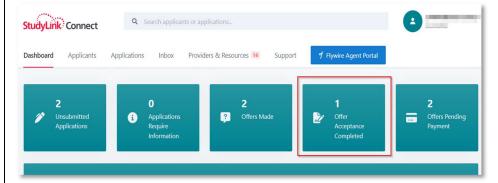
For **Study Abroad students**, please ensure *Table A: Study Program – Proposed Subjects* is completed on the Offer Acceptance Form and uploaded with the acceptance. Study Abroad students can either sign the Offer Acceptance Form to complete their acceptance, or complete the online acceptance as per Step 2, Option Two.

For students who will be **under the age of 18** at the time of commencing their La Trobe course, the Offer Acceptance Form must be signed by both the student and parent/guardian.

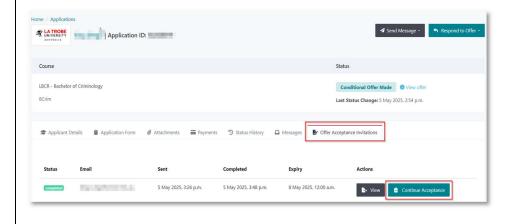
TNE students studying offshore must complete the Offer Acceptance Form and upload it when accepting.



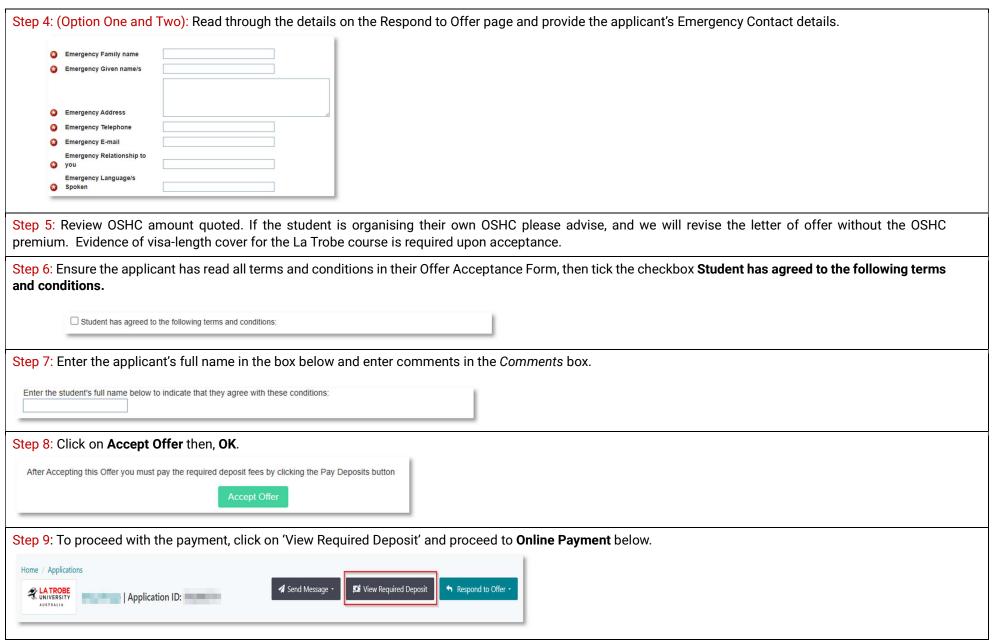
Step 3: Go to the 'Offer Acceptance Completed' call to action button on your dashboard.



Select the application and go to the 'Offer Acceptance Invitations' tab. Select the application and go to the 'Offer Acceptance Invitations' tab. Click 'Continue Acceptance'.









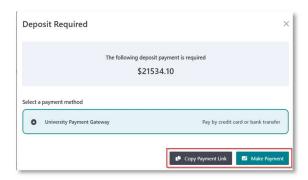
Online Payment (Agent Only)

The student will be required to pay the acceptance deposit and Overseas Student Health Cover (OSHC) fees (if applicable) as listed in the Letter of Offer to finalise the acceptance.

You can either pay on the student's behalf via our Online Application Portal or send the student a URL payment link to make payment directly. The online payment function will be made available after you accept an offer. This is the default payment option which enables applicants to pay the required deposit in one instalment in full.

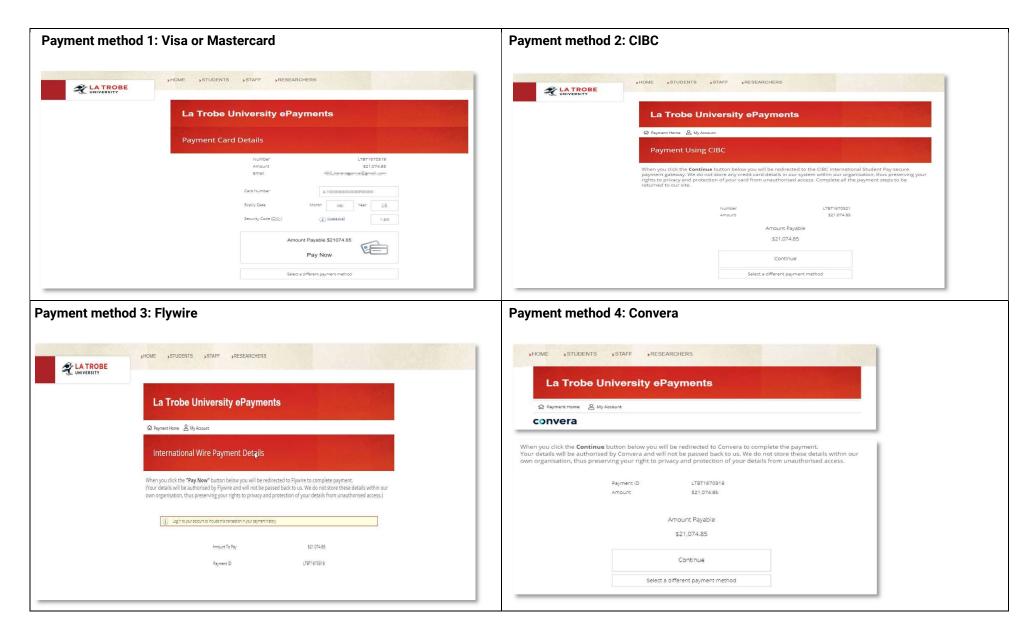
The acceptance deposit, as indicated in the offer letter, is pre-populated when you log in to accept the offer online. When the applicant chooses to pay via the University's payment gateway, the payment will be linked to the student account by default. This allows payments to be tracked efficiently, providing a seamless experience.

- a) To pay on behalf of the applicant, click 'Make Payment'.
- b) Alternatively, you can click on 'Copy Payment Link' to copy the payment URL and forward it to the applicant to make payment.

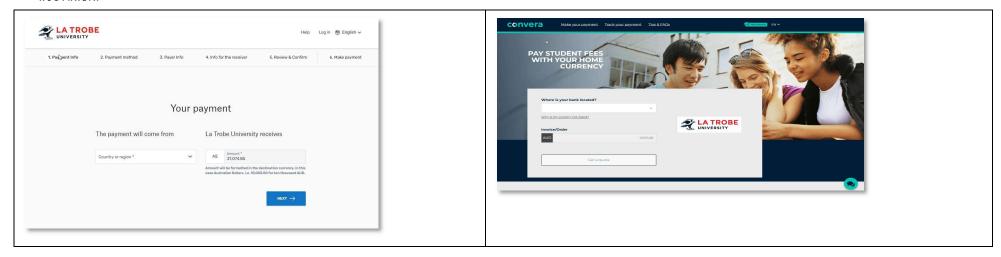


Step 1: Select the preferred payment method among the available options to finalise the payment. (Note: Flywire and CIBC do not support onshore payments from an Australian bank within Australia. They provide a secure online payment option for international students to pay fees in your home currency. If you or your student is onshore and wish to pay from an Australian bank account, you will need to use a Visa/Mastercard, or Convera.)







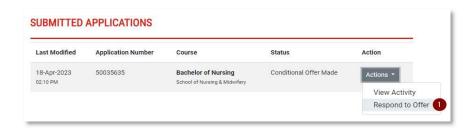


Payments via Bank Transfer: Although not the quickest method of payment, some students may need to make payment directly to the La Trobe University bank account. Please ensure the LaTrobe Student ID (8 digits located on the letter of offer) is included as the reference. Not quoting the Student ID will result in a delay in funds being confirmed. The La Trobe bank details can be found in the La Trobe Providers & Resources Tab of the StudyLink Agent Portal. Details of the transfer must also be uploaded when accepting online.

DIRECT APPLICANTS

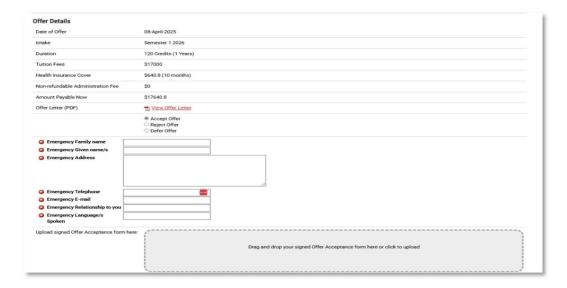
Accepting an offer

Step 1: Log onto our online international application portal. Under Submitted Applications, locate your application. In the Actions drop-down menu, click 'Respond to Offer'.



Step 2: Read through the details on the Respond to Offer page. When you are ready to accept your offer, select 'Accept Offer'. Provide the details for your Emergency Contact. Upload any required acceptance documents.



