

QICSA FACT SHEET NUMBER 8

COMMUNITY & PRIMARY HEALTH CARE SERVICES MODULE

Introduction

The Community & Primary Health Care Services Module is a service specific set of standards. These standards explore in more depth the unique service and program specifications for community and primary health care services. For QIC accreditation, organisations review their primary healthcare services against the Core Module and the Community & Primary Health Care Module.

Main concepts for Community & Primary Health Care services

The standards for community and primary health care services are based on the following concepts.

- Promotion of an understanding of health as a complete state of physical, social and emotional wellbeing, not merely the absence of disease.
- Contributing to meeting the main health needs of a community of interest.
- Accessible, available and affordable services, based on principles of social justice and equity.
- Culturally safe, flexible and responsible services that address the specific needs of clients.
- Comprehensive program content that addresses the social, emotional, physical, cultural and environmental aspects of health by providing treatment, early identification and intervention, and health promotion services.
- The importance of linkages between and within services to facilitate continuity of care for consumers.
- The participation of people and communities in debate and decision-making about health issues and their own healthcare.
- Organisational structures that promote collaboration and multidisciplinary teamwork to maximise outcomes for clients.
- The promotion of health through working collaboratively with other sectors in order to address the social and environmental factors that inhibit health and wellbeing.

C&PHCS standards

There are four standards in the service specific standards.

- 2.1 Assessment & Care
- 2.2 Early identification and intervention
- 2.3 Health promotion
- 2.4 Client and program records

C&PHCS quality journal

The document you complete when you self-assess against the C&PHC standards is called a "quality journal" and it is organised into sections following the service specific standards. An organisation must collect evidence about its systems and quality improvement activities in order to determine whether or not it meets a standard. As in the core module there are evidence questions to prompt your thinking about your systems. A QIC standards guide is available to support your self assessment.