



**Blackboard**

Blackboard Academic Suite™

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# Known Issues Report

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Release 4, Application Pack 2  
Blackboard Learning System™ - Vista Enterprise  
Release 6, Application Pack 2  
Blackboard Learning System™ - CE Enterprise

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## KNOWN ISSUES REPORT

### Overview

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This document includes a full report of the Known Issues reported in *Blackboard Academic Suite – Vista and CE Enterprise*, Release 4.2/6.2.

A known issue is a software problem with the Blackboard Learning System, Blackboard Community System, or Blackboard Content System. When a known issue is fixed, it is listed in the Resolved Issue report.

### Known issue description

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An Issue must meet the following requirements to be included in the Release Notes:

**An issue has been identified by our internal Quality Assurance or beta testing.** These issues are included in the Release Notes if the effect on the software prevents a feature from working correctly or hinders system performance and maintenance.

**An issue reported by a client is included once it has been verified through testing.** Issues that are only repeatable on a single system are not included in the Release Notes. Blackboard Product Support works with the customer to resolve these issues, but because these issues only affect one customer, these issues are not published.

Issues that are reported by customers and meet the above criteria are included in the Release Notes. These are the issues reported in the field, and Blackboard is dedicated to reporting and resolving these issues.

Frequently, an issue submitted by a customer first appears in the Resolved Issues because the issue is reported, verified, fixed, and tested in time for the next maintenance release.

Also, between releases, Blackboard Product Support maintains a list of issues in the field for client reference.

## Understanding the Known Issues Report

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The Known Issues report consists of the following information:

- **ID.** An internal ID number used to track this issue within Blackboard. Please reference this number when contacting Blackboard Product Support about a specific issue.
- **Subsystem.** The system within the Blackboard Academic Suite this issue is related to. For example, if an issue is related to adding Announcements, it will be located in the Announcements subsystem. This report is sorted by subsystem.
- **Issue Description.** A brief synopsis of the issue and a workaround if applicable. Please contact Blackboard Product Support if you have additional questions about a specific issue.
- **Reported in Build:** The release in which the issue first appeared.

Issue ID	Component	Found in Version	Description
CR119782	Accessibility	4.1.1/6.1.1	Vista 4 is producing rubrics that are not ADA compliant.
CR102557	Administration	DEV	If wls_host is set to a DNS name, <i>Chat</i> and <i>Who's Online</i> do not work. wls_host should be set to the IP address of the host.
CR117832	Administration	4.2.0/6.2.0	While creating a Term as an Institution Administrator, leaving all the fields blank when clicking the Save button, results in an unexpected system exception.
CR118626	Administration	4.2.0/6.2.0	Querying for courses using the sourcedid.id and the begins with condition does not return any results.
CR118943	Administration	4.1.1/6.1.1	Users cannot edit long descriptions in the learning context.
CR119116	Administration	4.2.0/6.2.0	No error message is displayed when a username is blank when enrolling a member in the Grade Book.
CR120219	Administration	4.2.0/6.2.0	A section is not accessible to any section user due to a role conflict when a Section Student is enrolled as a Division Administrator.
CR120255	Administration	4.2.0/6.2.0	Unexpected error occurs when a user attempts to delete the Parent Section from a Cross-Listing.
CR120437	Administration	4.2.0/6.2.0	A section is being disabled when a backup section is moved to a Group in another course.
CR121746	Administration	4.1.1/6.1.1	Instructors must have course privileges to copy content from one section to another. Instructors should be able to perform a copy between two sections if they have the appropriate privileges in each section.
CR122077	Administration	4.2.0/6.2.0	After searching for a course, clicking Backup will cause the Backup and Reset buttons to disappear from the page. Performing the search again will restore the buttons to the page.
CR111662	Announcements	4.0.2/6.0.2	When viewing select Announcements, after choosing not to select, "Use HTML," the HTML   tag may display.
CR117394	Announcements	4.1.1/6.1.1	The behavior for deleting announcements has changed. Section Designers are no longer able to delete other designers' Announcements. A Section Designer can still go through the deletion process but when the page refreshes the Announcement will still be there.
CR118250	Announcements	4.2.0/6.2.0	Announcements with special characters in Title are not displayed to Students correctly.
CR118482	Announcements	4.2.0/6.2.0	The user is unable to reorder the Announcements on the Announcements Inventory page.
CR118916	Announcements	4.2.0/6.2.0	The Announcements popup message is displayed inside the course instead of on My Blackboard as expected.
CR119271	Announcements	4.2.0/6.2.0	An Administrator user is sent to the Create Announcements page after reordering announcements.
CR119542	Announcements	4.1.1/6.1.1	Users cannot create announcements with the enable HTML option.
CR120041	Announcements	4.1.1/6.1.1	Teaching Assistant users can create announcements that nobody can edit.
CR120106	Announcements	4.2.0/6.2.0	As a Section Designer, within Announcements, changing the order of Announcements by clicking the move tool and selecting Above or Below from the context menu displays an error message.
CR114697	Archiving	4.0.2/6.0.2	The renaming system check is case sensitive. However, unique naming defects can be caused by folders having the same name but with different cases. For example, folders named "FAULT" and "fault". The Backup Converter will not rename these as they are not exact matches.

Issue ID	Component	Found in Version	Description
CR115701	Archiving	4.0.3/6.0.3	Course Instructors are unable to access the backups page at the Course level if they are enrolled as an Institution Help Desk User (Learning Context Manager, Enrollment Manager, User Manager).
CR116940	Archiving	4.2.0/6.2.0	In Restore Options, choosing to "Grant User Access" and "Overwrite section" results in an Unexcepted System exception.
CR118379	Archiving	4.2.0/6.2.0	An error occurs when restoring JerichoBackup_tb1_Tracking.bak during the test bed setup of JST tracking.
CR118813	Archiving	4.2/6.2	Users may lose their connection while uploading a file due to a socket error.
CR119051	Archiving	4.2.0/6.2.0	The LAST_READ_DATE value in the database is not restored to original value on section restore.
CR120190	Archiving	4.2.0/6.2.0	Tracking data does not exist in a section when restored from offline backup file.
CR120614	Archiving	4.1.1/6.1.1	Command Line Backups fail for courses with the following characters in the title: "/", ":", "\"
CR121277	Archiving	4.1.1/6.1.1	Partial points less than 1, such as .5 or .25, are set to 0 in an Assessment when the course is exported and then imported.
CR121633	Archiving	4.1.1/6.1.1	A backup and restore will remove the decimals for grades that include a decimal point. Instead, the grade will be displayed as a whole number.
CR091811	Assessments	DEV	Using the SDK, it is possible to import assessments that reference questions in other question databases. Thus, students cannot take these assessments as they have no permission to view the questions.
CR114784	Assessments & Questions	4.0.3/6.0.3	In CE 4 when you only enable 'Show the evaluation of the student's response' in the Results Settings area, when a student views their quizzes they get a percent value only for the answer chosen. In Vista4/CE6 when you enable the this feature, users see a percent value next to the response chosen as well as all the other responses. This effectively shows the student what the correct response is.
CR116188	Assessments & Questions	4.2.0/6.2.0	In both the "view by question" and "view by student" views of the the overall statistics of a quiz, the paging controls do not appear in the screen.
CR116273	Assessments & Questions	4.2.0/6.2.0	When a student accesses the "assessments" tool and then accesses the "summary statistics" or "item statistics" screen, there is no logical way to exit the screen. Users are forced to access the assessments tool to return to the previous screen.
CR117076	Assessments & Questions	4.1.1/6.1.1	Ampersand character is not saved in filename when file is saved through Artifact.
CR117134	Assessments & Questions	4.2.0/6.2.0	When previewing Assessment questions, the preview window moves to the background.
CR117230	Assessments & Questions	4.1.0/6.1.0	The Assessments Manager shows up for Instructors even in sections where the Assessments tool is not enabled.
CR117643	Assessments & Questions	3.0.7.17	In Internet Explorer, if there is HTML code present in any quiz questions you cannot save any answers in the Assessment.

