At this stage of development, there are no standards for interpreting the FASRIT total score within the residential aged care sector as an indicator of the quality of staff-family relationships. Further data collection and analysis will enable some guidelines for interpretation of mean responses, including possible benchmarks. At a simple level, one is looking for more frequent reports by staff of behaviours and practices that would support positive staff-family relationships.

Interpretation of total scores should be done as an internal process for a service:

- Consider which items appear to have the lowest scores, as these tell you where staff and the facility as a whole may not be establishing and maintaining staff-family relationships in accordance with evidence and expert opinion.
- Consider whether the total scores of staff change after you have provided specific training around supporting positive staff-family attitudes.
- Monitor the total scores over time (e.g. annually) to consider whether the service is maintaining the desired organisational practices in relation to staff-family relationships.

References: