

Ethics & Integrity
Research Office

HUMAN RESEARCH ETHICS ONLINE APPLICATION October 2016/V1.03

Guide for Researchers: Online Human Ethics Application Form

ENQUIRIES

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Introduction

Welcome to the manual outlining how to use the Online Human Ethics Form for researchers.

This manual provides step-by-step instructions outlining how to use the form and its capabilities. It is intended to provide general tips on functionality specific to the Research Master online application forms.

Human Research Ethics site offers a number of human ethics related resources designed to assist you in completing your application - http://www.latrobe.edu.au/researchers/ethics/human-ethics

Further Assistance

For technical assistance including access and logging in to Research Master.

Email: researchmasteradmin@latrobe.edu.au

Phone number: 9479 6843

HUMAN ETHICS APPROVAL AND PROCESS

For assistance in completing the form, further information regarding clarification of any fields, specific content, or ethical conduct; please contact the relevant Human Ethics Officer for the committee reviewing your application.

Senior Human Ethics Officer

University Human Ethics Committee

Phone: 9479 1443

Email: humanethics@latrobe.edu.au

Human Ethics Officer

Arts, Social Sciences and Commerce College Human Ethics Sub-Committee

Phone: 9479 6012

Email: chesc.assc@latrobe.edu.au

Human Ethics Officer

Science, Health and Engineering College Human Ethics Sub-Committee

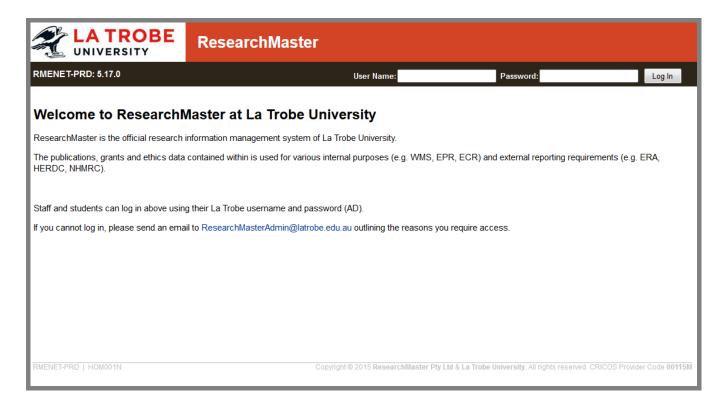
Phone: 9479 3370

Email: chesc.she@latrobe.edu.au

Log in to Research Master

Go to https://rmenet.latrobe.edu.au/RMENet/

Staff and students must log in with their La Trobe University active directory username and password.



If you are experiencing difficulty logging in:

- Check that you don't have your Caps Lock on.
- Check that you are using the correct password or that it hasn't expired.
- Reset your active directory password if required.
- You may not have permission to access Research Master Online.

Resetting your password

- Contact the ICT Help Desk on 9479 1500
- Online for staff: www.latrobe.edu.au/staff/passwords
- Online for students: www.latrobe.edu.au/students/it/reset-password

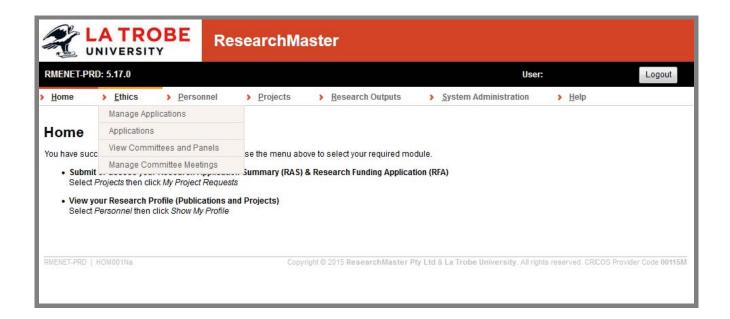
Further Assistance

If you require access to **Research Master** and currently are experiencing difficulties logging in, please send an email requesting authorisation and outlining the reasons you require access, to **ResearchMasterAdmin@latrobe.edu.au**

APPLICATIONS

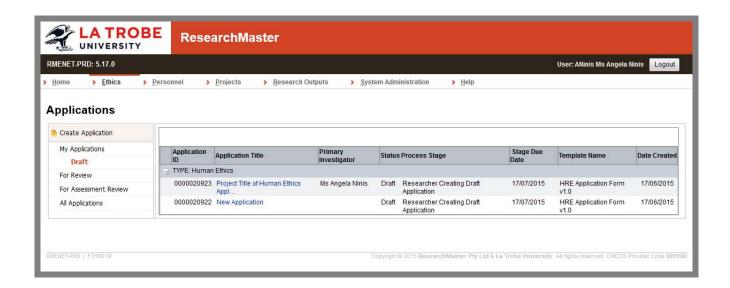
ACCESS EXISTING AND CREATE NEW ETHICS APPLICATIONS

From the menus under the banner at the top of the page, select the drop-down menu for **Ethics**, then click on **Applications**.



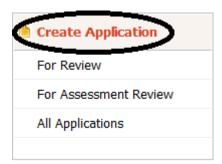
EXISTING APPLICATIONS

The **Applications** page will display a table containing all existing applications that you have either created yourself, or in which you have been named as an investigator. To access an existing application, click on the required **Application Title** from this table.

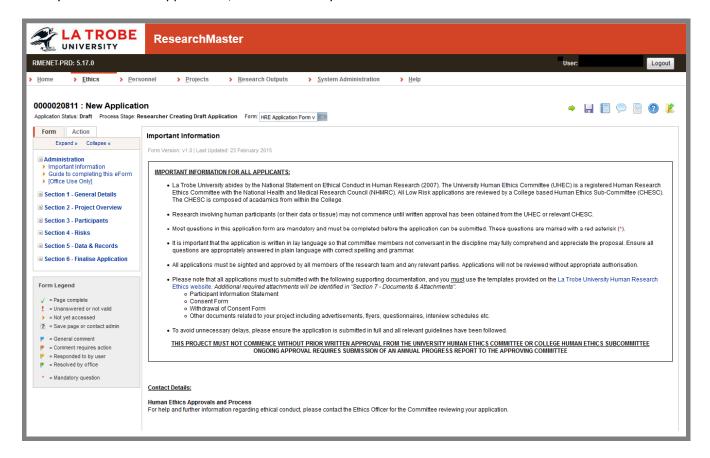


CREATING NEW APPLICATIONS

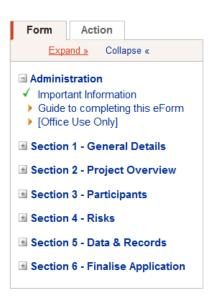
To create a new application, select 'Create Application' at the top of the table on the left side of the screen.



Once you click 'Create Application', the first screen you will come across is:



Navigating the form



NAVIGATION MENU

This eForm comprises six sections, each containing a number of pages. You can skip to any section using the navigation menu to the left of your screen.

Each page contains several questions concerning your research project. Some pages and questions will only be visible based on answers provided throughout the form.

Form Legend

- √ = Page complete
- ! = Unanswered or not valid
- > = Not yet accessed
- ? = Save page or contact admin
- = General comment
- = Comment requires action
- = Responded to by user
- = Resolved by office
- = Mandatory question

PAGE INDICATORS

Icons will appear next to the page titles. These may show you've missed a section or a reviewer has left a comment which requires you to address. The Form Legend in the lower left of the screen provides a key to these icons.

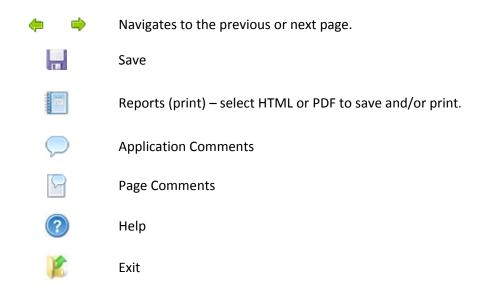
Mandatory questions display a red asterisk (*).

Questions may be skipped while working through the form, but **ALL** questions must be completed before final submission.

You can access different functions of the eForm using the toolbar at the top right of the screen.



DESCRIPTION OF SYMBOLS IN THE TOOLBAR



Hovering your cursor over each of the icons also gives a brief description of their individual function.

You may also see the "Needs Signature" icon , which indicates the records you are responsible for signing.

ACCESSING HELP AND TIPS

Some questions contain detailed instructions. Be sure to read these carefully, as failure to complete all sections appropriately may result in your application being returned to you.

Further guidance and instructions are located throughout the form and can be accessed by clicking the Help



Help is available on each page throughout the form and may be found in the top right toolbar. There are also specific help options available for some individual questions.

For example, clicking on the help icon next to this question activates a pop-up box containing further information:



NAVIGATING THROUGH SECTIONS

The navigation menu on the left of the screen allows you to navigate between sections and their contained pages.



Use the Expand » and Collapse « links at the top of the navigation menu to view or hide the contents of the entire form menu. You can also use the expand 🛨 or collapse 🖃 icons to expand one section at a time.

NAVIGATING THROUGH PAGES

The green arrows \Leftrightarrow at the top, or the bottom, of the screen can be used to navigate to neighbouring pages.

You can also select any page at any time from the navigation menu, by expanding the section and clicking on the page title.

SAVE AS YOU GO

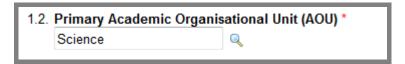
Save your application at any time, by clicking on the save/floppy disk icon in. Note that each page will save automatically as you move between pages using the green arrows, or when you enter a new page from the form menu, however, as Research Master has a timeout feature, it is recommended that you manually save your work periodically to avoid losing it.

You may exit Research Master and return to your application at any time. Always remember to click **Save** before you logout.

When you return, you will find a list of your saved applications in **Draft** status under **Ethics** > **Applications**. You can also find a complete list of your applications under **Ethics** > **Manage Applications**.

USING THE SEARCH FUNCTION

Some questions may require the use of codes or records already available in the Research Master database. You can search through and select these records by entering a search term (code, or word) in the space provided and then clicking on the magnifying glass next to the required field.



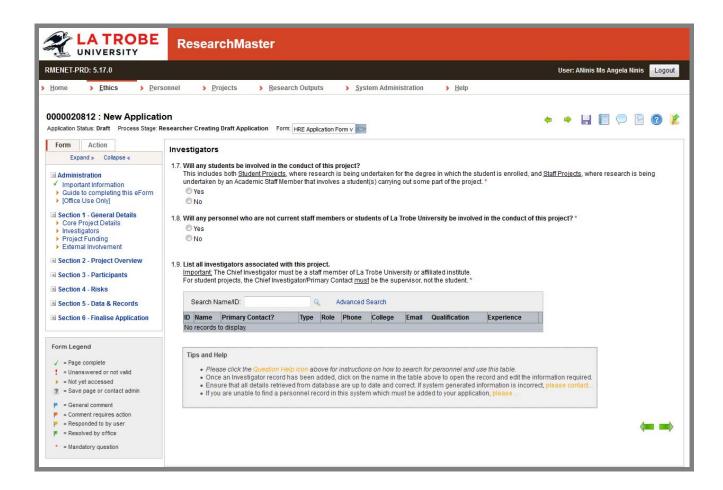
TIP: You <u>must</u> click on the magnifying glass next to the field in order to search. Hitting "Enter" on your keyboard does not activate the search function in this form.

A pop-up box will appear with a list of options if there is more than one possible outcome when you enter a search term. As the system will look for an exact match, it is best to limit your search to one or two key words, to maximise your search result, for example: Under **Core Project Details** in Section 1, Question 1.2 requires you to enter the Primary Academic Organisational Unit (AOU) responsible for the project. To return "Agricultural Sciences", enter "science" as your search term, then select the correct option by clicking the code, "1160" from the list in the pop-up window.

ADDING INVESTIGATORS TO THE PROJECT

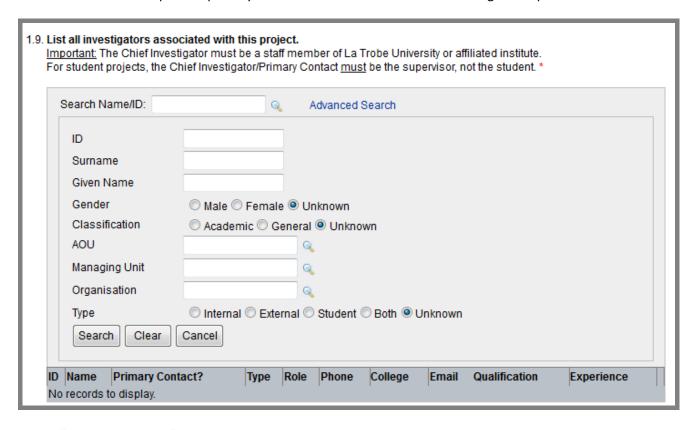
Questions 1.7 to 1.9 require you to record the details of all investigators associated with your project, including students. Once someone is named on the application, they will automatically have system permission to log in to Research Master and view, or edit, the application form.

Reminder: You must click on the magnifying glass in order to search. Hitting "Enter" on your keyboard does not activate the search function in this form.



If you are searching for a person, you can enter a given name, surname, staff (or student) eight-digit ID number, in the search box and then click the magnifying glass icon \(\bigsize \). Other records may be found using system codes, or keywords.

The Advanced Search option expands your selection and allows a more thorough and specific search.



NOTE: "Advanced Search" remains hyperlinked and there is no option to reduce the search box back to the basic field once it has been selected and expanded.

Some records, for example, new students and external investigators, may not exist within the **Research Master** database yet. You may request these personnel records to be added by sending a request to **ResearchMasterAdmin@latrobe.edu.au**

EDIT INVESTIGATOR DETAILS

To enter, or change, details about listed investigators, select their name from the table.

The record will expand to allow you to answer the questions that are not pre-populated from the University's database. It is mandatory to complete all questions for every investigator associated with a project.

If you notice that any system- generated information is incorrect, contact the system administrator on ResearchMasterAdmin@latrobe.edu.au to provide the correct information for amendment, or upload to the database.

Once you are confident that all information is correct, select the green tick at the bottom right hand corner of the expanded record of the expanded record to save your work. You can also exit the expanded record by selecting the cross. You can also delete the record entirely by clicking on the rubbish bin icon associated with a particular record, appearing in the far right column of the table.

ADD AND EDIT ATTACHMENTS

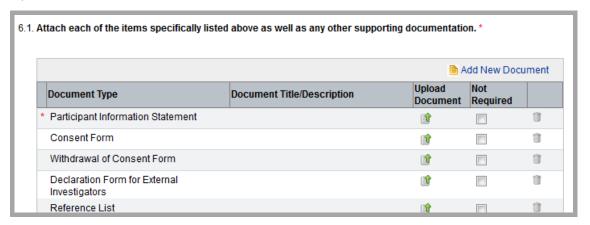
All external forms and supporting documentation must be uploaded under **Documents & Attachments** in **Section 6 – Finalise Application**

Based on your responses to each question throughout the form, a list of required attachments will appear at the top of this page. These attachments are compulsory and the application will not be considered if these are incomplete.



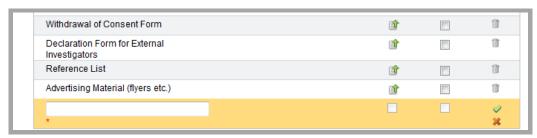
Uploading Attachments

All pre-existing mandatory documents will also appear in this section, under part 6.1. Any additional documentation and attachments listed above, that were generated by responses to your questions, must also be uploaded to this table.

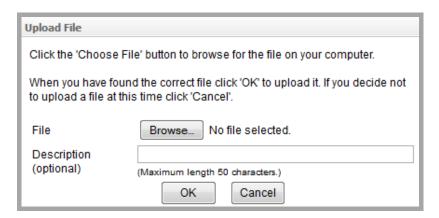


Upload a new document by selecting the **Add New Document** icon his found in the top right of the table.

Once selected, a field box will appear at the bottom of the table. Type the name of the document you would like to upload, into this field box. This will be the name of your document and will be listed as the document title under the **Document Type** column in the table. Click on the icon to create the entry.



Once the entry is created you will be able to upload an attachment by clicking on the **Upload Document** icon in the column with the same title. An **Upload File** window will pop up.



Select **Browse** and a **File Upload** window will appear for you to locate the file you would like to upload from your computer. Select the desired file and click **OK**. This will then return you to the **Upload File** window within the application form. Although optional, it is recommended that you provide a brief description of your file, particularly if there is more than one file being uploaded with a similar name. Once you are satisfied, select **OK**. Your upload will now appear in your document list.

TIP: The actual name of the file will appear under the **Document Type/Description** column in the table, so ensure this is appropriately named before uploading.

DECLARATION – INTERNAL STAFF AND STUDENTS

All listed investigators involved and named in the application **MUST** provide a digital signature prior to submission of the form. The system will not allow you to submit an incomplete form.

All investigators must read the application and the **Investigator Declaration** under **Section 6 – Finalise Application > Declaration** before "signing" the declaration.