Issue ID	Component	Found in Version	Description
CR117748	Assessments & Questions	4.2.0/6.2.0	An error message is not displayed when the Page Preference is set to blank.
CR117754	Assessments & Questions	4.2.0/6.2.0	"Create Alternate" for Fill in the Blanks is placed incorrectly in the Answer column. It is placed under the heading, "Actions."
CR117761	Assessments & Questions	4.2.0/6.2.0	Entering text into the Override Grade field creates an unexpected error.
CR117762	Assessments & Questions	4.2.0/6.2.0	Upon creating an Assessment, and with Students who are still in progress and have not submitted the Assessment, a new indicator cannot be seen on Assessment Manager course menu link.
CR117908	Assessments & Questions	4.2.0/6.2.0	After choosing to Download Records from the comparison statistics page, all Columns and rows, as shown on the Item Statistics screen, are not displayed in the exported CSV file.
CR118275	Assessments & Questions	4.2.0/6.2.0	The "Disallow answer submission if time has expired" option prevents students from submitting assessments after time has expired. If the student runs out of time before completing the assessment and closes the window without clicking the Finished button, the assessment is not submitted. However, if the teacher clicks the Reset button, the assessment does not erase the old assessment. When the student accesses it again their last attempt is displayed. They will have to close that window and reopen it to get to a new attempt.
CR118424	Assessments & Questions	4.2.0/6.2.0	An error message is displayed when trying to Export an Assessment to the Repository or to a Template Manager.
CR118500	Assessments & Questions	4.2.0/6.2.0	A quiz with 3 questions and answers worth 33.3% each is not imported properly from a CE 4 quiz into Vista 4.
CR118582	Assessments & Questions	4.2.0/6.2.0	Exceptions are thrown when alphabetic characters are entered in the Override Score column.
CR118596	Assessments & Questions	4.2.0/6.2.0	Designers are intermittently receiving a system exception when help is clicked in Assessment.
CR118622	Assessments & Questions	4.2.0/6.2.0	No error message is displayed when no questions are selected in the Move Questions to Part drop box.
CR119004	Assessments & Questions	4.2.0/6.2.0	The criterion is not removed when the parenthesis is selected and Outdent is clicked on the Set Release Criteria page as expected. Instead the page is refreshed by the criterion is still included.
CR119009	Assessments & Questions	4.2.0/6.2.0	No mail is received in the tester's external mailbox in assessments after a student submits a quiz with paragraph questions. The mail is not sent until the quiz is fully graded.
CR119962	Assessments & Questions	4.2.0/6.2.0	Users experience errors when quiz questions use 3 or more decimal points to equal 100%. For example, a 6 question quiz where 1 question is worth 16.667 and the other 5 questions are worth 16.666.
CR119990	Assessments & Questions	4.2.0/6.2.0	A quiz with 3 questions worth 33.3% are not imported properly from a CE 4 quiz into Vista 4.

Issue ID	Component	Found in Version	Description
CR120734	Assessments & Questions	4.1.1/6.1.1	An exception error appears when attempting to run a report on an Assessment that requires a password because there is no password entry before the report is executed.
CR121882	Assessments & Questions	4.1.1/6.1.1	If the instructor changes the answer key for a matching question to correct an error in the key, The Student that pointed out the problem has their submission changed to reflect the wrong answer instead of having the grade on the question revised to receive full credit.
CR122035	Assessments & Questions	4.2.0/6.2.0	The All or Nothing grading setting will result in an error that the total does not equal 100 if the number of questions in the quiz is not a divisor of 100, even if the question values are changed to equal 100.
CR114910	Assignments	4.1.0/6.1.0	In Application Pack 1, Assignments submitted by demo students cannot be published.
CR116238	Assignments	4.1.1/6.1.1	Assignments can be created with due date/cutoff date in past.
CR117587	Assignments	4.2.0/6.2.0	If an Instructor adds a comment to a custom column of the Gradebook when assigning a grade to a student, the student is unable to view the instructor's comment.
CR117662	Assignments	4.2.0/6.2.0	Updated assignments are published by a Student who submits it, rather than when an Instructor republishes them.
CR118806	Assignments	4.1.1/6.1.1	The Assignment Drop Box does not sort by "Assigned to."
CR119532	Assignments	4.1.1/6.1.1	Users cannot sort assignments alphabetically in the assignment dropdown.
CR120375	Assignments	4.1.1/6.1.1	WebCT CE 6.1.1 converts Word 2007 documents to zip file format.
CR120751	Assignments	4.1.1/6.1.1	An exception occurs within the Assignment Dropbox if the member does not exist on the system. Users should see an error message stating that the member does not exist.
CR120752	Assignments	4.1.1/6.1.1	The date on which a late assignment can no longer be submitted can be set to null or to a date earlier than the due date. This creates problems in the system and users will experience inconsistencies. When a null value is entered, the due date is used for both dates and students cannot submit late assignments at all.
CR120754	Assignments	4.1.1/6.1.1	The Assignment Dropbox displays an error after a submitted and graded assignment is deleted. Users must logout and log in again to workaround this problem.
CR120815	Assignments	4.1.1/6.1.1	New users assigned to a group cannot see an assignment unless it has not yet been submitted.
CR120980	Assignments	4.1.1/6.1.1	When a group is deleted from the system it causes the Assignment Dropbox to return an exception if that group had submitted assignments.
CR121452	Assignments	4.1.1/6.1.1	If an assignment already exists and is marked Gradeable (numeric) it cannot be changed to grading form.
CR105053	Back Up and Restore	DEV	Due to a database limitation, backing up sections greater than 4 GB through the user interface is not possible. For sections larger than 4 GB, create the backup using the command line interface.
CR118834	Bookmarks	4.2/6.2	The Delete button is not working on the Bookmark page.
CR119646	Branding	4.1.1/6.1.1	Branding: The top frame Logo does not update properly.
CR119631	Browser Checker	4.1.1/6.1.1	BrowserChecker settings made at the server level are not reflected in lower learning contexts.
CR115228	Calendar	4.2.0/6.2.0	In 4.1/6/1, 4.2/6.2, and Arch: after a user enables the HTML Creator, enters the entry description, and then adds a content link, the description does not display.
CR116766	Calendar	4.1.1/6.1.1	In Calendar Entry page, the Recurrence functions does not work properly in specific cases. If the Until Date is changed to the date before the selected Until Date, the change will not take effect.

