

## IT Information for Students



### Contact Information

**Phone:** 1300 786 535  
x3694 from any campus phone

**Email:** [studyhall@latrobe.edu.au](mailto:studyhall@latrobe.edu.au)

[www.latrobe.edu.au/students/  
studyhalls.html](http://www.latrobe.edu.au/students/studyhalls.html)

### StudentOnLine

StudentOnLine controls all your La Trobe Enrolment and notification details. It enables you to vary your enrolment, check results and change postal and email notification details. Access StudentOnLine at:

[www.latrobe.edu.au/acadserv/  
current/studentonline.html](http://www.latrobe.edu.au/acadserv/current/studentonline.html)

A Frequently Asked Questions (FAQ) page can be accessed at:

[www.latrobe.edu.au/acadserv/  
current/studenrolFAQ.html](http://www.latrobe.edu.au/acadserv/current/studenrolFAQ.html)

### Library Systems

Your La Trobe Student Account allows you to:

- View and renew loans
- Access library licensed materials
- Make bookings
- Place a hold on Library material

[www.lib.latrobe.edu.au](http://www.lib.latrobe.edu.au)

### What is my Username and Password?

Your La Trobe Student Account Username is located on top of your 'Statement of Account' with the Password on the back. This Username & Password controls access to the following systems:

- StudentOnLine
- WebCT
- Student Email
- Library Systems
- Computer/Wireless access on campus
- Anti-Virus Software Access
- OASIS

### What if I forget my Password?

Your password can be changed by calling or visiting the Studyhall. You will need to show your student ID card as proof of identity.

Once you know what your current password is please register to use the "Password Reset Utility":

[www.latrobe.edu.au/ict/services/  
accounts/resetpw](http://www.latrobe.edu.au/ict/services/accounts/resetpw)

Registering to use the "Password Reset Utility" will allow you to change your own password at your convenience from any computer with access to the internet.

### WebCT

WebCT is La Trobe University's learning and management system. If your lecturer indicates that you will be using this system, it is available at:

[webct.latrobe.edu.au](http://webct.latrobe.edu.au)

This link also has valuable student information including what to do if you are unable to log in to the WebCT system.

### Copyright Guide

Copying for research and study is permitted under the Australian Copyright Act and covers any material given to you by your lecturer. General copyright information relating to other materials is available at:

[www.latrobe.edu.au/copyright/scg](http://www.latrobe.edu.au/copyright/scg)

### Email

La Trobe University uses your Student email as the primary method of contact with students for administrative matters via the official La Trobe University student email account.

Your student email address is:

[username@students.latrobe.edu.au](mailto:username@students.latrobe.edu.au)

And your email can be accessed from:

<https://owa.latrobe.edu.au/>

### Wireless Computer Access

Wireless computer access is available at various locations throughout La Trobe University. Information to configure your computer to use the wireless network along with details of locations where wireless access is available can be found at:

[www.latrobe.edu.au/ict/services/  
networks/wireless\\_network](http://www.latrobe.edu.au/ict/services/networks/wireless_network)

### Anti-Virus Software

La Trobe University requires all computers to have up-to-date anti-virus software installed and provides Sophos Anti-Virus at no charge. Sophos Anti-Virus can be downloaded from:

[www.latrobe.edu.au/ict/services/  
support/antivirus](http://www.latrobe.edu.au/ict/services/support/antivirus)

### Plagiarism Software (Turnitin)

Turnitin is used at La Trobe University to detect & deter plagiarism. If your lecturer indicates that you will be using this system, it is available at:

[www.latrobe.edu.au/turnitin](http://www.latrobe.edu.au/turnitin)

This website also provides valuable links to information on academic honesty and avoiding plagiarism.

### OASIS

OASIS is an online tutorial signup system. If your lecturer indicates that you will be required to use this system, it is available at:

[www.latrobe.edu.au/oasis](http://www.latrobe.edu.au/oasis)

This link also has valuable student information including what to do if you are unable to log in to the OASIS system.