Item **6.3** is the **Declaration Table**. This table contains all named investigators. There will be a **Needs Signature** icon next to your name, as well as any records of investigators you are responsible for, for example (for Chief Investigators only), external investigators who are not authorised to access the **Research Master** database.

When you select the **Needs Signature** icon \checkmark , the record you selected will expand for you to indicate that you agree with the declaration. Click on I Accept, then enter the date and select the green tick icon \checkmark at the bottom to submit your signed declaration.

DECLARATION – EXTERNAL INVESTIGATORS

As **External Investigators** do not have direct access to **Research Master**, it is the responsibility of the **Chief Investigator** to supply a completed hard copy declaration on their behalf. The **Chief Investigator** must

extract a copy of the complete application by selecting the Print (Reports) icon in the toolbar at the top right of the screen. A pop-up window will appear for you to select the document you wish to print, in this case **Ethics Application**. Select the format you would like, either HTML or PDF, then click on the **Generate** icon to create your extract. All external investigators must also receive a copy of any attachments listed in the application, as well as the **Declaration Form for External Investigators** to complete and return.

Once external investigators have returned the signed Declaration Form for External Investigators, this must be uploaded into the attachments table in Section 6.1.

The application cannot be submitted until ALL members of the research team have separately logged in and completed their individual declaration.

Tip: Research Master requires the use of **pop-ups** to generate reports. Please ensure pop-ups are enabled in your browser.

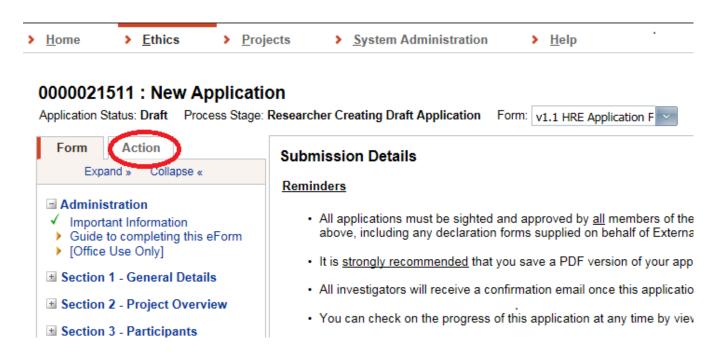
FINALISE & SUBMIT APPLICATION

Applications may only be submitted once you are confident that all required fields have been answered and all supporting documentation has been uploaded.

Reminder: As you will not have access to your application once it is being reviewed, it is recommended that you save a copy of your application prior to submission using the **Report** icon.

Once you are confident that all required information is correct and complete and you have saved a copy of your application, along with all attachments, select the **Action** tab from the left **Navigation Menu**. Here you are given an option to email a copy of the application (including attachments), as well as submit, or delete your application record.

To submit your application, go to the **Navigation Menu > Action tab > Submit Application**. A pop up window will appear asking you to confirm you would like to submit. Click on the Action tab in the left navigation menu, then click Submit Application. The system will convert the form to a read-only format and notify the Human Ethics Officer that the application is ready for review.



EMAIL A COPY OF YOUR APPLICATION

It is recommended that investigators email a copy of the final and complete application to themselves prior to submitting the application for approval, as you will lose access to the electronic record while it moves through the formal review process.

Select **Email Copy of Application**. A pop-up window will appear containing a list of all investigators associated with the application under **Recipient List**. You are also able to email your application to anyone who is in the University's Research Master database, by entering their name or ID in the search box and clicking on the magnifying glass icon .

Adding Recipients to Your Email

This window will show all personnel named on the application. You may also select any students or staff members within the La Trobe University database by typing a search term into the **Enter Name** field and clicking the magnifying glass. To search for and add a person, follow the same process outlined in **Using the Search Function** of this guide.

Adding Attachments to Your Email

You may then select the files you wish to attach to your message. The window will list a copy of the completed application form **Ethics Application.pdf**, as well as any documents that are currently uploaded in **Section 6 > Documents & Attachments**. Mark the check box beside each document listed to include it in the email.

Emailing Your Application

The content of the email uses a pre-determined template. Once you have selected the recipients and attachments, click Send. It is recommended that you select Zip and Send for larger applications. You will receive a confirmation message on the screen once the email has been successfully sent.

Success: The application has been successfully submitted to the Ethics Officer to be reviewed by the UHEC.

DELETING THE APPLICATION

From the **Action** tab in the left **Navigation Menu**, you can also submit or delete your application.