Issue ID	Component	Found in Version	Description
CR117912	Calendar	4.2.0/6.2.0	When a special character is entered in the time field for a calendar entry, a warning message is not given and the time entered is not being saved correctly. The time is being changed to the current time.
CR118008	Calendar	4.2.0/6.2.0	After logging in as a Section Designer, the Contextual menu is incorrectly displayed within the assessments and assignment calendar entries.
CR118246	Calendar	4.2.0/6.2.0	The default calendar entry type is Public on the Add Entry page.
CR118315	Calendar	4.2.0/6.2.0	In the Add Calendar Entry page, when the date settings are changed, the modified Date format is not reflected in the Add Entry page of the calendar tool.
CR118369	Calendar	4.1.1/6.1.1	Calendar does not retain "select a course" after editing the entry. It instead reverts to the top course in the dropdown box.
CR118372	Calendar	4.1.1/6.1.1	If you create a Calendar Entry and leave both the Start Time and End Time blank, it will change the End Date to blank as well.
CR118382	Calendar	4.2.0/6.2.0	When large text is entered into a Calendar Event description, the application saves, but the entry is not correctly updated with the new text.
CR118647	Calendar	4.1.1/6.1.1	In Japanese language, if noon and midnight are selected for Start Time and End Time, respectively in a Calendar Entry, an error message displays asking the user to enter a valid time.
CR118901	Calendar	4.2.0/6.2.0	On the Calendar page the year is displayed in Japanese although the locale has been changed from Japanese to English.
CR119121	Calendar	4.2.0/6.2.0	The Add File option is unavailable for Section Instructor on the Add Entry page within the Calendar.
CR119621	Calendar	4.1.1/6.1.1	Changes to Settings to remove a course from the list are not being reflected on the Calendar settings page.
CR102761	Chat & Whiteboard	DEV	WebCT does not support SSL certificate chains where one or more intermediate Certificate Authorities have a Common Name that is not a valid host name or IP address.
CR115655	Chat & Whiteboard	4.1.0/6.1.0	In Vista 4.1/CE 6.1, in Chat and Whiteboard, if the width of the line is changed, this change does not come into effect until two lines are drawn (after the width line was changed).
CR116433	Chat & Whiteboard	4.1.1/6.1.1	When using Safari 2.0.4 on an Intel Mac, the chat/Whiteboard window will automatically close if any other link is selected by the user. The user will not be directed the area selected.
CR116568	Chat & Whiteboard	4.1.1/6.1.1	In Firefox, when a user exits a chatroom, the user remains in the participants list of the chatroom.
CR118625	Chat & Whiteboard	4.2.0/6.2.0	All the slides in the Edit Slide Show window are not deleted for the Section Designer/Instructor when the slides are all selected using CTRL-click. Only the first slide is deleted.
CR119652	Chat & Whiteboard	4.1.1/6.1.1	Chat: The Available heading is not displayed on the build tab.
CR119674	Chat & Whiteboard	4.1.1/6.1.1	The Warning Popup window not display when the delete button is clicked in a chat room.
CR119678	Chat & Whiteboard	4.1.1/6.1.1	Users are experiencing numerous errors and exceptions in the Webct.log and socketserver.log files for the chat tool.
CR118847	Clustering	4.2/6.2	An exception is thrown when trying to upload any file greater than 100 MB to the content manager>My files.

Issue ID	Component	Found in Version	Description
CR115732	Content Import/Export	4.0.0/6.0.0	Custom columns within the Image Database of CE 4 are not imported into CE 6/Vista 4's Media Library.
CR116352	Content Import/Export	4.1.1/6.1.1	Upon importing an attached Epack file with a blank isbn number, the import fails and there are errors in the WebCT log.
CR117790	Content Import/Export	4.2.0/6.2.0	When the user attempts to edit and save the information of an existing question imported from a Respondus zip, an error message displays.
CR118076	Content Import/Export	4.2.0/6.2.0	When a Section that is assigned to a certain term on an institution is backed up and restored on a separate institution, the section still contains an assigned term to the original institution.
CR119085	Content Import/Export	4.2.0/6.2.0	No error message indicating a lengthy file name is displayed when the file name is truncated when importing Terms.
CR119639	Content Import/Export	4.1.1/6.1.1	Users attempting to import image files through the Content Browser on the Manage Course page may experience a system exception.
CR120154	Content Import/Export	4.2.0/6.2.0	Content import/export: Section Designer: Exporting a learning module previously imported from CE 4 fails.
CR121296	Content Import/Export	4.1.1/6.1.1	The My Computer applet freezed when uploading files to the Content Manager. This issue only occurs on client machines that are using JRE 1.5.1.0_07 and higher and have processors that user hyperthreading at a clockspeed at 2.0 GHz or higher. Workarounds include downgrading the JRE, using the Windows Classic appearance setting when running Windows XP, or updating the BIOS to disable hyperthreading.
CR099016	Content Manager or File Manager	4.0.1/6.0.1	An Administrator cannot transfer ownership of a file to another administrator in the same learning context if no designers are enrolled in the learning context.
CR114949	Content Manager/Browser	4.1.1/6.1.1	Apostrophes that are created when naming an institution are displayed in the breadcrumb as different, special characters in the Content Manager page.
CR114976	Content Manager/Browser	4.1.1/6.1.1	As a Section Designer, within Course Section page, when the Action Link button to a Folder is clicked, View WebDAV Info option is not available.
CR115908	Content Manager/Browser	4.1.0/6.1.0	In Application Pack 1, the Course Content area displays an incorrectly truncated title for a content item title that is long enough to cause wrapping and truncating.
CR117914	Content Manager/Browser	4.2.0/6.2.0	As a Student using Internet Explorer, a JavaScript error occurs when viewing any course homepage that is not displaying any icons.
CR117962	Content Manager/Browser	4.2.0/6.2.0	Adding HTML tags to a title field can result in the creation of two HTML files with the same name in system files.
CR119077	Content Manager/Browser	4.2.0/6.2.0	The Template Manager is missing from the Content Manager tab when logged in as Section Designer.
CR119275	Content Manager/Browser	4.2.0/6.2.0	On the Resolve Naming Conflicts window, an error message is not generated when the OK button is clicked without selecting any options.
CR119308	Content Manager/Browser	4.2.0/6.2.0	A folder created with special character is displayed differently in the Tree view and Normal view.

Issue ID	Component	Found in Version	Description
CR119518	Content Manager/Browser	4.1.1/6.1.1	Users attempting to move a file to a location where a similarly named file already resides cannot use the Rename option on the Conflict Resolution window.
CR119614	Content Manager/Browser	4.1.1/6.1.1	Users are unable to zip a folder in My Files with the Rename option selected.
CR119637	Content Manager/Browser	4.1.1/6.1.1	A public file is created in repository . Two users (one the owner of the file and another user) log in at the same time and if owner of file deleted the public file in repository and the other user attempts to view file information of that file at the same time an unexpected system exception is thrown to the non-owner of file.
CR119643	Content Manager/Browser	4.1.1/6.1.1	Zipped folders are being created without their proper name if more than one is created in a single session. Instead, the system tries to use the same name as the previous package. This issue only occurs on Internet Explorer 7.
CR120885	Content Manager/Browser	4.1.1/6.1.1	The browse for location file area is resized to a size that makes it unuseable when the user is running JRE 1.5.0_06 or later with Internet Explorer 7. Files can be added through WebDAV as a workaround.
CR121980	Content Manager/Browser	4.2.0/6.2.0	The Content Files window does not display correctly in the Microsoft Internet Explorer 7 Web browser if all file browse tabs are not selected to be visible.
CR117354	Content Pages	4.1.1/6.1.1	In the Create Entry page of a Media Library, after adding entries with linking attributes and when previewed in the File Manager, the links are not displayed.
CR118374	Content Pages	4.1.1/6.1.1	It is not possible to link an anchor in another page. Vista/CE strips the anchor and the link navigates the user to the top of the page instead of the anchored point.
CR118395	Content Pages	4.1.1/6.1.1	If the Media Library tool is disabled before the creation of a Learning Module, this causes parsing problems in the Learning Modules. Parsing will only occur once. Thus, the Modifications to content do not show up.
CR118655	Content Pages	4.2.0/6.2.0	Users are not warned when the text entered in custom title field from the Power View Option is too big to be saved.
CR119255	Content Pages	4.2.0/6.2.0	When an Institution Administrator is also enrolled as a Section Designer, that user is not able to create or edit files from the course content home page. This issue was discovered when using the Microsoft Internet Explorer 7 Web Browser and may not impact other browsers.
CR097387	Course Content	DEV	When a user creates a file from Course Content or Learning Modules, and the user does not use HTML, the file is still saved with an extension of .html. If the file is plain text, it is rendered as text in some views, but as HTML in others.
CR100098	Course Content	4.0.0/6.0.0	If a file contains a link that opens in a new browser and to a specific anchor tag (for example, <a href="newpage.html#anchor" target="_blank">New page</a>), clicking the link opens a new browser but does not jump to the specified anchor.
CR113338	Course Management	4.1.0/6.1.0	On Mac OS X 10.3.x operating system software with a Safari browser, customizing colors from <i>Manage Course</i> does not work.