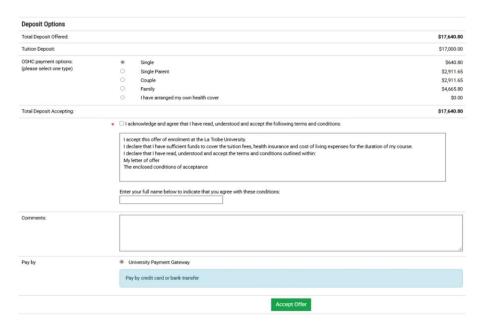


STUDY ABROAD AND EXCHANGE STUDENTS

- Study Abroad students must ensure *Table A: Study Program Proposed Subjects* is completed on the Offer Acceptance Form and uploaded with the acceptance.
- Exchange students must complete *Table A: Study Program Proposed Subjects* and *Table B: Confirmation* on the Offer Acceptance Form.

Step 3: Tick the 'I acknowledge and agree that I have read, understood and accept the following terms and conditions' check box, then enter your full name to indicate that you agree with the terms and conditions in your offer letter. Enter your comments (if any) in the Comments box.





Step 3: Click on 'Accept Offer' and you will be re-directed to the La Trobe University ePayments page.

Online Payment

You will be required to pay the acceptance deposit and Overseas Student Health Cover (OSHC) fees (if applicable) as listed in the Letter of Offer to finalise your acceptance. If your studies are to be sponsored by an overseas government, organisation or company, you will be required to submit a valid Financial Guarantee letter from your sponsor confirming coverage of tuition fees, OSHC or other related expenses at the time of accepting your offer.

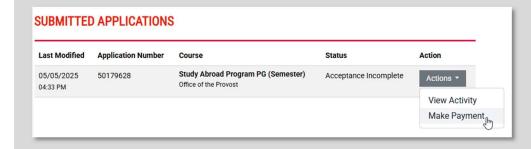
The online payment function will be made available after you accept an offer via the <u>online international application portal</u>. This is the default payment option which enables applicants to pay the required deposit <u>in one instalment in full</u>.

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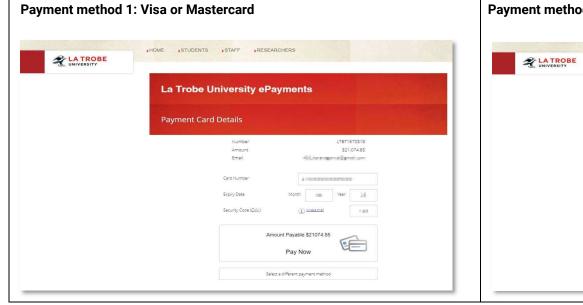


Have you previously accepted an offer and would like to pay now?

Locate your application under Submitted Applications. In the Actions drop-down menu, select "Make Payment'. You will be redirected to the University's ePayments page. Otherwise, continue below.

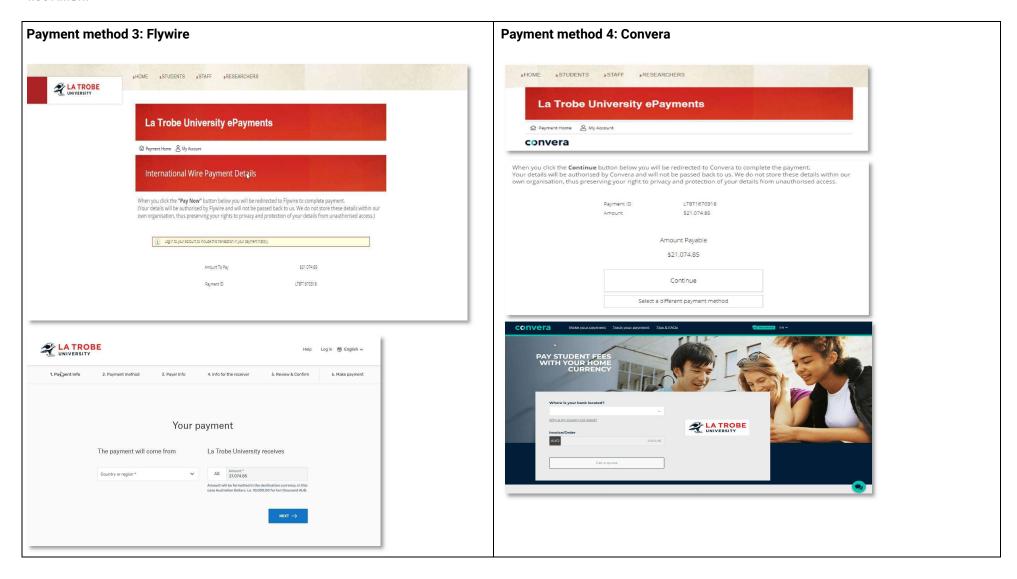


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Bank Transfer: Although not the quickest method of payment, some students may need to make payment directly to the La Trobe University bank account. Please ensure your LaTrobe Student ID (8 digits located on your letter of offer) is included as the reference. Not quoting the Student ID will result in a delay in your funds being confirmed. Please contact intapplication@latrobe.edu.au for La Trobe University account details. Details of the transfer must also be uploaded (in the 'My Documents' Tab) when accepting onlin