

Support Services

Advocacy

www.latrobesu.org.au/advocacy

All student unions and associations offer free, independent advocacy assistance for matters relating to academic, administrative or welfare issues.

Counselling Service

www.latrobe.edu.au/counselling

9479 2956

As a student, you can access free, confidential counselling. You can book an appointment **during business hours** by calling **9479 2956**.

Crisis support (after hours)

Call: 1300 146 307

Text: 0488 884 100

La Trobe University Crisis Line offers **after-hours** mental health and wellbeing crisis support for students (5pm - 9am weekdays and 24 hours on weekends/public holidays) by calling 1300 687 327 or texting 0488 884 100.

Equity and Diversity

9479 2900

If you are a student with a disability, mental health issue or ongoing medical condition, or if you care for a person with a disability, Equity and Diversity can help you meet the requirements of your course through:

- adjustments to assessment and academic requirements
 - advice on managing university study.
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Financial Issues

www.latrobesu.org.au/financialcounselling

9479 2314

Financial counsellors provide free, neutral and independent advice on your options for tackling debts and are required to act in your best interests.

Homelessness/Housing Instability

1800 825 955

If you don't have a place to live, are worried about losing your home, or you know someone at risk of homelessness, you can get help straight away by calling Launch Housing 1800 825 955 (free call, 24 hours).

Depending on your circumstances, location and availability, you may be eligible to access short-term Emergency Accommodation on campus.

Indigenous Student Services

9479 5806

Indigenous Student Services provides academic, cultural and personal support and guidance to all Indigenous Australian students, including tutorial support, scholarships and referrals.

Indigenous students can also access Counselling support with an Indigenous counsellor.

International Student Services

9479 1199

International students can receive additional support and assistance through International Student Services. To contact the team, please call 03 9479 1199. You can also access support after-hours by calling 1800 758 360. If you would like to ask a question electronically, please submit via [ASK La Trobe](#).

LGBTQI+

9479 2956

Counselling support: LGBTQI+ students can also access counselling support via a Queer counsellor. To make an appointment contact [Counselling Services](#) on your campus

Security

9479 2222

You can contact Security on campus 24/7 for emergency assistance on 9479 2222. For general Security enquiries contact 9479 2012.

The Uni-safe escorts service at Bundoora, Bendigo and Albury-Wodonga contact 9479 2222.

Speak Up

www.latrobe.edu.au/speakup

9479 8988

speakup@latrobe.edu.au

You can seek confidential advice, support and assistance if you witness or experience something concerning during your studies, including, bullying, harassment, stalking, family violence, sexual assault and mental health or welfare concerns. You can find more information online, as well as report anonymously.

Student Complaints

9479 5308

If you have concerns about academic or administrative processes, or about a La Trobe University staff member, Student Complaints is here to help!