Issue ID	Component	Found in Version	Description
CR119634	Course Management	4.1.1/6.1.1	Section Designers and Instructors can create empty Custom Links (with blank spaces in the Title and URL fields).
CR119635	Course Management	4.1.1/6.1.1	Section Designers and Instructors are able to create duplicate Custom Links on the Course Menu Page.
CR118648	Course Toolbar	4.1.1/6.1.1	Refreshing the gradebook in a Japanese Language Pack results in a blank page when using Internet Explorer.
CR118249	Cross Listed Courses	4.2.0/6.2.0	While logged in as a Student, and attempting to send an email to all recipients (such as All Students, All Section Designers, and so on) an unexpected error exception occurs.
CR118838	Cross Listed Courses	4.2/6.2	Sections are not crosslisted when a section is restored.
CR118864	Cross Listed Courses	4.2.0/6.2.0	Cross-listed parent section cannot be deleted, instead an error message appears.
CR120151	Cross Listed Courses	4.2.0/6.2.0	As the Institution Administrator, enroll a user in a Parent Section and deny access to the user. Then, enroll the user as a Designer in a Child Section. Unenrolling the user as the Designer of the Child Section actually unenrolls the user from the Parent Section instead of the Child Section.
CR114232	Discussions	4.1.0/6.1.0	Equations are not rendered in Discussion messages after the messages have been peer reviewed.
CR114244	Discussions	4.1.0/6.1.0	Private Journal topics cannot be changed to public using Firefox and Mozilla browsers.
CR114326	Discussions	4.1.0/6.1.0	When a template that contains blog and journal topics is assigned to a section in which the ability to create these topic types is disabled, the topics are still visible.
CR115505	Discussions	4.1.1/6.1.1	Attachments are removed in a forwarded message when preview is canceled twice.
CR116834	Discussions	4.1.1/6.1.1	When a Blog topic is locked or when a Blog message is locked, as a Section Designer and logged in as as a Section Student, it is possible to forward this message to other users.
CR116839	Discussions	4.1.1/6.1.1	In Discussion's Create Entry page, when a user clicks on Add Attachment, a new content browser window opens; in this window, both Create Entry page and Content Browser page exists. User is able to create entry and save it with adding any attachment. When Create Entry page is closed, the Content Browser page displays script error.
CR117336	Discussions	4.1.1/6.1.1	In the Edit Discussion Topic Properties page, when Use HTML is checked and HTML tags are entered in the description, they are not reflected after Save is clicked.
CR117603	Discussions	4.1.1/6.1.1	If the tail response to an original posting has multiple replies, the expanded tree shows an unexpected top-level line in addition to the L-shaped branch. The top-level line would only be needed if there were yet another top-level response below this one.
CR117639	Discussions	4.2.0/6.2.0	"Expand messages thread" icon is not displayed inside a Discussion topic threaded topic page.
CR118203	Discussions	4.1.1/6.1.1	This issue occurs only on a Japanese Windows and Internet Explorer. There are garbled characters in the Journal Discussion.
CR118419	Discussions	4.2.0/6.2.0	Exception occurs when Section Instructor enters large text into grading form comments.

Issue ID	Component	Found in Version	Description
CR118460	Discussions	4.0.3/6.0.3	The grading page for discussion topics is intended to provide a list of students that have posted messages. If a student has not posted any messages, they do not show up in the list of students to grade. However, if a student has read messages, they will show up in this list despite having never contributed a written post.
CR118858	Discussions	4.2.0/6.2.0	No error message is displayed in the student view tab when the Set Release Criteria is set to the future and the user is trying to view a blog.
CR118905	Discussions	4.2.0/6.2.0	The Review this Message button is not available for new posts created by the Student adding the posts. It is available for other messages added by the Section Designer.
CR119056	Discussions	4.2.0/6.2.0	In the action menu of a Discussion topic there is no 'Rename option' available.
CR119059	Discussions	4.2.0/6.2.0	The non-numeric grading scale is not available in Discussions.
CR119095	Discussions	4.2.0/6.2.0	No error message for an empty label is displayed when selecting a simple rating scale for the peer review of discussion topics.
CR119239	Discussions	4.2.0/6.2.0	Section Designers do not see a confirmation message when a message is posted to the Discussion Board even though the message is sent to users.
CR119257	Discussions	4.2.0/6.2.0	A popup window is not displayed when the Delete option is clicked on the Journal page. Users should see a window with the option to confirm or cancel the deletion.
CR119648	Discussions	4.1.1/6.1.1	Users are able to create a discussion category with invalid characters in the title.
CR119651	Discussions	4.1.1/6.1.1	The Delete option is still available from the contextual menu despite being set to false by the Domain Administrator.
CR120432	Discussions	4.1.1/6.1.1	The Expand All function in Discussion returns all expanded threads to the browser.
CR120506	Discussions	4.1.1/6.1.1	When a Student views New Messages in a new window and closes that window, the new messages icon disappears from the main screen. Entering an actual topic will display new messages again.
CR120617	Discussions	4.2.0/6.2.0	The Rate this Message function is experiencing a system error when a user attempts to rate a message that he or she created.
CR120675	Discussions	4.1.1/6.1.1	The Journal Entry icons are not functioning correctly in the Student View.
CR121080	Discussions	4.1.1/6.1.1	The number of new messages in a topic is no longer displayed if the user opens the topic, does not read any messages, and backs out using the navigation links. Also, marking messages as unread does not cause the number of new messages to change.
CR121137	Discussions	4.2.0/6.2.0	The Message view table rows are too small in Microsoft Internet Explorer 7.
CR121451	Discussions	4.1.1/6.1.1	An Exception occurs when gradable discussion comments exceeds 1000 characters.
CR122043	Discussions	4.2.0/6.2.0	If the Grading Form is set to use Peer Review, peer reviews set to anonymous will display the reviewer's name.

