

## QICSA FACT SHEET NUMBER 7

# ALCOHOL, TOBACCO & OTHER DRUG SERVICES MODULE

## Introduction

The Alcohol, Tobacco & Other Drugs Services (AT&ODS) Module is a service specific set of standards. These standards explore in more depth the unique service and program specifications for AT&ODS. For QIC accreditation, organisations review their alcohol and drug services against the Core Module and the AT&ODS Module.

## Main concepts for alcohol, tobacco & other drug services

The standards for alcohol, tobacco and other drug services are based on thirteen concepts.

- A broad definition of health as a complete state of physical, mental and social wellbeing that acknowledges the impact that drugs can have on the individual and the community.
- The importance of the service identifying its community of interest, including clients and other service providers.
- The participation of individuals and communities in discussion and decision-making about health issues and strategies for improving their health.
- The application of social justice principles of equity, accessibility, participation and rights that ensure that all people can participate irrespective of the type or amount of drugs they are using, their legal status, previous history of seeking help, level of intoxication or inferred motivational status.
- A holistic approach to individuals and the community, encompassing physical, emotional, social, environmental, economic and spiritual aspects of their health.
- The need to minimise harm caused to individuals and the community by the use of alcohol or other drugs.
- The right to be treated with dignity and respect, which is not diminished when an individual is experiencing problems with drugs.
- A client centred focus that acknowledges and encourages the active participation of clients in developing and implementing strategies to address their drug related concerns.

- An approach which aims to enable individuals to empower themselves to enhance their feelings of self-worth.
- A diversity of approaches dealing with drug issues that reflect good practice.
- Teamwork that utilises the varied skills, backgrounds and training of individuals.
- The rights of all people involved with a service, including those using illicit drugs.
- A focus on recognised good practice.

## AT&ODS standards

There are eight standards in the service specific standards.

- 2.1 Promote health and wellbeing
- 2.2 Prevention or reduction of harm
- 2.3 Place drug use in broad context
- 2.4 Facilitate continuity of care
- 2.5 Engage consumers
- 2.6 Assess consumers
- 2.7 Develop program and care plans
- 2.8 Review intervention

There are also additional evidence questions in section 1 and 3 of the core module.

## AT&ODS quality journal

The document you complete when you self-assess against the AT&ODS standards is called a "quality journal" and it is organised into sections following the service specific standards. An organisation must collect evidence about its systems and quality improvement activities in order to determine whether or not it meets a standard. As in the core module there are evidence questions to prompt your thinking about your systems. A QIC standards guide is available to support your self assessment.