To remove the application from the system, click **Delete Draft Application**.

<u>Note that</u> you will not be able to delete the application at any other stage. If you wish to withdraw your application after submission, you will need to notify a Human Ethics Officer.

PRINT OR SAVE A COPY OF YOUR APPLICATION

You can use the **Report** icon at any stage to generate a printer- friendly version of the form.

Select **HTML** to print to screen. To save as a **PDF** to your computer, select **PDF**, then save a copy from the pop-up screen (how you do this will depend on the PDF reader you have installed).

AMENDMENT PROCESS – APPLICATION COMMENTS

There may be stages throughout the application process in which the **Human Ethics Officer** will instruct you to amend your application form. These amendments will be communicated to you via **Comments** within the form.

Comments can either relate to the application as a whole (**Application Comments**) or to a specific page or question (**Page Comments**).

Comment Indicators (Flags)

Coloured flags indicate the type and / or status of the comment and will appear against the application title or next to the applicable page titles in the navigation menu. A coloured flag will also appear against each section title where a comment exists on a page within it.

There are two types of comments – **General Comment** and **Action Comment**.

A General Comment will appear as a blue flag . General Comments are used to make notes of observations about the application. You usually need to respond to a General Comment by answering a question or clarifying a point. The comment may help inform you as to how to improve your application overall.

An Action Comment will appear as red flag . The red flag indicates that you are required to amend questions in your application in order to proceed with the ethics process. You must also provide an answer to the comment.

F Red flag Action required: researcher to view comment and make changes.

F Yellow flag Responded: awaiting resolutin from Ethics Secretary.

F Green flag Resolved: response deemed satisfactory, no action required.

Blue flag General comment: no action required.

View All Comments

To generate a list of all comments within your application, click the **Report** icon . Select Comments report from the Document drop-down field and click OK.

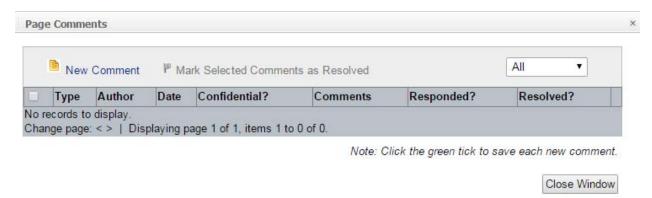
This list will provide you with an overall picture of the changes you are required to make throughout the entire application. Click Cancel to return to the form.

1. Responding to Action Comments (red flags)

Important: Please follow the instructions below carefully. You are required to amend the appropriate question within the form and respond to the **Action Comment** by creating a new comment and mark the Actions Comments as **responded**. You will not be able to submit the application until all points outlined below are completed.

View the Comment

To view the comment, open the page which displays a red flag , then click the Page Comments icon . A new window will pop up, listing all of the comments against that page. Hover over the comment text to view it, or click on the comment text to open it up.



Amend the Form Answers

Click **OK** to close the **Page Comments** box to go back to the application form. Amend the answers directly within the application form as per the required changes. Remember to save the page using the floppy disk icon ...

Provide a Response

Once you have amended the relevant question inside the form, you must provide a response to the Action Comment which briefly outlines to the Committee how you have revised your answer within the form.

Re-open the Page Comments box and click New Comment to enter your response.

Remember to click the green tick $\sqrt{\ }$ at the bottom of the table to save your response, or the red cross > to exit without saving. You can delete your response by clicking the rubbish bin $\boxed{\ }$ on the right of the table.

Clicking OK will **NOT** save your response. Remember to click the green tick \checkmark .

Mark Action Comments as Responded

When you have responded to all of the **Action Comments** on a page, select each **Action Comment** using the check boxes and click **Mark Selected Comments as Responded**.

The colour of the flag will now change to yellow F and the page will become **Read Only**.

Important: Do not mark the comments as Responded until you are completely satisfied with your revised answers. You will lose access to edit the page or the comments.

2. Responding to General Comments (blue flags)

Please ensure you provide a response to General Comments. You may find that you need to write a comment but do not need to amend the application form for some General Comments. Please also note for General Comments, you do not need to mark the comment as responded to and the colour of the flag will not change.

Resubmit the Application

Once you have made all of the required amendments and responded to all of the Action Comments on the application, click on the Action tab in the navigation menu, then choose Submit Revised Application to resubmit the application for review.