Issue ID	Component	Found in Version	Description
CR115292	ePortfolio	4.2.0/6.2.0	In ePortfolio, the authentication source is queried as a number, even when you create a third party authentication source, such as Kerberos or LDAP. This makes it difficult to query results from the names of the authentication sources that administrators can see from the user interface.
CR115302	ePortfolio	4.2.0/6.2.0	In Vista 4.2/CE 6.2, a new option, "Enroll in Portfolios," appears on the context menu of user, but for ePortfolio Administrators, it reads, "Enroll." If the Administrator selects it, the session times out.
CR117653	ePortfolio	4.1.1/6.1.1	Exceptions when concurrently log in as Portfolio Owner and Portfolio Viewer using the same browser
CR117837	ePortfolio	4.2.0/6.2.0	In the Binders page, when a user clicks on Preview of any link, the Preview page opens with the list of content links on the left-hand side. Trying to select one of the links results in an error message.
CR119048	ePortfolio	4.2.0/6.2.0	The Peer Review Yes option is not displayed in portfolio Reflections.
CR119322	ePortfolio	4.2.0/6.2.0	Sorting in the owner first and last name fields does not show names in the proper order on the Manage Portfolios page.
CR121984	ePortfolio	4.2.0/6.2.0	The HTML Creator button does not appear when the user is running the Firefox 2.0 Browser on a Mac operating system. The button does appear when using Safari.
CR122018	ePortfolio	4.2.0/6.2.0	When saving guest information, a Portfolio Owner receives an error message stating email address is invalid for a guest, though the email address is valid.
CR117633	Equation Editor	4.2.0/6.2.0	Equation titles with special characters display incorrectly upon Preview.
CR120057	Equation Editor	4.2.0/6.2.0	Equations are displayed as broken when previewing at a font size of 30.
CR116759	File Manager	4.0.3/6.0.3	In Vista 4.0.3 and CE 6.0.3, as well as 4.1/6.1, when using Internet Explorer in Japanese, the section name in File Manager is garbled. The issue does not occur in Firefox.
CR116970	File Manager	4.1.0/6.1.0	After restoring a backup section from Vista 3 (3.0.7) into Vista 4, you are able to upload a file with the same name as an existing file in the file manager.
CR116978	File Manager	4.1.1/6.1.1	Within the My Portfolios page, and within the Files tools area, the path is not displayed properly in the bread crumb.
CR118461	File Manager	4.2.0/6.2.0	When a file is moved out of its context area and the target folder already has a file with the same name, the Content Browser returns a system level problem error message, and the file is renamed "Move: xxx" if the user chooses to rename it.
CR118670	File Manager	4.1.1/6.1.1	A file name downloaded from a file manager in Mac becomes garbled.
CR119027	File Manager	4.2.0/6.2.0	No error message is displayed when nothing is selected in the Naming conflict window in File Manager while copying the same file in the File Manager Area. The Conflict Browser window is closed without any action taken.
CR119311	File Manager	4.2.0/6.2.0	The File Filter displays zip files when the backup option is chosen from the FilterCombo. The filter should display section backup files.
CR119608	File Manager	4.1.1/6.1.1	Users are able to create a folder with blank spaces in the Title field.
CR119609	File Manager	4.1.1/6.1.1	No error message is displayed when a duplicate title is entered when creating a new folder.
CR119610	File Manager	4.1.1/6.1.1	Users are able to rename the Public Files folder in the File Manager.

Issue ID	Component	Found in Version	Description
Issue ID	Functional Area	Found In Build	Description
CR121350	Garbage Collection	4.2.0/6.2.0	Some beta testers reported receiving a database error message when manually running Garbage Collection on CE 6.1.1.
CR113987	General	4.0.2/6.0.2	An external .css file does not work with printable view. When the user creates a Printable View for learning objects with an external .css file, then chooses Printable View, it does not work.
CR116987	General	4.1.1/6.1.1	When logging in as a Portfolio Owner, and within the My Portfolios page, it is observed that the paging preferences icon is not available.
CR118037	General	4.2.0/6.2.0	In ePortfolio, after selecting to delete a Custom Menu Link, no warning is displayed.
CR120594	General	4.2.0/6.2.0	After logging in as the admin and then unenrolling the admin from the Institution Admin role, the user then attempts to return to the My Blackboard page and sees a null value error in the lower right hand corner of the page.
CR120772	General	4.2.0/6.2.0	The sorting function for the Section List Search does not sort so that blank fields appear at the top of the list.
CR122180	General	4.1.1/6.1.1	Users report some issues with the gradebook not working correctly if they have been logged in for some time with no activity. The gradebook functions correctly after the user logs out and logs back in again.
CR118559	Groups	4.2.0/6.2.0	In the Group Manager: when creating full groups with random distribution, choosing 5 groups will result in only 4 groups.
CR118973	Groups	4.2.0/6.2.0	No error message is displayed when an empty group is selected in Recipients by the Section Instructor in Mail.
CR119622	Groups	4.1.1/6.1.1	Users are able to create duplicate custom groups in the Groups Manager.
CR119941	Groups	4.1.1/6.1.1	When using some versions of Oracle 9i, users cannot save a group description and they see an error message instead. If this occurs, the user can enter a blank description to workaround the error message and then use the edit feature to add a description.
CR122017	Groups	4.1.1/6.1.1	Students cannot view the grade for a group assignment by accessing the grade through the assignment page.
CR119329	Heading	4.1.1/6.1.1	If a user attempts to use an inline Javascript link in the footer of a section, an exception is thrown.
CR118444	Help Content/Topics	4.2.0/6.2.0	Institution Administrator and Group Administrator are unable to view Help in Template Manager area.
CR118475	Help Content/Topics	4.2.0/6.2.0	The Institution Administrator and Group Administrator roles are unable to view the Help files for the Repository.
CR116832	HTML Editor	4.1.1/6.1.1	In HTML editor some font types are not supported by HTML Editor.
CR120701	HTML Editor	4.1.1/6.1.1	An exception was thrown when a Section Designer is viewing the source code and clicks the Bookmark link to see a bookmark.
CR118692	IMS API/3rd Party Integration	4.2/6.2	Users cannot cross-list a child section that does not have a master section.

Issue ID	Component	Found in Version	Description
CR121057	IMS API/3rd Party Integration	4.2.0/6.2.0	IMS imports are failing for users that are also ePortfolios users.
CR063238	Installation	3.0.0	The Windows installer does not remove all the UNIX® specific files (webct.sh, siapi.sh) after the installation is complete.
CR116926	Installation	4.2.0/6.2.0	Many Vista License files in CVS are either expired, duplicated, or fail to cover all the common license options.
CR101887	Internationalization	4.0.1/6.0.1	If different language plug-ins are installed and the language locale is different among institutions, then the <i>Entry Page</i> sometimes appears in different languages.
CR117414	Language Strings	4.1.0/6.1.0	French error that appears in the French My WebCT page. It says "Bienvenu [User name] . Aujourd'hui, nous sommes le septembre 22 2006". It should say "Bienvenu [User name]. Aujourd'hui, nous somme le 22 septembre 2006". The day does not appear before the month.
CR118547	Learning Context Management	4.2.0/6.2.0	When a user is enrolled as a Student for a Section and an Administrator or Designer in another Section, moving the Student from the first Section to the second Section does not deny the Student improper access.
CR103889	Learning Modules	4.0.1/6.0.1	When creating a learning module, the default value for the <i>First page of the Learning Module should be</i> setting changes after clicking Save and Create Another. First, it defaults to <i>The first page in the Table of Contents</i> ; after clicking Save and Create Another, it defaults to <i>The Table of Contents</i> .
CR115621	Learning Modules	4.0.1/6.0.1	In a learning module, if content pages contain framesets that link to content with <frame src=...> tags, the linked content does not appear in the printable view of the learning module. Possible workaround is to add <a href=...> links to each of the frameset's frames.
CR116436	Learning Modules	4.1.0/6.1.0	In the designer view, the "Linked To" column of a Learning Module Heading is not updated when that Heading is renamed. It continues to report the original name for the Heading.
CR117624	Learning Modules	4.1.0/6.1.0	Using Internet Explorer, if a learning module has a large number of headings and content files, expanding more than 20 at once causes a system exception.
CR118446	Learning Modules	4.2.0/6.2.0	When logged in as a Section Designer and when trying to add a file in a Learning Module after the space usage is reached, it results in the incorrect error message, "Generic Exception - Fail to Create the Content Page."
CR118481	Learning Modules	4.2.0/6.2.0	As a Section Designer in a Learning Module: after creating a file, choosing to Save and Add Another, and creating another file, the first file is not properly saved.
CR118627	Learning Modules	4.2.0/6.2.0	Files are not created when special characters are used in the Title inside the Learning Module.
CR120477	Learning Modules	4.1.1/6.1.1	Users cannot edit learning module content when the media library is disabled.
CR119294	Licensing	4.2.0/6.2.0	Enrollment Managers are unable to enroll users after reaching the maximum enrollment limit and then unenrolling some users to get below the limit.

