

## BROWSER CHECK

Browser Check | March 2009

### BROWSER CHECK

The La Trobe University Learning Management System is a web based system so it's vitally important that you are using a supported browser and that you have it configured correctly.

Please visit the website <http://www.webct.com/tuneup/> to check your browser and browser settings.

Recommended browsers include:

- Microsoft Internet Explorer 6.0.
- Netscape 7.2
- Firefox 1.0 and Firefox 1.5
- Mozilla 1.7

See <http://www.latrobe.edu.au/studentlmsinfo/plugins.html> for some useful plugins.

### COOKIES CHECK

Enable Cookies in Internet Explorer

1. Click on **Tools** and choose **Internet Options**.
2. Select the **Privacy** tab.
3. Either:
  - Move the slider to **Medium High, Medium, Low** or **Accept all cookies**,  
or
  - Click the **Advanced** button, select **Override automatic cookie handling**,  
then select **Always allow session cookies**.
4. Click on **OK**.
5. Quit/exit Internet Explorer after you change settings and then re-start the application.

### JAVASCRIPT CHECK

Enable Javascript in Internet Explorer

1. Click on **Tools** and choose **Internet Options**.
2. Click on the **Security** tab and, under **Security level for this zone**, ensure this is set at **Medium-low**.
3. Click the **Custom Level** button and make the following changes:
  - scroll down to **Scripting** and enable *Active scripting* and *Scripting of Java applets*
  - scroll down to **User Authentication** and under **Logon** select the *Automatic logon only in Intranet zone*.
4. Click on **OK**.

### POP UP WINDOWS CHECK

La Trobe University Learning Management System makes use of popup windows. If you have a popup blocker installed, you will need to disable it for this site. The following instructions disable popup blockers in Internet Explorer:

**Enable popup windows in Internet Explorer**

1. Click on **Tools** and choose **Internet Options**.
2. Click on the **Privacy** tab.
3. Ensure that **Block popups** is **NOT** ticked.
4. Click on **OK**.
5. Quit/exit Internet Explorer after you change settings and then re-start the application.

### JAVA CHECK

You will need to have Java (Java Sun JRE 1.5.X) installed for certain areas of La Trobe University's LMS to function properly through a browser. Java can be downloaded from <http://www.java.com/>

**Enable Java in Internet Explorer**

1. Click on **Tools** and choose **Internet Options**.
2. Click on the **Security** tab and, under **Security level for this zone**, ensure this is set at **Medium-low**.
3. For Windows XP SP2 users only:
  - click the **Custom Level** button
  - scroll down to **Java permissions** and choose either *High, Medium* or *Low* safety; please do not have either *Custom* or *Disable Java* selected
4. Click on the **Advanced** tab and under:
  - **Browsing**, ensure that **Enable third-party browser extensions** is ticked and ensure that you clear the check box for **Show friendly HTTP error messages**.
  - **Java (Sun)**, ensure that **Use Java (1.5.X)** is ticked.
5. Click on **OK**.
6. Quit/exit Internet Explorer after you change settings and then re-start the application.