Issue ID	Component	Found in Version	Description
CR091097	Local Content	3.0.4.17	The Local Content links tool only works for students if they are using Internet Explorer up to Service Pack 1.
CR116941	Local Content	4.2.0/6.2.0	Students are unable to view local content created by a Designer.
CR117292	Local Content	4.2.0/6.2.0	Opening a file in the Student view for Local Content opens as "Page cannot be displayed."
CR117901	Local Content	4.2.0/6.2.0	User is able to create duplicate Local Content Entries in any folder. No error message is displayed.
CR117907	Local Content	4.2.0/6.2.0	Sorting by Title and Folder is not available in Local Content page
CR118004	Local Content	4.2.0/6.2.0	Within the Student view, clicking on the "Back" icon at the breadcrumbs in the learning module page does not produce any results.
CR118580	Local Content	4.2.0/6.2.0	When attempting to delete Local Content items with no Local Content items selected, no error message is displayed.
CR119034	Local Content	4.2.0/6.2.0	The Delete button is not working in the Local Content Page for Section Designer.
CR120063	Local Content	4.2.0/6.2.0	Students Local Content links on Content Pages are not displayed with the Safari 2.X browser.
CR101225	Logging	4.0.0/6.0.0	The webct_monitor.log records -1 values for JMS Statistics on nodes not running the JMS Server.
CR113384	Logging	4.1.0/6.1.0	In SQLServer, changing the log level of the Root logger to DEBUG causes various issues in WebCT, including the inability to access the server's settings screen and inability to log in as the Server Administrator.
CR113674	Login	4.1.0/6.1.0	This applies to user-created accounts in 4.1/6.1: When users forget their password and try to receive it by e-mail by entering the correct answer to the secret question, a message appears saying the answer is incorrect. However, password hints entered on the <i>Change Password</i> screen work properly.
CR117825	Login	4.2.0/6.2.0	Unable to create user account with both WebCT and LDAP as its authentication source.
CR119718	Login	4.1.1/6.1.1	Users that were created with Kerberos settings are unable to login in to institution.
CR121390	Login	4.2.0/6.2.0	Attempts to login as a different user while an existing session is open returns an error message; but instead of leaving the existing session open, it is closed and the new login attempt results in an active session.

Issue ID	Component	Found in Version	Description
VST-375	Login	4.2.0/6.2.0	When using a custom login page and custom institution page, direct selection URLs navigate to the My Blackboard page instead of into the section. As well, when a user enters the new course entry page URL for one of the sections shown on the page, the standard login page appears instead of the custom login page.
CR116837	Mail Tool	4.1.1/6.1.1	Attachments disappear when a forwarded discussion message is saved as draft. Upon attempting to resume composing the message, the file is no longer attached.
CR118377	Mail Tool	4.2.0/6.2.0	When some messages are selected and when the Move To or Copy To dropdown boxes in the Inbox is set to None, and when the Green arrow is clicked, no error message is displayed. The page is getting refreshed.
CR118441	Mail Tool	4.2.0/6.2.0	The session is getting timed out when previewing a message in a mail tool that has no subject. An error dialogue box displays the option to close the window. Selecting to close the window results in this timed out session.
CR118543	Mail Tool	4.2.0/6.2.0	Users cannot attach files when replying to an email message using MS Internet Explorer. A Permission Denied error message is received within Internet Explorer's status bar and no upload window is displayed. The current workaround is to open the email and then close it. When you open it a second time, attachments are accepted.
CR119629	Mail Tool	4.1.1/6.1.1	Users can save a draft message with a blank subject and blank message. Users then experience an exception when attempting to view a draft message in the Mail Tool.
CR119959	Mail Tool	4.2.0/6.2.0	Users cannot attach files to replies to new emails in Vista 4.1.1 and 4.2 when they first open the message. The user must close the message and reopen it before he or she can attach a file.
CR121104	Mail Tool	4.2.0/6.2.0	Email forwarding does not work if the sender has mail forwarding set to Off, regardless of the recipients mail forwarding setting.
CR121211	Mail Tool	4.2.0/6.2.0	Mail sent by a user to himself or herself is not forwarded even if mail forwarding is set to On.
CR117461	Media Library	4.1.0/6.1.0	In Vista 4, Application Pack 1: attempting to attach a .TIFF file to the media library results in an error and the file will not properly attach.
CR119591	Media Library	4.1.1/6.1.1	Attaching invalid image links to Media Library entries causes the Media Library tool to malfunction.
CR120387	Media Library	4.1.1/6.1.1	Media Library images disappear after loading when using the Safari Web browser.
CR120568	Media Library	4.1.1/6.1.1	Clicking the Go button without selecting a collection does not produce an error message.
CR120572	Media Library	4.1.1/6.1.1	When Student Teachers click on collection entries inside a folder created by a Section Designer an error message appears.
CR121969	Media Library	4.2.0/6.2.0	Invalid data in an import file triggers a generic message instead of the expected message that details the reason for the error.
CR114936	Member Management & Gradebook	4.1.1/6.1.1	When creating a Letter Grade Column, entering a column label that exceeds 333 characters will result in a system exception.

Issue ID	Component	Found in Version	Description
CR119620	Member Management & Gradebook	4.1.1/6.1.1	Gradebook: An exception is thrown when special characters are entered in the Changed to field of a Grading Form column.
CR117640	Migration	4.2.0/6.2.0	After importing a division through the Administration tab, it is not visible in the Existing Division.
CR116344	Monitoring	4.1.1/6.1.1	Trapping does not send out email notification when a certain threshold is reached.
CR114974	My WebCT	4.1.1/6.1.1	As an Institutional Administrator, when entering invalid value for the "Default MyWebCT background color (Hex)" it results in an 'unexpected system exception.'
CR115083	My WebCT	4.2.0/6.2.0	In 4.1/6.1 and 4.2/6.2, additional users enrolled as primary Instructors into a section that already contains a primary Instructor do not appear on the MyWebCT or MyBlackboard page.
CR115689	My WebCT	4.1.0/6.1.0	If "Course List" is set to column B (which is the default), changing the header text color for "Course List" doesn't change; it always remains white.
CR117241	My WebCT	4.1.1/6.1.1	The background color in My Blackboard is not changed when default Hex values are changed.
CR117965	My WebCT	4.2.0/6.2.0	In the Add Calendar Entry page, a user is unable to set time after clicking Start Time and End Time icon.
CR118603	My WebCT	4.2.0/6.2.0	Campus bookmarks hidden by the Institution Administrator are visible to other section users.
CR119033	My WebCT	4.2.0/6.2.0	The Start HTML Creator by Default option is still available in HTML creator tools. This option should no longer appear.
CR119038	My WebCT	4.2.0/6.2.0	After importing the person.xml file the results are not displayed in the import log.
CR120067	My WebCT	4.1.1/6.1.1	Large course lists may cause the Firefox Web browser to report an unresponsive script.
CR120615	My WebCT	4.1.1/6.1.1	The Course list channel is not displayed correctly in the Internet Explorer 6 Web browser.
CR118327	Notes	4.2.0/6.2.0	The Garbage Collection removes notes that were created for a Table of Contents that is removed. Upon the Table of Contents removal, the notes should remain.
CR115039	Organizers	4.1.1/6.1.1	A folder created in Course Content and simultaneously set as Hidden is not visible to students, but is added to Course Content area on Course Tools menu in Template View.
CR117444	Organizers	4.1.0/6.1.0	In Vista 4, Application Pack 1; Application Pack 1, Service Pack 1; and Application Pack 2, the footer is now aligned center by default, whereas it was aligned left by default in 4.0.3 and prior.
CR118009	Organizers	4.2.0/6.2.0	As a Section Designer with a Category added to the homepage, in the Power View: when the Section Designer attempts to create a topic in that Category, a message, "Unable to locate the page you requested," is displayed.
CR118690	Organizers	4.2/6.2	An existing header image file is replaced by the default header file in Power View.
CR118859	Organizers	4.2.0/6.2.0	Set Release Criteria is not available in the contextual menu of a content link.
CR120248	Organizers	4.2.0/6.2.0	The Export option is not displayed in the Contextual Menu of Learning Module inside folder in Power View.
CR120393	Organizers	4.2.0/6.2.0	The Edit Properties option is not displayed on the Context Menu of Syllabus in Basic View.
CR120475	Organizers	4.2.0/6.2.0	When logged as Template Designer and navigated to the contextual Menu of a Discussion Category which is linked to Content Home page and when Power View is selected, there is no "Create New Topic in this Category" option available.
CR120654	Organizers	4.1.1/6.1.1	The Close (X) button is not present in the Assesment tab when adding a Content Link to a folder.
CR120693	Organizers	4.1.1/6.1.1	A hidden folder is added to Course Content area in Template View instead of not being displayed.

Issue ID	Component	Found in Version	Description
CR117797	PeopleLinks	4.2.0/6.2.0	View Profile is not listed under Action Menu of Section Student for Section Instructor in Who's Online page.
CR118743	Performance	4.2/6.2	The Access Control List resolution in portfolio results in a high database load.
CR121516	Performance	4.1.1/6.1.1	A performance problem occurs when a function does not finish by the time the next function is set to start.Short Term Monitoring does not delay the second function until the first ends, resulting in concurrent executions.
CR114525	Profiles	4.1.0/6.1.0	The Profiles for the primary designer or Instructor should appear first in the list but instead appear in random order.
CR115351	Profiles	4.2.0/6.2.0	For a user's profile, photographs are not resized on upload. Currently there is no restriction on the size of a picture that can be stored in the database for a user's profile.
CR113151	Proxy Tools	3.0.7.9	PowerLinks Proxy Tools only respect the value of openInNewWindow at the tool level (set by section instructor or higher admin), not at the tool instance level (configured by designer when adding tool instance).
CR114317	Proxy Tools	3.0.7.17	The Enable/Disable function of the Respondus LockDown Browser only works at the Institution level.
CR118900	Proxy Tools	4.2.0/6.2.0	When Outbound test for invoking a methin is executed by creating a proxy tool in a section, the user is directed to the Google Web site.
CR118907	Proxy Tools	4.2.0/6.2.0	A Page not Found error is displayed in the preview for the security.SSOV1outModule proxy tool. This appears in the Build, Teach, and Student view tabs for the Section Instructor or Designer.
CR114787	Public Course List	DEV	If you create a file in a local section but not in a public file area, attempting to move it to the public area does not make the file public.
CR114788	Public Course List	DEV	If you attempt to set your Course Preview page to a non-public file, the user interface should warn the user that the list is not set to publicly display.
CR113141	Reporting Interfaces	4.0.3/6.0.3	In the RPT_LEARNING_CONTEXT_SIZE view, the template_size, additional_file_size, and total_size columns do not reflect the sizes for division learning contexts.
CR113709	Reporting Interfaces	4.1.0/6.1.0	In the RPT_LEARNING_CONTEXT_SIZE view, the template_size, additional_file_size, and total_size columns do not reflect the sizes for division learning contexts.
CR113743	Reporting Interfaces	4.1.0/6.1.0	After restoring a section and refreshing the Reporting Interface table by server admin, the RPT_EXT_GRADEBOOK entry is logged in the RPT_EXTRACT_LOG table. However, the RPT_EXT_GRADEBOOK does not have the updated result. the RPT_EXT_GRADEBOOK view may not be updated correctly.
CR114442	Reporting Interfaces	4.1.0/6.1.0	Alphanumeric and calculated columns are not included in RPT_GRADEBOOK view whether or not there are grades present.
CR114546	Reporting Interfaces	4.1.0/6.1.0	When a student's grade gets overridden in a grade column, the RPT_EXT_GRADEBOOK should record the original value and the override value for that student. This does not work.
CR121368	Reporting Interfaces	4.1.1/6.1.1	When the Refresh RPT_EXT_GRADEBOOOK Now" option is set to true, the report does not appear as a scheduled job in Backgroud Jobs. When the report is checked, the data is old. This only occurs when the system is attempting to process multiple gradebook report jobs at the same time.
CR121509	Roles	4.1.1/6.1.1	Clients report a problem where a user with Enrollment Management privileges cannot unenroll users.

Issue ID	Component	Found in Version	Description
CR118271	SCORM	4.2.0/6.2.0	In Firefox 1.0 with Sun JVM 1.3: users can access the SCORM but the content does not appear.
CR118515	SCORM	4.2.0/6.2.0	When a valid number is given in the Paging Preferences area, and the user clicks OK on the SCORM module Data Report in Configure Paging Options page, an exception is thrown.
CR118932	SCORM	4.2.0/6.2.0	SCORM content is visible to the student user even though the Set Release criteria is set to not display to that student.
CR119001	SCORM	4.2.0/6.2.0	For a cmc.core.student_name, the Learning Management System returns "designername" as a response instead of the student name.
CR119026	SCORM	4.2.0/6.2.0	When text and image files in a SCORM module are replaced by a designer, the new files are not visible to student users.
CR120120	SCORM	4.2.0/6.2.0	The SCORM module fails to initialize with Firefox and Safari browsers.
CR121062	SCORM	4.1.1/6.1.1	A SCORM package inventory with 60 or more SCORM packages takes several minutes to open and view.
CR116229	Search	4.1.1/6.1.1	The Search For tool within Templates does not function properly, as valid search entries do not yield results.
CR117893	Search	4.2.0/6.2.0	The Search tool is unable to find SCORM, Content Files and Media Library Files.
CR118451	Search	4.2.0/6.2.0	Search does not return any results when the item title contains special characters.
CR118720	Search	4.2/6.2	The search for a section by cross-listed column true/false fails.
CR118863	Search	4.2.0/6.2.0	No results are displayed when searching for an existing assessment on the Advanced Search page.
CR118367	Section Reset	4.1.1/6.1.1	When resetting a Section, a backup is generated. This should not exceed the maximum number of allowed backups.
CR115911	Selective Release	4.1.1/6.1.1	When forwarding a blog message, in the Forward Message page, some attachments are added to the message. Then, choosing to Preview the page, cancelling the Preview, then choosing to Preview again results in no attachments being displayed.
CR117199	Selective Release	3.0.7.17	Selective release requires students to achieve a certain score on an assessment before moving on to the next lesson. This feature works when the total amount of points is set to 100. When the total points is set to greater than 100, it releases the assessment even though the required percentage may not have been achieved.
CR119234	Selective Release	4.2.0/6.2.0	No error message is displayed when an empty group is chosen in Set Release Criteria for Discussions.
CR119626	Selective Release	4.1.1/6.1.1	The Cancel and OK buttons are not displayed on the Selective Release page for Section Designers and Instructors.
CR121987	Selective Release	4.2.0/6.2.0	A Designer or Instructor will receive a message that no members are present when setting the member release criteria for a discussion topic even though there are students in the section.
CR117221	Settings Management	DEV	The Single Sign-On function using the Standard SI-API Adapter is not available for a CE 6 focus license.
CR117536	Settings Management	4.1.1/6.1.1	In Service Pack 1 for Vista 4, Application Pack 1: a custom name for an uploaded file will revert back to its filename if the file's icon is moved.
CR117751	Settings Management	4.2.0/6.2.0	In Creating Terms, when a past date is given in both start and end date columns and Source ID field is removed, an unexpected system error occurs.

Issue ID	Component	Found in Version	Description
CR117778	Settings Management	4.2.0/6.2.0	Entering an Invalid Start Date while creating a Term does not display an error message.
CR117779	Settings Management	4.2.0/6.2.0	For term creation, when the end date is before the start date, it does not display an error message.
CR117784	Settings Management	4.2.0/6.2.0	User is able to upload and save files other than .gif and .jpg in My Profiles page.
CR119630	Settings Management	4.1.1/6.1.1	Customization settings made using the lock and override by the Server Administrator are not reflected on the Course content home page in sub-contexts.
CR121079	Settings Management	4.1.1/6.1.1	For users that upgraded to Application Pack 1, the International settings does not include a first last option for displaying names. This should be the first option on the drop-down list.
CR120108	Syllabus	4.2.0/6.2.0	The Delete button is missing on the Syllabus page for multiple item deletion. The option does appear in the contextual menu.
CR102677	System Integration	4.0.1/6.0.1	Because the settings are not displayed, a Course Instructor looking at the settings for Deployable Components System Integration may see messages stating "This setting is locked". It is not clear to the Course Instructor which settings are locked.
CR117822	Template Management & Templates	4.2.0/6.2.0	Templates cannot be disassociated and removed from the list of associated Templates
CR118017	Template Management & Templates	4.2.0/6.2.0	After Template Import, an exception occurs when clicking "return"/"view import log."
CR118049	Template Management & Templates	4.2.0/6.2.0	Within the help link of the Template Manager page, relevant topics, such as Creating a Template, are not displayed.
CR118415	Template Management & Templates	4.2.0/6.2.0	In the Content Browser window, attempting to zip a template results in an error.
CR118604	Template Management & Templates	4.2.0/6.2.0	Designers are able to delete subscription files through a WebDav folder. This should only be possible from the File Manager.
CR118860	Template Management & Templates	4.2.0/6.2.0	Saving the template after moving a user (editor) from Available to Selected produces an error.
CR118862	Template Management & Templates	4.2.0/6.2.0	Group Administrator users are unable to move a template from group to course.

Issue ID	Component	Found in Version	Description
CR120401	Template Management & Templates	4.2.0/6.2.0	In Content Sharing, the Division Administrator is unable to copy a template from the Division level to the Group level.
CR120639	Template Management & Templates	4.1.1/6.1.1	The File Subscription function is not working properly. A file remains subscribed even after it has been copied.
CR101761	Template Manager	4.0.1/6.0.1	In Manage Permissions, the icons to add and remove permissions display incorrect (alternate) text.
CR102410	Template Manager	DEV	When attempting to subscribe to multiple files in a template: if the template already contains a file with the same name as one of the subscription files, then the file with the same name will not be subscribed.
CR113666	Template Manager	4.1.0/6.1.0	With a Firefox browser, a template that is associated with a course cannot be disassociated.
CR119127	Translation Adapters	4.2.0/6.2.0	The autosignon SSO URL directs Section Instructor to the My Blackboard page instead of the course home page of a section.
CR114218	Upgrade	4.1.0/6.1.0	Exceptions may occur in the Instructor and Student views when a template with custom icon and background images is assigned to a new Section but the files for the custom images are unsubscribed in the new Section.
CR118477	URL Tool	4.2.0/6.2.0	As a Section Designer: if there are no categories present in the WebLinks tool and the Reorder Categories is clicked, no popup message indicating the discrepancy is displayed but an empty table is displayed with Title column.
CR119218	URL Tool	4.2.0/6.2.0	The Create page instead of the Edit page is displayed when a category is clicked on the Web Links page.
CR119238	URL Tool	4.2.0/6.2.0	A student is unable to create weblinks even though the option is set to True in the tool setting.
CR119616	URL Tool	4.1.1/6.1.1	Users can enter empty spaces in the Title and Web Address fields when creating Web Links.
CR114875	User Interface	4.1.0/6.1.0	When using Internet Explorer with size font set to "Extra Large", the WebCT Tabs do not display properly. The workaround for this issue is to use either Firefox or ensure that the font is not set to "Extra Large" in Internet Explorer.
CR116977	User Interface	4.1.1/6.1.1	In the Create Portfolios page, when logged in as the Portfolio Administrator, after the creation of a Portfolio, no bread crumb is displayed, only the confirmation message is displayed with an OK button.
CR102653	User Manager	4.0.1/6.0.1	If Section Instructors are allowed to unenroll a user that is a combined Section Instructor/Designer, and this combined user is unenrolled from both the roles, then the Section Instructor cannot enroll this user as a Section Instructor again.
CR118421	User Manager	4.2.0/6.2.0	As an Institution Administrator, in the Manage Columns: after enabling the Photo Column, a user with a Section Student with a photo is not added to the Enrollment page.
CR118479	User Manager	4.2.0/6.2.0	While querying for a user, if the results are more than a page, and if a single user on the subsequent page is selected, navigating back to the previous page displays a selected user (though none was selected).
CR118485	User Manager	4.2.0/6.2.0	The pound (#) character is not recognized in a User Manager Search.

Issue ID	Component	Found in Version	Description
CR118615	User Manager	4.2.0/6.2.0	When querying on birthdates using the find Users function, administrators may see the birth date entered display as one day ahead of the actual date..
CR118920	User Manager	4.2.0/6.2.0	Although the custom columns are available they are not displaying on the Create User page.
CR118960	User Manager	4.1.1/6.1.1	Unenrolling a user while an instructor is in a session produces inconsistent data in the gradebook.
CR120156	User Manager	4.2.0/6.2.0	The Photo Image Type and Photo Reference Type columns are not available on the User Manager page.
CR120238	User Manager	4.2.0/6.2.0	In User Manager Page, an Administrator is unable to move a column from the bottom to the top of the columns list This occurs in Internet Explorer 7.0.
CR120337	User Manager	4.2.0/6.2.0	Section Instructors that have been deleted are still listed on the User Manager's My Blackboard page.
CR120750	User manager	4.1.1/6.1.1	Assignment grades and submission information is lost if a student is unenrolled and then re-enrolled in a course.
CR120866	User Manager	4.2.0/6.2.0	Administrators are unable to set email address for their account from the My Profile page. It can be set through the User Manager page.
CR121353	User Manager	4.2.0/6.2.0	The User Manager displays the section information as IMS fields when viewing the details of a section following a search (as part of the enrollment process).
CR121682	User Manager	4.2.0/6.2.0	Course level role for a user does not display at the course level within the User Manager.
CR121716	User Manager	4.1.1/6.1.1	Attempts to unenroll a student that has submitted an Assignment as the member of a group fail and an exception is returned.
CR114238	Web Services/Gradebook	3.0.7.17	In Firefox, when entering the gradebook and creating a long calculated column, if the values entered move past the size of the preview box, the scroll bar resets.
CR119252	Web Services/Gradebook	4.1.1/6.1.1	Attempts to add another column through WSST throws a DuplicateColumnNameException.
CR119967	Web Services/Gradebook	4.1.1/6.1.1	When you create two selection lists, the edit made to one selection list are applied to the other one as well.
CR120800	Web Services/Gradebook	4.1.1/6.1.1	A calculated grade that exceeds the max value is displayed as the max value with a greater than sign. The max value should display instead.
CR121657	Web Services/Gradebook	4.1.1/6.1.1	When editing column values, the Reset Values button does not appear to restore the default values.
CR117277	WebDAV	4.1.1/6.1.1	When file/folder is moved to local storage, it still exists in the WebDAV folder.
CR118769	WebDAV	4.2/6.2	Files are not being replaced when they are moved from the local drive to a web folder.
CR119145	WebDAV	4.1.1/6.1.1	Launching a WebDAV folder using Internet Explorer 7 forces the user to re-enter their username and password.